

Housing Need & Rock Trust Partnership Service Delivery



#### Housing Need Functions

**Housing Need Service** 

Homeless **Strategy Team**  **Housing Options Team** 

Delivery of

**Statutory Housing** 

**Options &** 

Homelessness

Services including

DASAT, Addictions,

PRS and SHORE

Emergency **Accommodatio** n & Support **Services** 

Refugee Resettlement & **Housing First Team** 

Allocations & Accommodation Team

Other commissioned partner services

**Delivery of Service Improvement** Activities

> Research. Consultations, Analysis, & Benchmarking activities

Delivery of Performance & **Data Management** & Analysis

**Delivery of Rapid** Rehousing **Transition Plan** (RRTP) Action Plan

Contract & Commissioning

support services

**Delivery of Statutory Housing Support Services** 

**Delivery of Rapid** Resettlement Team

Management of 24-hour emergency accommodation at three units

MAPPA

**Delivery of Housing Support** Services to Syrian, Afghan & Ukrainian refugees

Delivery of **Housing First** Services in partnership with Cyrenians to people with Addictions

**Delivery of Allocations Services** for temporary and permanent accommodation

Delivery of the Common Housing Register in partnership, and on behalf of, local Registered Social Landlords

Management of Special Lets, Private Sector Leasing Scheme & Sharing Spaces

> Management of Hotels

Housing First for **Young People** delivered by Rock Trust

**Nightstop for Young** People delivered by **Rock Trust** 

**Young Persons Emergency Support** Service delivered by **Action for Children** 

**Housing Support for** Young People by PSP (Action for Children, Open Door, Rock Trust, Bethany)

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Administration

#### Homeless Position

West Lothian Position	2020/21	2021/22
	31 March 2021	31 March 2022
Homeless Presentations	1,464 (-0.4%)	1,188 (-18.9%)
Assessments as Homelessness/Threatened	1,198 (3%)	877(-26.8%)
Number of lets to homeless	402 (-58%)	384 (-4.5%)
Backlog of Open Homeless Cases	1,120 (66%)	1,396 (24.6%)
Number of people in TTs (All Types)	665 (21%)	720 (8.3%)
Length of Stay in TTs (LA Owned)	245.7 (34%)	292.7 (19.1%)
Number of People in B&B	144 (747%)	156 (8.3%)
Length of Stay in B&B	30.5 (18%)	45.3 (48.5%)
Breaches - (UAO extension implemented Oct 2020)	12 (-50%)	326 (2616.7%)



# Rapid Rehousing Transition Plan (RRTP) Main Actions

The RRTP sets out the vision, strategic direction and detailed action plan for the delivery of a rapid rehousing approach to homelessness. The RRTP aims to achieve this through the following actions:

- Review and implement new Housing Options Pathways to prevent homelessness
- Increasing access and supply of permanent housing
- Increase supply of suitable temporary accommodation and reduce use of B&B Accommodation
- Improve prevention of youth homeless and improve outcomes for young people
- Increase homeless prevention through improved health and wellbeing outcomes
- Increase homeless prevention through enabling housing first and rapid rehousing



#### Challenges

- Limited Stock Turnover (6.1% 5 Year average)
- Supply & Demand Gap (175% of homeless applications as % of stock turnover)
- Demand for Homeless Services
  - Cost of living
  - > Increasing population
  - ➤ Affordability of PRS
  - > customer expectations (choice vs availability vs statutory duty)
  - > Staffing implications
  - > Ukrainian Refugees
- High proportion of Youth Homelessness (2<sup>nd</sup> highest in Scotland, 2018)
- Changes in Scottish Government Legislation
  - ➤ Unsuitable Accommodation Order (UAO)
  - Local Connection
  - > Intentionality
  - Prevention Duty
- Impact of Covid



#### Key Partners

- ☐ Our partners help deliver services to support and address homelessness
- ☐ Our partners also help plan, design and deliver improved services for our customers
- ☐ Together we work collaboratively and innovatively to make best use of resources
- ☐ Our key partners include:
  - Customers & Tenants
  - > Other council services i.e. Children & Families, Criminal Justice, Addictions, Education;
  - Registered Social Landlords in West Lothian;
  - Private Sector Landlords in West Lothian;
  - ➤ Partner agencies i.e Advice Shop, DWP, Access2Employment, Police Scotland, NHS, Court Service;
  - ➤ Third Sector i.e Rock Trust, Action for Children, Cyrenians, Open Door, Kharis Court;
  - ➤ Integration Joint Board.



#### How We Achieve this

- ☐ RRTP Board
- ☐ RRTP Prevention & Supply Working Group
- ☐ RRTP Youth Homelessness Working Group
- ☐ RRTP Health & Wellbeing Working Group
- ☐ Public Social Partnerships
- ☐ Common Housing Register
- ☐ Joint Strategy Group



### Rock Trust – Approach to Joint Delivery

- ☐ A shared vision
- ☐ Utilising skills and experience from all parties
- ☐ Trusting, honest and transparent
- ☐ Accept mistakes and learn from them
- ☐ Needs led what's best for people not for the organisation
- ☐ Real life examples:
  - Nightstop
  - ➤ Housing First for Youth
  - Public Social Partnership
  - ➤ Future projects Upstream / Live and Work





## Thanks – any questions?

