## 14. <u>RECYCLING & WASTE SERVICES - RESULTS OF CITIZEN LED INSPECTION</u>

The Panel considered a report (copies of which had been circulated) by the Head of Operational Services providing the results of the Citizens Led Inspection (CLI) into Recycling and Waste Services, and to report the improvement plan that had been developed from the inspections and the actions implemented to date.

The report recommended that the panel note:

- 1. The results of the CLI; and
- 2. The improvement plan that was developed and the progress of implementation post inspection.

## **Decision**

To note the terms of the report.