

Appendix 2

WARMER HOMES SCOTLAND

Who is the scheme for?

Warmer Homes Scotland is designed to help vulnerable people make their homes warmer and more comfortable by installing a range of energy saving measures. The Scottish Government is offering assistance to homeowners and private sector tenants struggling to heat their home, who have lived in their property for at least twelve months, and who meet the qualifying criteria. For more information about the scheme, and to check if you qualify, please contact Home Energy Scotland on **0808 808 2282** and an energy advisor will be happy to assist you.

What support is available?

The measures offered will depend on a survey of the property. If you have had assistance through a Government programme before, you can still apply for Warmer Homes Scotland if you meet the qualifying criteria.

Assessors will come to your home to survey it and will recommend measures suitable for the property, which could include a range of insulation and heating measures and in most cases costs will be met by the Scottish Government.

There will be a need for customer contributions in some instances for certain more expensive measures, such as solid wall insulation. If you are a private sector tenant your landlord will be made aware of the measures that are able to be funded by the Scottish Government and which ones they may be required to fund. Their permission is required to be given prior to any measures being installed.

Potential measures include:

- Wall insulation
- Loft insulation
- Draught-proofing
- Central heating
- Renewables

An interest free loan is available to help meet the costs of the customer contribution. The loan, which is managed by the Energy Saving Trust, is subject to a credit check, and successful loans will include an administration fee. Further details on the loan will be provided if your offer includes a customer contribution.

From 1 August 2017, restrictions will be applied to the measures available under Warmer Homes Scotland (WHS) to customers living in privately rented properties. Private Rented Sector properties covered by the statutory Repairing Standard will no longer receive measures that a landlord is legally obliged to provide. These customers will still be eligible for other measures available under the scheme if they are recommended for the property.

Who is eligible?

The eligibility criteria is summarised below. If you do not meet the criteria for Warmer Homes Scotland you might be eligible for assistance through the interest free loan scheme or one of the many area-based schemes. One call to Home Energy Scotland on 0808 808 2282 will put you in touch with an advisor who can advise on what support you can benefit from.

The household must meet all of the following criteria.

- Be homeowners or the tenants of a private-sector landlord;
- Live in the home as their main residence;
- Have lived there for at least 12 months (unless in receipt of a DS1500 certificate);
- Live in home with an energy rating of 64 or lower and which is not more than 230 square metres in floor size.

Meet one of the following conditions

- Be of pensionable age, have no working heating system and be in receipt of a passport benefit;
- Be aged over 75 and in receipt of a passport benefit;
- Pregnant and/or have a child under 16 and in receipt of a passport benefit;
- Have a disability and be in receipt of any level of Personal Independent Payment (PIP);
- Have a disability and be in receipt of high rate Disability Living Allowance (DLA) (care or mobility component);
- Have a disability and be in receipt of low/medium rate Disability Living Allowance (DLA) (care or mobility component) and be in receipt of an income related benefit;
- Be a carer in receipt of Carers Allowance;
- Have been injured or disabled serving in the Armed Forces and be in receipt of Armed Forces Independence Payment/War Disablement Pension;
- Have an injury or disability from an accident or disease caused by work and be in receipt of Industrial Injuries Disablement Benefit.

The passport benefits are:

- Guarantee element of the Pension Credit;
- Attendance Allowance;
- Universal Credit or any of the benefits due to be replaced by Universal Credit (Income Based JSA, Child Tax Credit, Working Tax Credit, Employment and Support Allowance, Income Support, Housing Benefit);
- Council Tax Reduction (excluding 25% discount for single occupancy);
- Carer's Allowance;
- Disability Living Allowance (DLA) or Personal Independence Payment (PIP)
- Armed Forces Independence Payment;
- War Disablement Pension;
- Industrial Injuries Disablement Benefit.

What is the process?

Simply call the **Home Energy Scotland hotline** on **0808 808 2282** to see what you are eligible for and they will guide you through the complete process that will include booking the survey of your property and referring you to the Warmer Homes Scotland managing agent (Warmworks Scotland).