## 5. HOUSING, CUSTOMER AND BUILDING SERVICES UPDATE

The Committee considered a report (copies of which had been circulated) by the Head of Housing, Customer and Building Services providing an overview of the service activities within the Bathgate ward for the period Quarter 3 - 1 October to 31 December 2022.

The committee received a verbal overview from the Repairs Manager on the 3 main issues that had been identified that were causing dealys in letting property voids. The committee suggested that an article should be included in Bulletin to illustrate the variety of reasons for delays in reletting properties. The committee agreed to support proposed action by officers to write to Chief Executives of Utility Companies to try to speed up the void process, as recently reported to a meeting of Whitburn & Blackburn Local Area Committee.

The committee was invited to note the service activity as detailed in the ward report for the period 1 October to 31 December 2022.

## Decision

To note the terms of the report.