

WEST LOTHIAN STRATEGIC PLANNING GROUP

Date: 7/04/2016

Agenda Item: 8

PARTICIPATION AND ENGAGEMENT STRATEGY

REPORT BY DIRECTOR

A PURPOSE OF REPORT

The purpose of this report is to update members of the Strategic Planning Group (SPG) on progress in preparing the West Lothian Health and Social Care Participation and Engagement Strategy (attached as appendix 1)

B RECOMMENDATION

It is recommended that the SPG:

1. notes the draft Participation and Engagement Strategy;
2. provides guidance on finalisation of the strategy; and
3. notes the intention to submit the finalised strategy for approval by the Integration Joint Board (IJB) on 31 May 2016

C TERMS OF REPORT

C.1 West Lothian Integration Scheme

The approved Integration Scheme commits NHS Lothian and the council to developing a Participation and Engagement Strategy which will ensure significant engagement with, and participation by, members of the public, representation groups and other organisations in relation to decisions about the carrying out of delegated functions. This will include using existing forums, networks and stakeholder groups with an interest in health and social care. The strategy is to be approved by the IJB within one year of the establishment of the IJB and must be reviewed regularly by the IJB.

C.2 IJB Strategic Plan

The draft West Lothian IJB Strategic Plan 2016-26 recognises that “communities are the engine house for delivering transformation and, in order to realise our vision, the planning and delivery of services must take account of needs at the local level”

The Strategic Plan commits to bringing together NHS and council Social Policy engagement activity in a Participation and Engagement Strategy to deliver a “single, unified, systematic approach which will improve standards of engagement and involvement across all services and staff groups, with the goal of improving outcomes for patients and service users”.

C.3 Draft Strategy

Taking into account the requirements of the Integration Scheme and the above commitment in the Strategic Plan, officers have prepared a first draft of the Participation and Engagement Strategy for comments by the SPG.

The draft plan comprises three sections:

1. Overview
2. Community Participation and Engagement
3. Communication

Section 1 of the draft sets the context for the strategy within relevant legislation and national policy drivers, the Single Outcome Agreement 2013-33 and Strategic Plan, commits to the principles set out in the National Standards for Community Engagement 2005 and the Participation Strategy for the NHS in Scotland 2010 and provided an undertaking to building on the Investment in People Standard, with which both organisations are accredited.

Section 2 sets out five key objectives for the strategy, as follows:

1. Develop and roll-out effective engagement with staff, customers and the wider public.
2. Co-ordinate the consultation and engagement activity of services.
3. Provide opportunities for communities and individuals to get involved in decisions that affect their lives.
4. Provide opportunities for staff to influence decisions that affect their working lives and the service experience of their customer groups.
5. Measure the success of engagement activity.

Section 2 also outlines potential methods of engagement, including within localities, commit to sharing and learning from best practice and identifies the challenges in bringing together the approaches of the NHS Lothian and West Lothian Council.

Section 3 explains the role and objectives of the Health and Social Care Partnership communications team.

C.4 Next Steps

Officers will finalise the draft strategy over the next month in consultation with key stakeholders with a view to presenting a finalised strategy to the IJB for approval at its meeting on 31 May 2016.

In particular, it is proposed to develop an action plan which will identify specific activities to be undertaken in the coming year.

The SPG is invited to provide guidance on the work required to fund the plan. Alternatively, officers will be happy to arrange individual discussions over the next few weeks.

D CONSULTATION

Consultation has taken place with relevant council and health board officers and stakeholders and this work will continue as the plan is finalised.

E REFERENCES/BACKGROUND

Public Bodies (Joint Working) (Scotland) Act 2014 and related statutory instruments and guidance.

Draft West Lothian IJB Strategic Plan 2016-26.

F APPENDICES

1. Draft West Lothian Health and Social Care Partnership Participation and Engagement Strategy

G SUMMARY OF IMPLICATIONS

Equality/Health	The draft strategy will be assessed to determine if an equality impact assessment is required.
National Health and Wellbeing Outcomes	The draft strategy is consistent with national health and well-being outcomes.
Strategic Plan Outcomes	The draft strategy delivers the Strategic Plan undertaking to prepare a participation and engagement strategy.
Single Outcome Agreement	The draft strategy is consistent with the Single Outcome Agreement.
Impact on other Lothian IJBs	Opportunity to share best practice.
Resource/finance	The strategy will be implemented from existing resources.
Policy/Legal	Public Bodies (Joint Working) (Scotland) Act 2014 and statutory regulations and guidance.
Risk	None.

H CONTACT

Steve Field, Head of Service, West Lothian Council; steve.field@westlothian.gov.uk; 01506 282386

7 April 2016