

DATA LABEL: PUBLIC



SERVICES FOR THE COMMUNITY PERFORMANCE & SCRUTINY PANEL

CONSULTATION SCOTTISH FIRE & RESCUE SERVICE DRAFT LONG-TERM VISION

REPORT BY HEAD OF HOUSING, CUSTOMER AND BUILDING SERVICES

A. PURPOSE OF REPORT

To inform panel members of the Scottish Fire and Rescue Service Consultation on their 'Draft Long-Term Vision document.' This consultation sets out the changes proposed over the next 10 years. The closing date of the consultation is 18 July 2021.

B. RECOMMENDATION

Panel members are asked to note the report and the draft response to the SRFS Consultation set out in Appendix 1 and submit to Council Executive for the meeting of 22nd June 2021 for final approval prior to submitting response by the deadline of 18th July 2021.

C. SUMMARY OF IMPLICATIONS

I	Council Values	Focusing on our customers' needs Being honest, open and accountable Making best use of our resources Working in partnership Providing equality of opportunity
II	Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment)	The Police and Fire Reform (Scotland) Act 2012 The Antisocial Behaviour etc. (Scotland) Act 2004
III	Implications for Scheme of Delegations to Officers	None
IV	Impact on performance and performance Indicators	Scottish Fire and Rescue Service National and Local Plans and PI's
V	Relevance to Single Outcome Agreement	Local Fire Service Performance Indicators
VI	Resources - (Financial, Staffing and Property)	None
VII	Consideration at PDSP	Yes
VIII	Other consultations	None

D. TERMS OF REPORT

The Scottish Fire and Rescue Service (SFRS) have stated that their service delivery model must evolve in order to respond effectively to the nation's changing needs and challenges so that they can continue to provide the best service as they can. In order to move to the next development phase, they are carrying out a 6-week external engagement exercise. The consultation is to seek views from the Scottish public, local communities, public and third sector partners on how SFRS should evolve over the next decade and beyond. The vision for Scotland's public services, embodied in the Commission on the Future Delivery of Public Services (Christie Commission), continues to be a driver for SFRS, encouraging them to be committed to improving the quality of their Service;

- to keep improving people's lives;
- improving the safety and wellbeing of the communities they serve;
- to continue to focus on the prevention of risk of harm and to work in collaboration with their partners and communities.

The Scottish Fire and Rescue Service (SFRS) – DRAFT 'Long-Term Vision' details why they feel the need to change their service delivery model and it includes reference to;

- Changes in social, health and economic conditions post COVID
- Climate change with increased heat, wind and rain and 'greener' travel
- Developing resilience in communities, safeguarding the most vulnerable
- Having strong communities to cope with potential acts of terror

To shape the delivery of their Draft Vision and to realise their aspirations and ambitions for 'Working Together, for a Safer Scotland' they have set four long term strategic intentions for the Service;

- Having safe, well trained, satisfied and empowered staff teams
- Increasing community safety with greater health and well-being of people
- Communities recognise the strength and support the SFRS can offer
- Being adaptable in responding to a variety of risks across Scotland

SRFS have also proposed eight overarching priorities

1. Our service delivery model will meet Scotland's changing needs
2. We will be innovative in our use of technology, data and information to change how we work
3. We will be an organisation that works in agile and smart ways
4. We will invest in developing leaders throughout the Service and train our staff to the highest standards
5. Partnership working will be at the core of how we work
6. We will value different views and experiences
7. We will be driven by a deeper understanding of the needs of our communities
8. We will be a more environmentally sustainable organisation

These are underpinned by SRFS operating principles and strategic intentions:

Progressive:

Service delivery model will meet Scotland's changing needs

Be innovative in the use of technology, data and information to change how they work

People-Centred:

Be an organisation that is agile and smart ways

Invest in developing leaders through training staff to high standards

Inclusive:

Partnership working at the core of what they do

Value difference, views, experience and backgrounds

Connected:

Driven by an understanding of community needs

Be a more environmentally sustainable organisation

CONSULTATION

D1

The SRFS consultation commenced on 7th June 2021 and is open for 6 weeks and further details are set out in the following link [LTV consultation web page](#). The consultation has 5 questions and the proposed Council response is set out in Appendix 1.

1. To what extent do you think our Draft Long-Term Vision is the right future vision for SRFS?
2. What could we do to improve the Draft Vision for you?
3. Looking at the four strategic intents we've identified for achieving the long-term vision, to what extent do you agree with each of them?
4. Looking at the eight proposed priorities we've identified for achieving the vision, to what extent do you agree with each of them?
5. Are there any other comments you would like to make about our Draft Vision?

E. CONCLUSION

The Council welcomes the opportunity to respond to the SRFS consultation document and looks forward to receiving further updates on the 10 year strategic plan following the consultation engagement process.

F. BACKGROUND REFERENCES

E-mail letter from SFRS Communications

LTV Consultation Web page

Appendices/Attachments: Appendix 1

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CMT member:

Anne Marie Carr, Head of Housing, Customer & Building Services.

Date of meeting: 15th June 2021

1. To what extent do you think our Draft Long-Term Vision is the right future vision for SFRS?

☐ Strongly Agree

☐ Agree

☐ Disagree

☐ Strongly Agree

☐ Prefer not to say

2. What could we do to improve the Draft Vision for you?

Consider the inclusion of examples of any good practice initiatives that SFRS are leading on at present, that show cases positive community engagement and outcomes that could further benefit working in partnership with the Council and community safety partnerships.

3. Looking at the four strategic intents we've identified for achieving the long-term vision, to what extent do you agree with each of them?

- Staff are safer, are better supported, are more satisfied and empowered
- Our communities are safer and their wellbeing is improved
- We are more adaptable in responding to changing risks across and between communities
- Our wider contribution to Scotland and our communities is recognised

☐ Strongly Agree

☐ Agree

☐ Disagree

☐ Strongly Agree

☐ Prefer not to say

4. Looking at the eight proposed priorities we've identified for achieving the vision, to what extent do you agree with each of them?

- Our service delivery model will meet Scotland's changing needs
- We will be innovative in our use of technology, data and information to change how we work
- We will be an organisation that works in agile and smart ways
- We will invest in developing leaders throughout the Service and train our staff to the highest standards
- Partnership working will be at the core of how we work
- We will value different views and experiences
- We will be driven by a deeper understanding of the needs of our communities
- We will be a more environmentally sustainable organisation

☐ Strongly Agree

☐ Agree

☐ Disagree

☐ Strongly Agree

☐ Prefer not to say

These priorities will tie in with any future planning West Lothian Council will undertake with regards to future strategic planning for Community Safety. A new Community Safety Plan will endeavour to facilitate the co-ordination of the alignment of these with our partnership priorities and those set within the Local Outcome Improvement Plan (LOIP)

5. Are there any other comments you would like to make about our Draft Vision?

West Lothian Council welcomes the opportunity to work with SFRS on their vision for working in a more co-productive way, enabling further discussions with partners about the benefits of joint funded posts and blended work teams and sharing assets and resources.