

3. CENTRAL EDUCATION SERVICES MANAGEMENT PLAN

Understanding the value of effective planning and committed to its principles as a means of delivering outcomes effectively and efficiently, the council had identified Management Plans as an essential driver for the provision of excellent services.

There was a report by the Head of Education (Development) and Head of Education (Quality Assurance) (which had been circulated) presenting the Central Education Services Management Plan for 2009/10. The plan was the collection of WLAM service units under the responsibility of Heads of Education Development and Education Quality Assurance.

Containing critical information on the management of the service area, the plan provided an overview of:-

- The services and activities that Central Education Services provided
- The aims and objectives of the service that were to be communicated to elected members, staff and partners
- How successes would be measured and the targets that were to be achieved
- The improvement activities that the service was committed to completing in order to change or improve services

The plan would be used by the management team and stakeholders to assess and gauge performance and improvement. The measures, targets and initiatives of each plan were available for management, monitoring and reporting on the corporate performance management systems (Covalent and Initiatives).

The Heads of Education (Development) and (Quality Assurance) recommended that the panel note the terms of the Management Plan.

Decision

To note the Central Education Services Management Plan.