



HEALTH AND CARE POLICY DEVELOPMENT AND SCRUTINY PANEL

STRATEGIC COMMISSIONING PLANS FOR MENTAL HEALTH, OLDER PEOPLE, PHYSICAL DISABILITY AND LEARNING DISABILITY SERVICES

REPORT BY HEAD OF SOCIAL POLICY

A. PURPOSE OF REPORT

To present the Health and Care PDSP with strategic commissioning plans for mental health, older people, physical disability and learning disability services in West Lothian for information.

B. RECOMMENDATION

To note the completed strategic commissioning plans for mental health, older people, physical disability and learning disability services as detailed in Appendices 1 to 4.

C. SUMMARY OF IMPLICATIONS

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| I Council Values | Focusing on our customers' needs |
| | Being honest, open and accountable |
| | Working in partnership. |
| II Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment) | Public Bodies Joint Working (Joint Working) (Scotland) Act 2014 |
| III Implications for Scheme of Delegations to Officers | None. |
| IV Impact on performance and performance Indicators | Working in partnership. |
| V Relevance to Single Outcome Agreement | People most at risk are protected and supported to achieve improved life chances |
| | Older people are able to live independently in the community with an improved quality of life |
| | We live longer, healthier lives and have reduced health inequalities |
| | We live in resilient, cohesive and safe communities |

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| VI Resources - (Financial, Staffing and Property) | None. |
| VII Consideration at PDSP | Note previous update report delivered to Health and Care PDSP on 10 October 2019. |
| VIII Other consultations | Consultation is detailed in the Attached engagement paper (Appendix 5). |

D. TERMS OF REPORT

Background

The Integration Joint Board approved a revised Strategic Plan for the period 2019 -2023 at its meeting on 23rd April 2019. The plan details how high level outcomes are to be achieved through a process of strategic commissioning and includes a commitment to developing a series of care group commissioning plans. This report relates to the development of plans for mental health, older people, physical disability and learning disability services in West Lothian.

The IJB also approved a revised planning and commissioning structure (Appendix 9) to lead the development of the strategic commissioning plans working under the direction of the IJB's Strategic Planning Group. The commissioning plans covered in the report have been developed through the revised structure.

Developing the New Commissioning Plans

In developing the new commissioning plans, the Institute of Public Care's commissioning model, 'analyse, plan, do and review', was adopted.

In 2016, the IJB approved strategic commissioning plans for the care groups covered in this report. The previous plans were based on a large scale, comprehensive needs assessment carried out by independent consultants to identify key commissioning priorities. Those needs assessments were still considered to be relevant in the context of the IJB's refreshed Strategic Plan and the development of the new commissioning plans.

The development of the new plans began with a review of progress against the priorities identified in the 2016 to 2019 plans. The review was used to identify where actions set out previously were complete, needed further development or needed to be reviewed.

In addition to the commissioning plan review, data relevant to each of the plans was refreshed and considered alongside national and local policy developments.

A crucial part of updating the needs assessments for the new plans was extensive consultation and engagement with service users, key stakeholders and staff. The aim of the engagement was to get feedback on what was working well and to gather suggestions on areas for future development. A wide range of engagement activities took place from August through to mid-November 2019 across all four plans to seek views directly from service users, carers and families, staff, service providers and other stakeholders. Engagement activity was tailored to each care group and involved commissioning leads attending network groups, face to face meetings and workshops.

Two public engagements events were held covering all the commissioning plans. Information about the public events was circulated widely within networks, posted on West Lothian Council's social media pages and shared with service providers, community centres, contacts and projects throughout West Lothian. The events were held in the afternoon of 8 October 2019 in Howden Park Centre and in the evening of 10 October 2019 in Bathgate Academy, with a total of 44 people attending. Consultation also took place with all representatives of the IJB's Strategic Planning Group.

Feedback from the consultation and engagement (Appendix 10) was considered alongside the review of the 2016 plans, refreshed data and national and local development to identify emerging themes. Those emerging themes were in turn translated into actions plans to support the new commissioning plans for the period 2019 to 2023. The actions plans include:

- A descriptions of the action required
- Details of relevant National Health and Wellbeing Outcomes
- Relevance to the IJB's strategic priorities
- Progress and performance measures
- Timescales
- Lead Officers

Whilst specific themes emerged for each of the plans, there were some common themes across all care groups. Those themes included: support for carers, development of technology enabled care, housing, access to information and ensuring choice through Self-directed Support.

The plans were approved at the West Lothian IJB meeting on 21st January 2020.

Financial Framework

The IJB's Strategic Plan sets out the resources available for delivery of the Board's strategic intentions. The care group commissioning plans identify at a high level the total resources available for the delivery of services. Going forward, decisions will be made on investment and disinvestment of services as the commissioning plans progress. Budgets will be linked clearly to transformational change programmes and project plans.

Next Steps

A performance management framework will be developed to underpin each strategic commissioning plan. The performance framework will provide a mechanism for measuring progress and impact in relation to each of the priorities outlined.

Planning and Commissioning Boards meet at least six times per year and report to the IJB's Strategic Planning Group. Implementation and progress of the plans will be monitored by the boards and the Strategic Planning Group. It is proposed that formal updates on progress be submitted to the Integration Joint Board every 6 months.

There is a need for each of the strategic commissioning plans to be aligned to the IJB's Workforce Development Strategy. The next phase will involve each of the plans being reviewed by the Workforce Development Planning Group to ensure that future workforce plans are aligned to strategic priorities and new models of care and support as they develop.

Strategic commissioning plans for palliative care and substance misuse are currently in development and will be presented at a future meeting of the IJB.

CONSULTATION

Stakeholder engagement as described in the terms of the report and detailed at Appendix 5.

CONCLUSION

Strategic commissioning plans for mental health, older people, physical disability and learning disability services in West Lothian have been developed in response to direction from the West Lothian IJB. Health and Care PDSP to note the contents of the Commissioning plans that were approved by the IJB on 21st January 2020.

F. BACKGROUND REFERENCES

Appendices/Attachments:

Appendix 1 – Strategic Commissioning Plan – Mental Health

Appendix 2 – Strategic Commissioning Plan – Older People

Appendix 3 – Strategic Commissioning Plan – Physical Disabilities

Appendix 4 – Strategic Commissioning Plan – Learning Disabilities

Appendix 5 – Commissioning Plans Engagement Feedback

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