

7. WRAPAROUND CARE - HOLIDAY PROVISION

The Education Executive considered a report (copies of which had been circulated) by the Head of Education (Learning, Policy and Resources) providing details of the new model of provision for wraparound care offered on days that schools and early learning and childcare establishments were closed.

The report explained that the current wraparound care model required parents/carers to pay for sessions booked, whether they were used or not, on all days that wraparound care was offered. This model resulted in parents/carers being charged for their regular sessions on those days that wraparound care was offered, but on which schools and early learning and childcare provision were closed. Within the current session a number of users objected to being billed for days on which they decided not to use the service offered. In light of the complaints received it was deemed appropriate to review the current practice.

The changes to holiday provision for wraparound care were made in response to customer feedback. The proposed changes were designed to benefit working parents/carers by ensuring they were only charged for the days of wraparound care that they actually used. The provision of wraparound care was expected to be reviewed again in light of the anticipated expansion of early learning and childcare from 600 to 1140 hours.

The Education Executive was asked to recommend that the new model of provision, proposed within the report, be adopted in relation to wraparound care offered on days that schools and early learning and childcare establishments were closed.

Decision

Approved the terms of the report.