12. <u>HOUSING, CUSTOMER AND BUILDING SERVICES MANAGEMENT PLAN 2020/21</u>

The panel considered a report (copies of which had been circulated) by the Head of Housing, Customer and Building presenting the 2020/21 Management Plan for Housing, Customer, and Building Services, which is provided as an appendix.

The report recommended that the panel considers the plan and provides comment as appropriate.

Decision

To note the contents of the report.