



COUNCIL EXECUTIVE

ICT STRATEGY 2015/17

REPORT BY HEAD OF CORPORATE SERVICES

A. PURPOSE OF REPORT

To present the draft Information Communications and Technology (ICT) Strategy 2015/17 to Council Executive for review and approval.

B. RECOMMENDATIONS

It is recommended that Council Executive approves the draft ICT Strategy for implementation.

C. SUMMARY OF IMPLICATIONS

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| I. Council Values | Focusing on customers' needs
Making best use of our resources |
| II. Policy and Legal | An Equality Impact Assessment has been carried out and there is no adverse effect expected from any activity or outcome. |
| III. Implications for Scheme of Delegations to Officers | None |
| IV. Impact on performance and performance indicators | The ICT Strategy is aimed at maximising the use of technology to support the delivery of efficient services for our customers and progress towards the outcomes will be monitored using a range of performance indicators. |
| V. Relevance to Single Outcome Agreement | Supporting the delivery of outcomes at a local, council wide and partnership level. |
| VI. Resources (Financial, Staffing and Property) | From existing capital and revenue budgets. |
| VII. Consideration at PDSP/Executive Committee required | Partnership and Resources PDSP on 23 January 2015 |

VIII. Details of consultations	Consultation has been completed through meetings with all Heads of Service and with the ICT Programme Board.
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D. TERMS OF REPORT

D.1 Background

A draft ICT Strategy 2015/17 has been developed as part of a scheduled review and revision of the council's corporate strategies. It is designed to provide a framework for managing ICT across the council over the next four years. The ICT Strategy 2015/17 (attached as appendix 1) builds on the work of the preceding 2010/14 strategy.

The strategy focuses on ICT as an enabler for improving efficiency across the council, achieving compliance with legislation and regulatory factors to ensure we can continue to securely provide modernised shared services as set out in the Corporate Plan 2013/17. It identifies the outcomes that are to be achieved and the activities and actions that the council will undertake.

D.2 Dependencies

The ICT Strategy supports the delivery of all council priorities and the three enabler themes: Financial Planning, Corporate Governance and Risk and Modernisation and Improvement.

The ICT Strategy has strong linkage to the Local Government ICT Strategy and has been influenced by the national strategy, "Scotland's Digital Future: Delivery of Public Services" (published March 2011), John McClelland's review of the Scottish public sector ICT infrastructure (published June 2011) and "Scotland's Digital Future: Data Hosting and Data Centre Strategy for the Scottish Public Sector" (published April 2014).

The ICT Strategy supports the following council strategies, namely:

- Financial Strategy
- Corporate Asset Management Strategy
- Risk Management Strategy
- Corporate Procurement Strategy
- Customer Services Strategy
- Property Asset Management Plan
- Improvement Strategy
- Information Strategy
- People Strategy

D.3 Development of the Strategy

The ICT Strategy has been developed by IT Services, who have carried out consultation with services and through the ICT Programme Board. IT Services will take the lead in coordinating the activities and actions needed to achieve the strategy outcomes.

D.4 Monitoring and Review

The ICT Strategy outcomes will be progressed and monitored by the ICT Programme Board and will be integrated into service management plans, supported by appropriate action/project plans.

The ICT Programme Board will conduct scheduled reviews to ensure the council remains on track to deliver outcomes and that these continue to be relevant to the council and the achievement of corporate priorities.

The annual review will be submitted to Partnership and Resources PDSP.

E. CONCLUSION

The draft ICT Strategy focuses on ICT as an enabler for improving efficiency across the council, achieving compliance with legislation and regulatory factors to ensure we can continue to securely provide modernised shared services as set out in the Corporate Plan 2013/17.

F. BACKGROUND REFERENCES

1. ICT Strategy 2010/14

Appendices/Attachments:

Draft ICT Strategy 2015/17

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