

## **West Lothian Shadow Integration Joint Board**

Date: 25 August  
2015

Agenda Item: **12**

### **PERFORMANCE MANAGEMENT FRAMEWORK**

#### **REPORT BY DIRECTOR**

##### **A PURPOSE OF REPORT**

The purpose of this report is to update the Shadow Integration Joint Board (IJB) on the performance management framework required to support the National Health and Well Being Outcomes introduced following implementation of the Public Bodies (Joint Working) (Scotland) Act 2014 and to agree to a regular report on performance to both the IJB and the Strategic Planning Group.

##### **B RECOMMENDATION**

1. It is recommended that the Shadow Integration Joint Board approves the approach to performance management as outlined in Appendix 1.
2. It is recommended that a regular report on performance is provided to both the IJB and the Strategic Planning Group.

##### **C TERMS OF REPORT**

The Public Bodies (Joint Working) (Scotland) Act 2014 requires new arrangements to be put in place for the delivery of integrated health and social care functions. This includes the formation of an Integration Joint Board who will be responsible for the planning and delivery of a wide range of health and social care services delegated to it by NHS Lothian and West Lothian Council, and will be accountable for delivering the National Health and Wellbeing Outcomes.

The Integration Joint Board will be required to publish an annual performance report which will set out how they are improving the National Health and Wellbeing Outcomes. The expectation is that the annual report should include performance against the core suite of outcome measures, supported by local measures and contextualising data to provide a broad picture of performance.

Appendix 1 provides the national outcome measures aligned to a suite of performance indicators; some of these indicators are based on operational data, some are based on survey data. The annual performance report will require to report against all of these indicators.

As was reported to the meeting of the Shadow IJB in June, the partnership is required by the Scottish Government to prepare a Strategic Plan outlining how resources will be deployed to address both national outcomes and local priorities. It is anticipated that the Strategic Plan will incorporate a performance framework.

West Lothian CHCP has had an integrated approach to performance management for several years and both the CHCP Board and the CHCP Subcommittee received regular performance reports. In addition to the need to report annually on performance to the Scottish Government, it is recommended that the performance framework outlined in Appendix 1 is used to provide a regular report on performance to the IJB.

The CHCP performance framework was based on the Covalent system to facilitate standard reporting. It is recommended that the performance framework for the IJB is also built on the Covalent system and that standard reports and scorecards are developed to allow regular reporting of performance to both the IJB and the Strategic Planning Group.

## **D CONSULTATION**

In preparation of this report consultation has taken place with

- Information Services Division Scotland (ISD)
- Community Planning Officers

## **E REFERENCES/BACKGROUND**

1. [Scottish Government - Integration of Health and Social Care](#)
2. [West Lothian Single Outcome Agreement](#)
3. [National Health and Wellbeing Outcomes Framework](#)

## **F APPENDICES**

Appendix 1: National Health and Wellbeing Outcomes and Performance Indicators

## **G SUMMARY OF IMPLICATIONS**

<b>Equality/Health</b>	The report has been assessed as having little or no relevance with regard to equality or the Public Sector Equality Duty. As a result, an equality impact assessment has not been conducted.
<b>National Health and Wellbeing Outcomes</b>	The proposed performance management framework will facilitate reporting against the prescribed set of national outcome measures.
<b>Strategic Plan Outcomes</b>	The Strategic Plan will incorporate the proposed performance management framework.

<b>Single Outcome Agreement</b>	<ul style="list-style-type: none"> <li>– We live longer, healthier lives and have reduced health inequalities.</li> <li>– Older people are able to live independently in the community with an improved quality of life.</li> </ul>
<b>Impact on other Lothian IJBs</b>	None.
<b>Resource/finance</b>	None.
<b>Policy/Legal</b>	The Public Bodies (Joint Working) (Scotland) Act 2014 requires partnerships to report against a suite of national outcome measures.
<b>Risk</b>	None.

## **H CONTACT**

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## Appendix 1: National Health and Wellbeing Outcomes and Performance Indicators

National Health and Wellbeing Outcome	Outcome Indicators based on survey feedback	Outcome Indicators based on administrative data
People are able to look after and improve their own health and wellbeing and live in good health for longer	Percentage of adults able to look after their health very well or quite well	Premature Mortality Rate
		Emergency Admission Rate
People including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community	Percentage of adults supported at home who agree that they are supported to live as independently as possible	Emergency admission rate
		Percentage of adults with intensive care needs receiving care at home
		End of life care
		Delayed discharge- 14 days, 72 hours and bed days lost
		Percentage of people admitted to hospital from home during the year, who are discharged to a care home

<b>National Health and Wellbeing Outcome</b>	<b>Outcome Indicators based on survey feedback</b>	<b>Outcome Indicators based on administrative data</b>
<b>People who use health and social care services have positive experiences of those services, and have their dignity respected</b>	Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated	End of Life Care
	Percentage of adults receiving any care or support who rate it as excellent or good	Proportion of care services graded 'good' or above in Care Inspectorate inspections
	Percentage of people with positive experience of accessing their GP practice	Percentage of people discharged from hospital within 72 hours of being ready
<b>Health and social care services are centred on helping to maintain or improve the quality of life for service users</b>	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life.	Emergency admission rate
		Delayed discharge bed days
<b>Health and social care services contribute to reducing health inequalities</b>		Premature mortality rate
		Emergency admission rate
<b>People who provide unpaid care are supported to reduce the potential impact their caring role has on their own health and wellbeing</b>	Percentage of carers who feel supported to continue in their caring role	Percentage of adults with intensive care needs receiving care at home

<b>National Health and Wellbeing Outcome</b>	<b>Outcome Indicators based on survey feedback</b>	<b>Outcome Indicators based on administrative data</b>
<b>People who use health and social care services are safe from harm</b>	Percentage of adults supported at home who agree they felt safe	Suicide rate
		Readmission to hospital within 28 days
		Falls
<b>People who work in health and social care services are supported to continuously improve the information, support, care and treatment they provide and feel engaged with the work they do</b>	Percentage of staff who say they would recommend their workplace as a good place to work	
<b>Resources are used effectively in the provision of health and social care services, without waste</b>		Readmission to hospital within 28 days
		Delayed discharge bed days
		Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency
		Expenditure on End of Life Care