

MINUTE of MEETING of the ST JOHN'S HOSPITAL STAKEHOLDER GROUP held within BOARD ROOM 1, ST JOHN'S HOSPITAL, LIVINGSTON, (AND BY VIDEO CONFERENCE CALL FROM WAVERLEY GATE) on 15 MARCH 2017.

Present

Councillor John McGinty, Appointed Representative (chair)
Jacqui Campbell, Interim Chief Officer, Acute, NHS Lothian (by video link)
Aris Tyrothoulakis, St John's Hospital Interim Site Director
Caroline McDowall, Partnership Lead St John's Hospital
Fiona Mitchell, Director of Women's and Children's Services, NHS Lothian (by video link)
Joan Donnelly, Service Director for Outpatients & Associated Services, NHS Lothian
Nicola Zammitt, Clinical Director (ECED), Clinical Co-chair Lothian Diabetes MCN
Ian Sneddon, Transport Manager, St John's Hospital site
Maureen Anderson, Patient Representative

Apologies

Councillor Dave King, Appointed Representative
Councillor Anne McMillan, Appointed Representative
Alex Joyce, Non-Executive member, NHS Lothian
Martin Hill, Non-Executive member, NHS Lothian
Lynsey Williams, Non-Executive member, NHS Lothian
Jim Forrest, Depute Chief Executive, Health and Social Care Partnership
Agnes Ritchie, Associate Nurse Director, NHS Lothian
Anne Smith, Site General Manager, St John's Hospital

In attendance

Elaine Dow, Committee Officer, West Lothian Council

1. DECLARATIONS OF INTEREST

There were no declarations of interest made.

2. ORDER OF BUSINESS

Agenda Item 7 – Identifying Ways to Reduce Pressure Ulcers in Hospital Patients Update

The Chair agreed that this item be deferred and considered at the next meeting scheduled to be held on 19 April 2017 due to apologies being received from the Associate Nurse Director.

3. MINUTE

The group noted the minute of the meeting held on 15 February 2017, which required to be formally agreed at the next meeting scheduled to be held on 19 April 2017, due to the fact that the meeting was inquorate.

4. DIABETES IN LoTHIAN

The Stakeholder Group welcomed Nicola Zammitt, Clinical Director (ECED) and Clinical Co-Chair Lothian Diabetes MCN, to the meeting who provided a presentation about Diabetes in Lothian.

Background information was provided relating to diabetes in Lothian. The Western General Hospital (WGH), Royal Infirmary Edinburgh (RIE) and St John's Hospital (SJH) were previously managed by three separate Diabetes/ Endocrinology departments. In October 2010 the Edinburgh Centre for Endocrinology (ECE) comprised of the RIE and WGH and in February 2014 incorporated SJH, which allowed a pan-Lothian approach, unifying clinical protocols and providing robust cross/cover for sub-specialty services.

The Diabetes Managed Clinical Network (MCN) was established as part of the diabetes strategy to support joined up care between diverse professionals and patients. Aims of the network were to minimise complications and premature death in diabetes and maximise quality of life by detecting and treating the disease and its complications at an early stage, providing equal access to high quality diabetes care for all. It was important that people with diabetes were given the right treatment by the right person at the right time in the right place.

As part of the National Diabetes Improvement Plan 2014, the priorities for improvement in Scotland were aimed at improving the experience and clinical outcomes for patients living with Diabetes. Prevention and early detection of diabetes and its complications, particularly Type 1 Diabetes, were a priority in Scotland. Supporting and developing staff by providing courses for registered and non-registered staff in the management of Diabetes were provided with improved technology available to support patients.

Finally, the 2020 Vision for Health and Social Care was to improve the quality of care provided, with a particular focus on increasing the role of primary care and general practice. Safe, effective and person-centred care was a priority to support people to live as long as possible at home or in a homely setting. Moving forward with pan-Lothian working included pan-Lothian services, education, research and training. A professional lead was available on each hospital site (SJH, WGH, RIE) with three site representation on the operational group as well as linking in with the four Lothian Integration Joint Boards to encourage joined up approaches across the Lothians.

Ms Zammitt then responded to questions from members of the group.

The Chair thanked Ms Zammitt for the excellent presentation which the group found to be very informative.

5. PAEDIATRIC SERVICES/PAEDIATRIC OUTPATIENT CLINIC WAITING TIMES - UPDATE

The Stakeholder Group noted the update provided by Fiona Mitchell, Director of Women's and Children's Services, on the current position within paediatric services at St John's Hospital.

The group heard that interviews were being carried out for the two posts advertised for Paediatric Consultants. An update on the outcome of the interviews would be provided to the next meeting. It was noted that six Paediatric Consultants had previously been appointed however one Paediatric Consultant was successful in obtaining another position within the hospital therefore five Paediatric Consultants remained in post. Although the situation within the paediatric service remained challenging the paediatric rota remained satisfactorily covered and members of staff within the Children's ward continued to be supportive.

In relation to the position relating to outpatient paediatric clinic waiting times, the group noted that the situation had improved since the appointment of the additional Paediatric Consultants with 94% of all patients being seen within twelve weeks and a high proportion being seen within eight weeks.

In response to a question from Councillor McGinty regarding the arrangements in place to sustain the interim model while progressing the longer term model (option 1) discussed at previous meetings, Ms Mitchell advised that the Paediatric Programme Board was due to meet week commencing 20 March 2017 and would discuss this in more detail. She confirmed that members of staff were committed to continue to provide cover to ensure existing services were sustained within St John's Hospital until all the Paediatric Consultant posts were in place.

The Chair thanked Ms Mitchell for the update. The group also expressed their appreciation to staff within the paediatric service for their continued support.

Decision

To note the update provided by Fiona Mitchell, Director of Women and Children's Services, NHS Lothian.

6. CAR PARKING AT ST JOHN'S HOSPITAL - UPDATE

The Stakeholder Group noted the update from Ian Sneddon, Transport Manager, St John's Hospital, on the proposals to improve and reduce the risks within the car park at St John's Hospital.

The group was advised that St John's Hospital Traffic Management Group meet on a monthly basis with traffic management walkabouts carried out quarterly. Following a recent walk about, St John's Hospital was graded as being a 'red risk' due to a significant number of incidents being reported. An audit was carried out which highlighted that a large number

of staff were using car park 'P', the patient car park. Car park 'A' was previously the dedicated car park for staff which then became an overflow car park for patients. Ten disabled car parking spaces have been closed to protect pedestrians and a number of proposals in place to reduce the level of risk.

It was proposed that number recognition cameras would be fitted in car park 'P' by the end of March 2017, which would become operational in July 2017 and would highlight cars being parked irregularly. A communication plan was in place to inform staff and stakeholders of the planned changes to ensure that they were aware of what options were available to them. Other means of travel would also be promoted for staff, i.e. 'active travel', local transport and 'trip share'. It was hoped that the introduction of the proposed changes would remove the 'red risk' from the site.

The Chair then acknowledged that car parking within St John's Hospital site was challenging, however, this reflected that St John's was a busy hospital and well used by people within the community. He undertook to provide support to the hospital by advertising the changes on the council's web site. Caroline McDowall agreed to provide the FAQ relating to the proposed changes to Elaine Dow when available to forward on to the council's Corporate Communication service to advertise on the council's web site.

The Chair then thanked Mr Sneddon for the update.

Decision

1. To note the update from the Transport Manager; and
2. To note that the Chair undertook to support the hospital by advertising the FAQ relating to the proposed changes on the council's web site.

7. WORKPLAN

The group considered the contents of the workplan (copies of which had been circulated).

It was agreed that the report relating to 'Identifying ways to reduce pressure ulcers in hospital patients' – Agnes Ritchie, would be considered at the next meeting on 19 April 2017. The following reports/updates were also included for consideration at the meeting on 19.04.17:

- Paediatric Services/Paediatric Outpatient Clinic Waiting Times Update – Fiona Mitchell; and
- Hospital Weekend Working and Staffing Requirements – Aris Tyrothoulakis

Decision

1. To note the contents of the workplan; and

2. To agree the items for consideration at the next meeting on 19 April 2017.

8. DATE OF NEXT MEETING

The group noted the date of the next meeting scheduled to be held on 19 April 2017.