

14. TRANSFORMING YOUR COUNCIL: RECYCLING & WASTE SERVICES
COLLECTION SECTION SHIFT CHANGES AND ROAD END
COLLECTIONS

The panel considered a report (copies of which had been circulated) by the Head of Operational Services advising of the proposals for efficiency savings of £320,000 to be met from changing the current shift working arrangements within the collection section of Recycling & Waste Services and a further £76,000 from implementing the previously agreed policy for Road End Collections on private roads and narrow access areas to complement the £92,000 saving already achieved as part of the revision of Overtime & Sickness Absence cover.

The proposed changes to shift patterns permitted an increase in the utilisation of the vehicle assets whilst retaining the overall staffing complement and functional hours for service delivery over a 7-day period. The implementation of road end collections reduced the liability and financial cost of operating collections in these locations as well as improving efficiency through the use of standard collection vehicles. These savings were an approved budget measure following the Transforming Your Council (TYC) process and were phased for introduction in 2020/21.

The report recommended that the panel:

1. Note the customer journey and changes within the service to date;
 2. Note proposals and approach;
 3. Note the phasing impact due to the requirement to undertake requisite approvals, public and staff engagement for a wholesale change of the collection scheduling; and
 4. Agree for a report to be submitted to Council Executive for consideration given the public impact of the outlined savings proposals.
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1. To note the contents of the report; and
 2. Agreed that the report and its recommendations be forwarded to the next appropriate meeting of the Council Executive for approval.