

16. WRAPAROUND CARE CHARGING

The Council Executive considered a report (copies of which had been circulated) by the Head of Services-Schools with Education Support to advise the members of the need to review an aspect of the Wraparound Care Charging arrangements in relation to recent exceptional weather.

The report advised that due to the recent severe weather recently experienced an aspect of the terms and conditions for Wraparound Care had been highlighted and required to be addressed.

The terms and conditions of the wraparound service included a provision for the payment of service where it was necessary for the Council to suspend the service due to reasons beyond the control of the centre i.e bad weather. This was in recognition that the council would continue to bear the staffing provisions.

However given the recent experience of extended severe weather and the need for the council to suspend provision over a number of days and the possibility for further suspension of service in the event of further severe weather, officers considered that it would be appropriate to clarify this provision in the contract.

Therefore it was proposed that where it was necessary for the council to suspend the wraparound service due to severe weather over an extended period of time then no charge would be made to customers. The adjustment would be made to the terms and conditions and a letter issued to all customers advising them and their invoices would be adjusted accordingly.

The change would result in a loss of some £11,000 of income per week and whilst it would not be possible to accurately assess the impact on the service financial model until the severe weather had concluded it was anticipated that this could be accommodated through the increased efficiency in the operation of the service.

It was recommended that the Council Executive amend the provisions of the terms and conditions to note that where exceptional weather prevented service provision over an extended period of time then no charge would be made.

Decision

To approve the terms of the report.