4. <u>ANNUAL COMPLAINT PERFORMANCE REPORT 2019/20</u>

The panel considered a report (copies of which had been circulated) by the Depute Chief Executive reporting on the council's annual Complaint Performance Report 2019/20, a copy of which was attached to the report.

The panel was asked to note the council's annual Complaint Performance Report 2019/20.

Decision

To note the contents of the report