



Date	9 November 2021
Agenda Item	7

Report to: West Lothian Integration Joint Board

Report Title: Chief Officer Report

Report By: Chief Officer

Summary of Report and Implications	
Purpose	This report: (tick any that apply).
	- seeks a decision <input type="checkbox"/>
	- is to provide assurance <input checked="" type="checkbox"/>
	- is for information <input checked="" type="checkbox"/>
	- is for discussion <input type="checkbox"/>
	The report provides a summary of key developments relating to West Lothian IJB and updates Board members on emerging issues.
Recommendations	Note and comment on the key areas of work and service developments that have been taking place within West Lothian in relation to the work of the Integration Joint Board.
Directions to NHS Lothian and/or West Lothian Council	A direction(s) is not required.
Resource/ Finance/ Staffing	None
Policy/Legal	None
Risk	<p>A key risk remains around staffing capacity to address key issues around reducing delayed discharge and admission avoidance.</p> <p>The risk is captured in the risk register and will be monitored.</p>
Equality, Health Inequalities, Environmental and Sustainability Issues	The report has been assessed as having little or no relevance with regard to equality or the Public Sector Equality Duty, or to environmental and sustainability issues. As a result, an integration impact assessment has not been conducted.

Strategic Planning and Commissioning	This report is relevant to the Strategic Plan priorities.
Locality Planning	N/A
Engagement	Relevant officers in West Lothian Council and NHS Lothian

Terms of Report

1 Covid-19 and Flu Vaccination Update

The Scottish Government specified at the beginning of the Flu/Covid vaccination programme in September that flu vaccine delivery was to be the priority. Since then, in West Lothian the vaccination teams have delivered in total 27,334 Flu vaccines and have set up 13 local clinics to offer vaccinations closer to home for the older population. A summary is set out in this table:

Week Commencing 1 November 2021			
Group	Population	Cumulative Vaccinated	% uptake
All adult Flu vaccinations		27,334	
Age 70 and over	22,845	16,117	70.50%
Clinically extremely vulnerable or severely immunosuppressed	5,685	3,698	65.00%
Age 50-69	51,730	6,465	12.50%
Adult vaccinations given at schools/nurseries in Lothian		1,359	
Pregnant women	1,061	402	37.90%
Pre-school children (2-5yrs)	4,943	1,520	30.80%
Adults age 16-64 who are in a flu at-risk group*	32,188	3,990	12.40%

In addition, 17,312 Covid boosters have been delivered to the population of West Lothian.

The priorities over the coming weeks are:

- 5000 Covid boosters to those >70yrs age group who weren't eligible at the time of Flu vaccine
- 1000 Covid boosters to those who are immunosuppressed who weren't eligible at the time of Flu vaccine

- 60-69yrs age group are being called from 15th November with letters going out next week
- Continuing to offer Covid vaccinations to those who did not opt in for a vaccination sooner
- an online portal has opened for all staff including Pupil Facing Staff from schools and prison staff
- From the 15th of November the Pyramids mass vaccination site will increase its appointments to 10,368 per week to enable it to meet Scottish Government targets.

The HSCP are continuing to deliver the 2-5yrs flu programme with a trial of vaccinating in West Lothian Council nursery settings to enable easier uptake of the vaccine for all parents including working parents and those in more deprived areas. Those children not in one of these nurseries are being offered vaccination in local clinic settings.

There are also a total 2328 housebound patients on the vaccine list. Of these:

- 839 received Flu vaccine 73 carried out as home visit and 766 attended vaccine clinics (housebound patients were not excluded from scheduling)
- 390 of the 839 have had Flu and Covid Booster
- 1489 still to receive Flu and Covid Booster
- 449 still to receive Covid Booster only

2 **Carer Strategy Update**

Background

A comprehensive Carer Strategy Progress report was presented to the IJB on 21st September 2021 and the board approved the funding spending options outlined in the report but made some observations about the proposals:

1. The members felt the money kept in reserves was a bit high but accepted the explanation that as an important part of our work was to encourage more carers to come forward, then if we achieved this the demand for support was likely to go up and available budget will be required to manage the demand.
2. The members felt the intended development officer post may not be particularly useful given that we are already half way through the financial year and that it would take some time to recruit. The Carer Strategy Implementation Group (CSIG) will review this spend at the next meeting on 26/11/21 to agree if the post should go ahead or if an alternative spend for the money would be more beneficial.

The same report was presented to the Health and Care PDSP on 28th October 2021 for progress of the Carer Strategy to be noted.

Two specific actions from the IJB were requested as follows:

1. To bring a further progress report to the November meeting including more emphasis on trying to assist carers in West Lothian by making them aware of all support available to them
2. If available, to provide data on the number of clients requiring institutional care due to avoidable breakdown of care support

Progress update

Action 1:

Carer Campaign is being planned from December 2021 to try and reach more carers who are not aware of their rights to support under the Carer (Scotland) Act 2016 and to spend the funding agreed at the IJB meeting in September.

To better gauge the number of carers who are not being supported and perhaps require support, the CSIG will undertake a West Lothian wide survey to reach as many unpaid carers as possible and ascertain reasons for why they are not receiving support they may be entitled to or could support them in their caring role. The survey will be completed with partners and be widely promoted through various channels to encourage extensive responses.

Survey questions have been drafted in partnership with the Business Support Community and Engagement team and will be agreed by the CSIG at the next meeting on 26/11/21 and then will be opened in December. The proposal will be to keep the survey open until February with periodic reminders to complete the survey.

As part of the campaign, advertising through various channels including social media, the courier and the bulletin will be organised to promote support available to carers. The CSIG will discuss if there is a need /demand for visual information reminders in prominent locations eg. leaflets and pop up banners to be used at relevant events.

The campaign will also focus on advertising and organising the fund that was agreed for short breaks and respite to support carers in their caring roles. The fund will be open to West Lothian organisations and groups including CoWL, community groups, small charities, social enterprises, 3rd sector and voluntary organisations to bid in to proactively find innovative ways to encourage carers (and their cared for person if appropriate) to engage in breaks, activities, eating out, supply of equipment etc. to support their health and wellbeing.

The aim of this is to include as many organisations as possible to recognise the needs of carers in West Lothian and to support and thank organisations who support carers.

Action 2:

There is no available data on the number of people admitted to a hospital or care setting as a result of breakdown in carer support. Most admissions have multiple reasons and some are admitted because of either chronic or acute carer health issues but there's no direct causal link between the health issue and being a carer.

HSCP website

To support the advertising and promotion of carer support available in West Lothian, the website page for carer information will be updated with the relevant carer information and signposting / referral information.

Conclusion

Carers play a vital role in society and there is a long history in West Lothian of working in partnership with unpaid carers. It is important that carers are aware of the support available to them to support them in their caring roles to stay in good health themselves. The West Lothian Carer Strategy 2020-2023 sets out our vision and aims for unpaid carers and the associated action plan sets out how we will achieve this.

Going forward there will continue to be a focus on early intervention and prevention to ensure that carers have access to high quality information, advice and supports, including breaks from caring when needed.

3 Complaints and Information Requests – Quarter 2 of 2021/22

Complaints

At its meeting of 10 August 2021, the Board agreed a revised Complaints Handling Procedure be amended in line with recommendations from the Complaints Standards Authority. This includes a requirement to report on complaints received by the Board on a quarterly basis.

There have been no complaints received in Quarter 2, or to date.

Requests for Information

The Board is also required to submit quarterly statistics on requests for information to the Office of the Scottish Information Commissioner (OSIC). Freedom of Information (Scotland) Act 2002 is an Act of the Scottish Parliament which gives everyone the right to ask for any information held by a Scottish public authority. The Environmental Information (Scotland) Regulations 2004 (the EIRs) come from a European Directive on access to environmental information. The EIRs give everyone the right to ask for environmental information held by a Scottish public authority (and some other bodies).

There were no requests for information in Quarter 2.

Appendices	None
References	None
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