

Livingston North Local Area Committee

West Lothian Civic Centre Howden South Road LIVINGSTON EH54 6FF

10 March 2017

A meeting of the Livingston North Local Area Committee of West Lothian Council will be held within the Council Chambers, Civic Centre, Livingston on Thursday 16 March 2017 at 8:30am.

For Chief Executive

BUSINESS

Public Session

- 1. Apologies for Absence
- 2. Declarations of Interest Members should declare any financial and nonfinancial interests they have in the items of business for consideration at the meeting, identifying the relevant agenda item and the nature of their interest.
- 3. Order of Business, including notice of urgent business
- 4. Confirm Draft Minute of Meeting of Livingston North Local Area Committee held on Thursday 15 December 2016 (herewith)
- 5. Livingston North Multi-Member Ward Performance Report Report by Scottish Fire and Rescue Service (herewith)
- 6. Ward 3, Livingston North Update Report by Police Inspector Adam Smith (herewith)
- 7. Housing, Customer and Building Services Report by Head of Housing, Customer and Building Services (herewith)
- 8. Service Update Operational Services Report by Head of Operational Services (herewith)

- 9. Community Regeneration Update Report by Head of Planning, Economic Development and Regeneration (herewith)
- 10. Community Learning and Development Youth Services Report Report by Head of Education (Learning, Policy and Resources) (herewith)
- 11. Workplan (herewith)

NOTE For further information contact Anne Higgins, Tel: 01506 281601 or email: anne.higgins@westlothian.gov.uk

MINUTE of MEETING of the LIVINGSTON NORTH LOCAL AREA COMMITTEE of WEST LOTHIAN COUNCIL held within COUNCIL CHAMBERS, CIVIC CENTRE, LIVINGSTON, on 15 DECEMBER 2016.

Present – Councillors Angela Moohan (Chair), Anne McMillan

Apologies – Councillor Andrew Miller

Absent – Robert De Bold

In Attendance -

Jim Jack, Lead Officer for Livingston North Scott McKillop, Community Regeneration Team Leader Sandy Ross, Housing, Construction and Building Services Community Sergeant Ian Wells, Police Scotland Brian Johnston, Livingston Village Community Council Chris Nelson, Advice Shop, West Lothian Council Alan Cunningham, Scottish Fire and Rescue Service Michelle Kirkbright and Ted Finch, Livingston Parkrun

1. ORDER OF BUSINESS

The Committee agreed a suggestion by the Chair that the order of business be changed to allow a number of items to be taken earlier in the meeting. Items would be re-arranged as follows:-

Draft minute (item 4) followed by SFRS report (item 8), Police Report (item 7), Housing Report (item 6), Parkrun Presentation (item 5), then items 9 to 14.

2. <u>DECLARATIONS OF INTEREST</u>

There were no declarations of interest made.

3. <u>MINUTE</u>

The Local Area Committee noted the minute of its meeting held on 9 June 2016.

4. <u>SFRS LIVINGSTON NORTH MULTI-MEMBER WARD PERFORMANCE</u> <u>REPORT</u>

The Committee considered a report (copies of which had been circulated by the Scottish Fire and Rescue Service providing an update on the activity within the ward for the period up to 30 September 2016.

The report set out the seven key priorities within the ward. The statistical

information contained in the report was designed to provide citizens, stakeholders and partners with information relating to ward based activity undertaken by the Scottish Fire and Rescue Service.

Alan Cunningham (Station Manager) presented the report, highlighting that SFRS had dealt with 2 casualties from non-fire emergencies during 2016-17 year to date, compared to 6 during 2015-16 year to date reporting period.

It was noted that there had been an increase in Unwanted Fire Alarm Signals (UFAS). SFRS had dealt with 63 incidents during 2016-17 year to date reporting period in comparison to 46 during 2016-16 year to date reporting period.

The Committee was invited to note and provide comment on the Livingston North Multi-member Ward Performance Report.

Decision

To note the terms of the report.

5. WARD 3 POLICE REPORT - UPDATE

The Committee considered a report (copies of which had been circulated) by Police Inspector Adam Smith providing an update on performance, activities and issues across the ward for the period up to 31 October 2016.

Community Sergeant Ian Wells presented the report, highlighting the work in relation to the Action Plan for addressing Anti-social behaviour in the Ladywell and surrounding areas, led by the community beat officers PC McMahon and PC John McLean. There had been continued focus on this area with local businesses, SFRS, Inveralmond High School Community Officer, PC Paul Corner, education and community involved. The work tackling anti-social behaviour was a priority for the Livingston Community Team and would continue into the winter.

During discussion, Sergeant Wells undertook to convey request by Committee members to Community Safety Board members that Peel Park and Carmondean be considered as part of a future Pinpoint Operation.

The Committee was asked to note the content of the report.

Decision

To note the terms of the report.

6. HOUSING, BUILDING AND CUSTOMER SERVICES

The Committee considered a report (copies of which had been circulated) by the Head of Housing, Building and Customer Services providing an overview of the service activities within the ward.

The report examined void performance for both mainstream and temporary tenancies.

The report also provided a table showing the levels of arrears and the number of tenants in arrears in the ward at the end of the financial year.

In relation to the capital programme and new building council housing, it was noted that start dates had still to be confirmed for the sites at Appleton Parkway, Deans South (McTaggart) and Deans South (Lovell).

In response to a question raised by the Chair, the Housing Manager undertook to provide LAC members with Homelessness figures for the Livingston North ward and for West Lothian, together with comparative figures for the previous year.

The Committee was asked to note Housing, Building and Customer Service activity as detailed in the report for the period 1 July - 30 September 2016.

Decision

To note the terms of the report.

7. <u>LIVINGSTON PARKRUN - PRESENTATION AND REPORT BY</u> <u>LIVINGSTON PARKRUN</u>

The Chair welcomed to the meeting Michelle Kirkbright (Volunteer) and Ted Finch (Event Director), Livingston Parkrun Team.

Michelle and Ted had been invited to attend the meeting to provide an overview of the Livingston Parkrun project.

Michelle informed the Committee that the parkrun, which was held on a Saturday morning, was a 5k run, not a race. It was free of charge for everyone and it was organised and run by volunteers.

The inaugural run was held on 9 January 2016 and the total runs to date was 45. The total runners to date was 2,046 and the average number of runners per week was 186.

Quotes from volunteers and participants were included in the presentation slides.

Michelle then spoke of the positive health benefits reported by participants.

Question raised by members were then dealt with by Ted Finch and Michelle Kirkbright.

The Chair thanked Michelle and Ted on their informative presentation.

The Committee then considered a report (copies of which had been circulated) by Livingston Parkrun providing an update on the success of

the project.

The report concluded that, although still relatively new to Livingston, parkrun had provided an avenue for people of all ages and abilities to be physically active and to become active members in the community. The numbers of those attending to run/walk the 5k and those who volunteered to ensure the event could take place had exceeded expectation and fully contributed to the Single Outcome Agreement at a local level.

The Committee was asked to note the update relating to Livingston parkrun.

Decision

- 1. To note the terms of the presentation.
- 2. To note the terms of the report.
- 3. To record Parkrun's appreciation of the assistance provided by West Lothian Council's Operational Services.

8. <u>ADVICE SHOP SERVICE UPDATE</u>

The Committee considered a report (copies of which had been circulated) by the Head of Finance and Property Services informing the Committee of the work undertaken by the Advice Shop Service from April 2015 – March 2016.

The Committee was informed that the Advice Shop service was funded through a core council budget, European Social Fund, Macmillan Cancer Support and the Scottish Legal Aid Board. All activity across the service was informed and prioritised by the 'Better Off: West Lothian Anti-Poverty Strategy'. The overall purpose of the strategy was to help minimise the impact of poverty on the people of West Lothian. Its objective was to ensure that people were equipped to cope with the challenges they faced and impact that this had on their health, education and community involvement, the aim being to help people to obtain and retain employment as a key route out of poverty.

Appendix 1 to the report showed the number of people the service had worked with over the year in the Livingston North area.

Appendix 2 to the report showed the wider work of the Advice Shop and the specific campaigns which were delivered across West Lothian alongside a range of projects which were provided in partnership with key agencies to target the most vulnerable in West Lothian's communities.

Finally, it was noted that it was the intention to report on activity in the ward on an annual basis.

It was recommended that the Committee note:-

1. The Advice Shop provision in the ward; and

2. The impact provision was having in terms of supporting the outcomes of the 'Better Off: Anti-Poverty Strategy'.

During discussion, officers undertook to provide LAC members with details of the number of people using Food Banks in the ward, together with comparative figures for West Lothian, and for the previous year.

Decision

- 1. To note the terms of the report.
- 2. To convey the Committee's appreciation of the work carried out by staff in the Advice Shop Service.

9. <u>COMMUNITY LEARNING AND DEVELOPMENT YOUTH SERVICES</u> <u>REVIEW OF YOUTH PROVISION</u>

The Committee considered a report (copies of which had been circulated) by the Head of Education (Learning, Policy and Resources) informing the Committee of the outcomes and actions following a review of youth services in the ward undertaken by Community Learning and Development (CLD) Youth Services, which also took into account information from Livingston North Youth Providers Group.

The report provided a table showing a list of youth clubs in the ward, together with details of the area, age groups and average regular attendance.

To help analyse needs over time, statistics were provided by the CSU on youth calls for each of the settlements within the ward. This data was monitored and used on an ongoing basis, with supplementary updates by community police and other partners at meetings. Statistics relating to youth calls by settlement were provided within the report.

The information showed that partners were offering a range of youth club provision in Deans, Knightsridge and Livingston Station for young people aged 11-18 years. Information also showed the significant increase in youth calls in 2016, compared to the same time period in 2015. In particular, it was noticeable that areas reporting increased youth calls/incidents of anti-social behaviour; namely Carmondean and Eliburn, did not have youth club provision for the older age group.

The report went on to propose a number of actions, and these were considered by the Committee.

During discussion, the Chair requested that the LAC be provided with further information as follows:-

• A report back by the end of the year dealing with implementation of the initiative to redirect resource in Eliburn over the period January to June 2017. This should include an Implementation Plan and timescale for delivery (as referred to in Section D.3, page 3 of the

report).

- A report back by the end of the year dealing with work at Mosswood Community Centre. This would include an Implementation Plan and timescale for delivery (as referred to in Section D.3, page 3 of the report).
- A breakdown, by age group, of numbers attending the various clubs held at The Vennie (referred to in the Table on page 2).

Decision

To note the terms of the report.

10. <u>SERVICE UPDATE - OPERATIONAL SERVICES</u>

The Committee considered a report (copies of which had been circulated) by the Head of Operational Services appraising members of the Operational Services activities for the ward for the period 1 August to 31 October 2016.

Prior to consideration of the report, the Lead Officer recorded his appreciation of the positive comments made earlier in the meeting concerning the assistance provided by Operational Services to the Parkrun project.

The report provided a summary of the works undertaken in relation to grounds maintenance routine work, street cleansing, tree and woodland routine works, street lighting routine works, roads maintenance and waste services.

An issue was raised by Brian Johnston, Livingston Village Community Council concerning overhanging branches in the woodland belts in the Livingston Village area. In response, the Lead Officer advised that, whilst resources would be required to address this issue, there were opportunities for the Council to work in partnership with the Woodland Trust that could be explored.

The Committee was requested to:

- 1. Note the work carried out to date and future planned work.
- 2. Advise of any areas that required further investigation or inclusion in future work plans.

Decision

To note the terms of the report.

11. PENSIONERS' GROUPS CHRISTMAS FUND ALLOCATIONS 2016

The Committee considered a report (copies of which had been circulated) by the Head of Planning, Economic Development and Regeneration informing the Committee of the allocation to be made from the Pensioners' Groups Christmas Fund 2016 to groups in the Livingston North ward, Livingston-wide groups and West Lothian-wide groups.

It was noted that, in total seven applications had been issued to groups across the ward. Seven had been returned. The intention was that the seven groups would be supported. Appendix 1 to the report showed the organisations to be supported and the allocation to each.

In relation to Livingston-wide and West Lothian-wide organisations, it was noted that one application had been sent and returned by a Livingstonwide group. The intention was this would be supported. Two applications had been issued to West Lothian-wide groups, with two returned. The intention was these groups would be supported. Appendix 2 showed the organisations and the allocation to each.

Finally, the Committee noted that a full report on the final allocations would be made to the Voluntary Organisations PDSP in December. Letters had been issued to groups on 31 October advising them of the amount of funding they would receive.

It was recommended that the Committee note that seven groups within Livingston North ward had applied to the fund and would be supported.

Decision

To note the terms of the report.

12. <u>REPORT ON PROGRESS OF REGENERATION PLANNING</u>

The Committee considered a report informing the Committee of progress towards developing regeneration plans within the ward.

Appendices A and B to the report showed the process model and logic model which explained how the Regeneration Team were approaching the development of regeneration plans and working closely with the local community to develop these as community-led action plans.

It was noted that, since the September Local Area Committee meeting, there had been further meetings of the Livingston Central Group, the first of these being held in Ladywell on 14 September to help accommodate different groups whilst covering broadly the same agenda. Further meetings were held in Dedridge, Ladywell and Knightsridge.

The report provided a summary of the outcome of the meetings.

The Committee was informed that the Regeneration Framework Steering Group had met twice. As well as overseeing the development of Regeneration Plans across the eight areas, they were also responsible for the development and delivery of actions and interventions in relation to the five themes of the Regeneration Framework: employability and employment; early years and family learning; health and wellbeing; economic development; and community capacity and cohesion.

Regeneration profiles had been created for all eight regeneration areas in West Lothian, collating relevant data from national and local sources. The purpose of these profiles was to provide up to date statistics and other useful information consistently across the regeneration areas in West Lothian to assist groups and decision-makers when setting priorities for an area, or to inform and evidence need in the longer term. These profiles would also help demonstrate the case for resources such as external funding.

The Scottish Government has released statistics for 2016 on 31 August 2016, and this information was contained in the profile in Appendix C to the report.

It was recommended that the Local Area Committee note:-

- 1. that a regeneration plan was being developed for the Livingston Central area as part of the West Lothian Regeneration Framework;
- 2. that process and logic models had been developed to support the regeneration planning approach;
- 3. that structures were in place to work with the local communities, including Knightsridge, to develop plans;
- 4. that regeneration activity looked to build on the previous local research and the work of the Knightsridge Adventure Project;
- 5. that a steering board, to develop and oversee the delivery of actions and interventions supporting the Regeneration Framework, was continuing to meet; and
- 6. the development of statistical profiles for the Livingston Central communities including Knightsridge.

Decision

To note the terms of the report.

13. WORKPLAN

A copy of the Workplan had been circulated for information.

Decision

To note the Workplan, and that it required to be updated for the next meeting of the Local Area Committee.

Data Label: Public



LIVINGSTON NORTH LOCAL AREA COMMITTEE

LIVINGSTON NORTH MULTI-MEMBER WARD PERFORMANCE REPORT

REPORT BY SCOTTISH FIRE AND RESCUE SERVICE

A. PURPOSE OF REPORT

To update the Livingston North Local Area Committee on the activity within Livingston North Multi-Member Ward for the period up to 31st December 2016.

B. RECOMMENDATION

That Committee Members are invited to note and provide comment on the Livingston North Multi-member Ward Performance Report.

C. SUMMARY OF IMPLICATIONS

| I | Council Values | Being honest, open and accountable Focusing on our customers' needs Making best use of our resources Working in partnership |
|------|---|---|
| II | Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment) | Quarterly reports on the Multi-member Ward Operational Plans are being produced to ensure delivery of the Local Fire and Rescue Plan, which is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. |
| ш | Implications for Scheme of Delegations to Officers | None. |
| IV | Impact on performance and performance Indicators | WL CPP SOA Performance indicators. |
| V | Relevance to Single Outcome Agreement | SOA1304_13 Number of deliberate fires per 100,000 population SOA1304_14 Number of accidental dwelling fires per 100,000 population. |
| VI | Resources - (Financial, Staffing and Property) | The council contributes to directly and in partnership to the delivery of the Ward Plan |
| VII | Consideration at PDSP | None |
| VIII | Consultations | West Lothian Citizen's Panel Survey, July 2014. |

D. TERMS OF REPORT

D.1 Background

Quarterly reports on the Multi-Member Ward Operational Plans have been produced by SFRS to ensure delivery of the Local Fire and Rescue Plan for West Lothian 2014 – 2017, which is a requirement under the Police and Fire Reform (Scotland) Act 2012, Section 41E.

D.2 Scottish Fire and Rescue Service (SFRS) Livingston North Multi-member Ward Quarterly Report

Following the publication of the Livingston North Multi-member Ward Operational Plan, the Local Senior Officer for Falkirk and West Lothian has produced a Performance Report detailing activity against the key priorities.

The seven key priorities within the Livingston North Ward area are as follows:

Continuous Priority

• Local Risk Management and Preparedness.

High Priority

- Reduction of Dwelling Fires
- Reduction in Fire Fatalities and Casualties
- Reduction of Unwanted Fire Alarm Signals

Medium Priority

- Reduction of Deliberate Fire Setting
- Reduction of Fires in Non-Domestic Property
- Reduction in Casualties from Non-Fire Emergencies.

E. CONCLUSION

The Livingston North Multi-member Ward Performance Report aligns to the key priorities of the Local Fire and Rescue Plan for West Lothian 2014 – 2017, the West Lothian Strategic Assessment of Community Safety and continues with the excellent partnership working on Community Safety, which is evident in West Lothian.

F. BACKGROUND REFERENCES

None.

Stuart Watson Station Manager, Scottish Fire and Rescue Service 16th March 2017 Appendix 1 - Livingston North Multi-Member Ward Performance Report



West Lothian Council Area

Ward Performance Report

Year to Date October to December 2016

Livingston North

DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

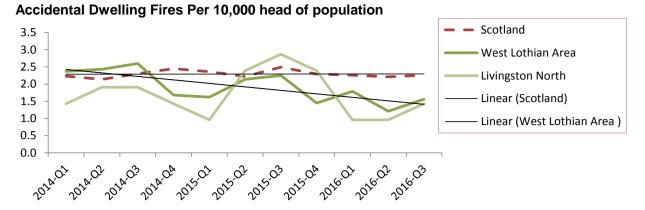
Introduction

Welcome to the Scottish Fire and Rescue Service Ward Performance Report. This performance report is designed to provide citizens, stakeholders and partners with information relating to ward based activity undertaken by the Scottish Fire and Rescue Service.

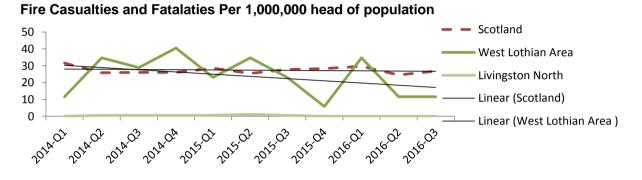
In addition to historical ward based activity, this performance report provides information on the historic activity in the West Lothian Council area and Scotland. To allow benchmarking to be undertaken, the units of measurement in the performance graphs in the report are based on incidents/events per head of population.

Whilst using historic statistical benchmarking data, consideration must be taken of the somewhat random nature of fire related incidents and events, and how this can pose difficulties in interpreting emerging patterns and trends. This is of specific relevance where ward level data is analysed due to the relatively small number of actual incidents/events that occur in ward areas.

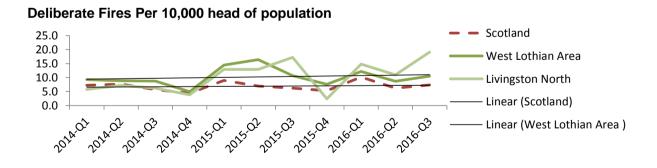
However, regardless of statistical anomalies, emerging patterns and trends in fire related incidents and events can assist the Scottish Fire and Rescue Service and Community Planning Partners plan and implement preventative intervention initiatives to target reducing fire related incidents and events.



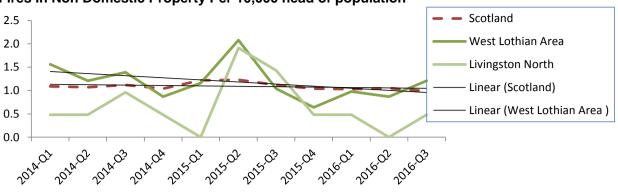
During the 2016-17 year to date reporting period SFRS have dealt with 3 accidental dwelling fire in comparision to 6 during 2015-16 year to date reporting period.



During the 2016-17 year to date reporting period SFRS have dealt with 1 casualties due to fire in comparision to 1 during 2015-16 year to date reporting period.

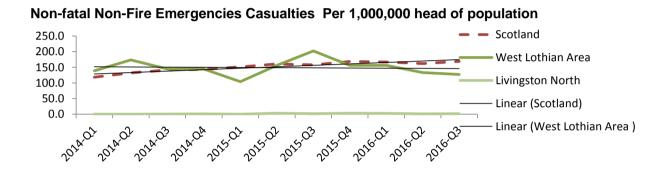


SFRS have dealt with 43 deliberate fires incidents during 2016-17 year to date reporting period in comparison to 36 during 2015-16 year to date reporting period.



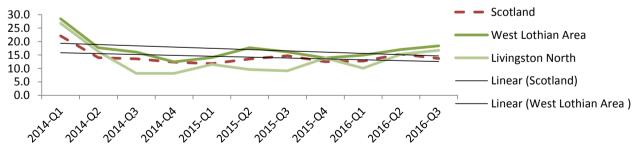
Fires In Non Domestic Property Per 10,000 head of population

SFRS have dealt with 1 non domestic fires incident during 2016-17 year to date reporting period in comparison to 3 during 2015-16 year to date reporting period.



SFRS have dealt with 3 casualties from non-fire emergencies during 2016-17 year to date reporting period in comparison to 3 during 2015-16 year to date reporting period.

Unwanted Fire Alarm Signals Per 10,000 head of population



SFRS have dealt with 35 UFAS incidents during 2016-17 year to date reporting period in comparison to 19 during 2015-16 year to date reporting period.

Additional Comments

SFRS is committed to 'Working Together for a Safer Scotland' and to engage with business partners to reduce demand from Unwanted Fire Alarm Signals (UFAS).

DATA LABEL: PUBLIC



LIVINGSTON NORTH, LOCAL AREA COMMITTEE

WARD 3, LIVINGSTON North, UPDATE

REPORT BY POLICE INSPECTOR ADAM SMITH

A. PURPOSE OF REPORT

The purpose of this report is to provide the Local Area Committee with an update on performance, activities and issues across the Ward for the period up to 28 February 2017.

B. RECOMMENDATION

It is recommended that the Local Area Committee notes the content of the report.

C. SUMMARY OF IMPLICATIONS

| Ι | Council Values | Focusing on our customers' needs; being honest, open and accountable; making best use of our resources; and working in partnership |
|------|---|---|
| II | Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment) | None. |
| III | Implications for Scheme of Delegations to Officers | None. |
| IV | Impact on performance and performance Indicators | Performance relative to the same period in 2013; set out in the report. |
| V | Relevance to Single Outcome Agreement | We live our lives free from crime, disorder and danger; we take pride in a strong, fair and inclusive society |
| VI | Resources - (Financial, Staffing and Property) | None. |
| VII | Consideration at PDSP | None. |
| VIII | Other consultations | None. |
| | | |

D. TERMS OF REPORT

1



NATIONAL PRIORITIES – DELIVERED LOCALLY

Based on our assessment of national priorities, the following have been identified for tailed action for the communities of West Lothian:

- Violence, Disorder and Antisocial Behaviour
- Protecting the Public
- Road safety and Road Crime
- Serious Organised Crime and Terrorism
- Major Events and Threats
- Benefits of Reform
- Public Confidence

WEST LOTHIAN PRIORTIES

The community priorities identified for West Lothian through our Community Planning Partnership are:

- Protecting People
- Reducing Antisocial Behaviour
- Reducing Violence
- Tackling Substance Misuse
- Making our Roads Safer
- Tackling Serious Organised Crime

COMMUNITY ENGAGEMENT PRIORTIES

Livingston North

- Reducing antisocial behaviour
- Making our roads safer
- Tackling substance misuse

PERFORMANCE

For full details, please use the below link to access the Police Scotland Internet site.

http://www.scotland.police.uk/forces-welcome

| Livingston North Ward | | | | | | | | | | | | | |
|------------------------------|--------|--------|----------|------|------|----------|--|--|--|--|--|--|--|
| Month | Nov-16 | Nov-15 | % Change | TYTD | LYTD | % Change | | | | | | | |
| Youth Calls | 23 | 21 | 10% | 256 | 218 | 17% | | | | | | | |
| All ASB Calls | 79 | 70 | 13% | 755 | 718 | 5% | | | | | | | |
| Hate Crime | 1 | 2 | -50% | 7 | 8 | -13% | | | | | | | |
| Vandalism & Reckless Conduct | 21 | 13 | 62% | 121 | 118 | 3% | | | | | | | |
| Fire-raising | 1 | 1 | 0% | 7 | 6 | 17% | | | | | | | |
| Public Space Assaults | 7 | 13 | -46% | 49 | 80 | -39% | | | | | | | |

Livingston North Ward Figures

| Livingston North Ward | | | | | | | | | | | | |
|------------------------------|--------|--------|----------|------|------|----------|--|--|--|--|--|--|
| Month | Dec-16 | Dec-15 | % Change | TYTD | LYTD | % Change | | | | | | |
| Youth Calls | 35 | 5 | 600% | 291 | 223 | 30% | | | | | | |
| All ASB Calls | 78 | 72 | 8% | 833 | 790 | 5% | | | | | | |
| Hate Crime | 0 | 1 | -100% | 7 | 9 | -22% | | | | | | |
| Vandalism & Reckless Conduct | 22 | 10 | 120% | 143 | 128 | 12% | | | | | | |
| Fire-raising | 1 | 0 | - | 8 | 6 | 33% | | | | | | |
| Public Space Assaults | 6 | 16 | -63% | 59 | 96 | -39% | | | | | | |

| Livingston North Ward | | | | | | | | | | | | |
|------------------------------|--------|--------|----------|------|------|----------|--|--|--|--|--|--|
| Month | Jan-17 | Jan-16 | % Change | TYTD | LYTD | % Change | | | | | | |
| Youth Calls | 23 | 32 | -28% | 314 | 255 | 23% | | | | | | |
| All ASB Calls | 85 | 87 | -2% | 918 | 877 | 5% | | | | | | |
| Hate Crime | 4 | 3 | 33% | 11 | 12 | -8% | | | | | | |
| Vandalism & Reckless Conduct | 17 | 21 | -19% | 160 | 149 | 7% | | | | | | |
| Fire-raising | 0 | 0 | - | 8 | 6 | 33% | | | | | | |
| Public Space Assaults | 7 | 4 | 75% | 66 | 96 | -31% | | | | | | |

| Livingston North Ward | | | | | | | | | | | | |
|------------------------------|--------|--------|----------|------|------|----------|--|--|--|--|--|--|
| Month | Feb-17 | Feb-16 | % Change | TYTD | LYTD | % Change | | | | | | |
| Youth Calls | 10 | 23 | -57% | 324 | 278 | 17% | | | | | | |
| All ASB Calls | 74 | 73 | 1% | 992 | 950 | 4% | | | | | | |
| Hate Crime | 3 | 2 | 50% | 14 | 14 | 0% | | | | | | |
| Vandalism & Reckless Conduct | 9 | 13 | -31% | 169 | 162 | 4% | | | | | | |
| Fire-raising | 2 | 1 | 100% | 10 | 7 | 43% | | | | | | |
| Public Space Assaults | 3 | 2 | 50% | 72 | 98 | -27% | | | | | | |

| West Lothian (Up to and Including 28.02.17) | | | | | | | | | | | | |
|---|--------|--------|----------|------|------|----------|--|--|--|--|--|--|
| Month | Feb-17 | Feb-16 | % Change | TYTD | LYTD | % Change | | | | | | |
| Youth Calls | 153 | 180 | -15% | 2494 | 2310 | 8% | | | | | | |
| All ASB Calls | 710 | 836 | -15% | 9788 | 9498 | 3% | | | | | | |
| Hate Crime | 18 | 10 | 80% | 221 | 175 | 26% | | | | | | |
| Vandalism & Reckless Conduct | 93 | 155 | -40% | 1430 | 1484 | -4% | | | | | | |
| Fire-raising | 4 | 6 | -33% | 98 | 95 | 3% | | | | | | |
| Public Space Assaults | 54 | 67 | -19% | 900 | 829 | 9% | | | | | | |

West Lothian Figures as of February 2017

| February Ward ASB Totals | | | | | | | | | | | | |
|------------------------------|------------|------------|------------|-----------|------------|-----------|------------|------------|------------|-------------|--|--|
| | AR | ΒT | ВΧ | LVE&EC | FH&BV | LG | LVN | LVS | WH&BB | TOTAL | | |
| Youth Calls | 10 | 22 | 12 | 20 | 21 | 19 | 10 | 24 | 15 | 153 | | |
| All ASB Calls | 75 | 97 | 73 | 61 | 101 | 28 | 74 | 99 | 102 | 710 | | |
| Hate Crime | 3 | 0 | 1 | 0 | 1 | 0 | 3 | 5 | 5 | 18 | | |
| Vandalism & Reckless Conduct | 13 | 12 | 9 | 9 | 9 | 2 | 9 | 17 | 13 | 93 | | |
| Fire-raising | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 4 | | |
| Public Space Assaults | 3 | 8 | 8 | 6 | 4 | 0 | 3 | 13 | 9 | 54 | | |
| Total | <u>104</u> | <u>140</u> | <u>103</u> | <u>97</u> | <u>136</u> | <u>49</u> | <u>101</u> | <u>158</u> | <u>144</u> | <u>1032</u> | | |

| Year to Date ASB Totals | | | | | | | | | | | | |
|------------------------------|-------------|------|------|-------------|-------------|-----|------|------|-------------|--------------|--|--|
| | AR | BT | ВΧ | LVE&EC | FH&BV | LG | LVN | LVS | WH&BB | TOTAL | | |
| Youth Calls | 175 | 370 | 328 | 260 | 205 | 114 | 324 | 431 | 287 | 2494 | | |
| All ASB Calls | 907 | 1442 | 1111 | 1071 | 901 | 441 | 992 | 1556 | 1367 | 9788 | | |
| Hate Crime | 19 | 22 | 24 | 20 | 20 | 1 | 14 | 58 | 43 | 221 | | |
| Vandalism & Reckless Conduct | 129 | 203 | 132 | 177 | 118 | 53 | 169 | 243 | 206 | 1430 | | |
| Fire-raising | 12 | 17 | 11 | 8 | 10 | 1 | 10 | 17 | 12 | 98 | | |
| Public Space Assaults | 92 | 135 | 76 | 80 | 62 | 22 | 72 | 257 | 104 | 900 | | |
| Total | <u>1334</u> | 2189 | 1682 | <u>1616</u> | <u>1316</u> | 632 | 1581 | 2562 | <u>2019</u> | <u>14931</u> | | |

Livingston North Community Policing Team

PC John McLean/PC Alan McMahon- Community Officers

PC Paul Corner- Youth Community Officer

- Public space assaults continue to decline compared to last year to date. January 2017 showed a spike compared to January 2016, due to the actual volume of incidents being low.
- There was a spike in youth calls and vandalisms in December 2016.

Operation Jigsaw- Festive Initiative

The Community Policing team undertook a month long initiative over the Festive Period across all of West Lothian. This involved 796 hours of directed patrols, while 77 people were arrested or subject to a prosecution report. 241 road traffic tickets

were issued and 126 licensed premise visits were undertaken. The team also undertook 135 intervention visits, where violent, domestic and youth offenders were visited at home to disrupt criminal activity.

Antisocial Behaviour

Work is on going by Community Officers, West Lothian Council SNT officers, Youth Justice workers and CAT team tacking youth disorder and antisocial behaviour in the Deans/Carmondean/Knightsridge areas that saw an increase in youth calls in December 2016. Letter drops were carried out resulting in several prolific youth offenders identified, charged and reported to Children's Reporter. Two youths have subsequently been placed in a residential unit in Airdrie and follow up intervention work is continuing by all agencies.

A number of successful intervention visits have been carried out with parents/youths residing in the Livingston North ward by the Community Officers following intelligence of planned fights involving groups of youths, which has disrupted this from happening.

There was an attempted fire raising at the Ability Centre, Carmondean. Community Officers carried out extensive enquiries and successfully identified two youths responsible. These youths, who have been involved in a number of antisocial behaviour incidents have been charged and reported to the Children's Reporter with follow-up meetings planned with the partner agencies to identify the best course of action in terms of intervention work.

In summary, a small group of youths were responsible for a spike in youth calls and vandalisms in December 2016. Police and partners agencies, with the assistance of the community, have identified the prolific offenders and action has been taken. Antisocial behaviour continues to be a focus for police deployments in this ward.

A number of licensed premises checks were carried out involving shopkeepers and staff regarding the sale of alcohol to underage persons.

Road Safety

Following complaints from residents near to Livingston North Station, an ongoing parking initiative continues within the station car park and the surrounding areas with a number of tickets being issued.

Two youths were charged with road traffic offences regarding the illegal use of off road motorbikes with one of the bikes being seized.

Travellers sites

Police Scotland has been involved in developing West Lothian Council's response to travellers sites. As part of this Environmental Visual Audits (EVAs) have been undertaken by Police and West Lothian Council to assess the sites frequently used by travellers and a report of recommendations will be submitted for senior managers in preparation for the summer.

Other Business

Community Ward Officers were involved in Operation Heathyard regarding several Eastern European suspects implicated in human trafficking which resulted in a number of individuals being reported to Procurator Fiscal.

DATA LABEL: PUBLIC



LIVINGSTON NORTH LOCAL AREA COMMITTEE

HOUSING, CUSTOMER AND BUILDING SERVICES

REPORT BY HEAD OF HOUSING, CUSTOMER AND BUILDING SERVICES

A. PURPOSE OF REPORT

To provide the Local Area Committee with an overview of the service activities within Livingston North Ward.

B. RECOMMENDATION

The Local Area Committee is asked to note Housing, Customer and Building Service activity as detailed in the ward report for the period 1^{st} October 2016 – 31^{st} December 2016.

C. SUMMARY OF IMPLICATIONS

| I | Council Values | Focusing on our customers' needs. Being honest, open and accountable. Providing equality of opportunities. Making best use of our resources. Working in partnership. |
|---------|--|--|
| II | Policy and Legal (including Strategic Environmental | Housing (Scotland) Act 2001 |
| | Assessment, Equality Issues, Health or Risk Assessment) | Housing (Scotland) Act 2010 |
| 111 | Implications for Scheme of Delegations to Officers | None |
| IV | Impact on performance and performance Indicators | There is no impact |
| | | |
| V | Relevance to Single Outcome Agreement | There are positive impact on the following SOA indicators: |
| V | | |
| v | | indicators: SOA4 – we live in resilient, cohesive and safe |
| v vi | | indicators: SOA4 – we live in resilient, cohesive and safe communities SOA8 – we make the most effective use of resources by minimising our impact on the built and natural |
| | Agreement Resources - (Financial, | indicators: SOA4 – we live in resilient, cohesive and safe communities SOA8 – we make the most effective use of resources by minimising our impact on the built and natural environment |

D. TERMS OF REPORT

Housing Performance Information

The purpose of this report is to provide the Local Area Committee with an overview of the activities of Housing, Construction and Building Services, specific to the Livingston North ward.

| Void Period | Oct 2016 | % | Nov 2016 | % | Dec 2016 | % | WL Target % |
|-------------|-------------|------|-------------|------|-------------|------|-------------------|
| 0-2 weeks | 1 | 25% | 0 | 0% | 1 | 10% | 55% |
| 2-4 weeks | 3 | 75% | 1 | 50% | 5 | 50% | 30% |
| 4+ weeks | 0 | 0% | 1 | 50% | 4 | 40% | 15% |
| Total Lets | 4 | 100% | 2 | 100% | 10 | 100% | 100% |

Property Void & Let Performance: Temporary Tenancies

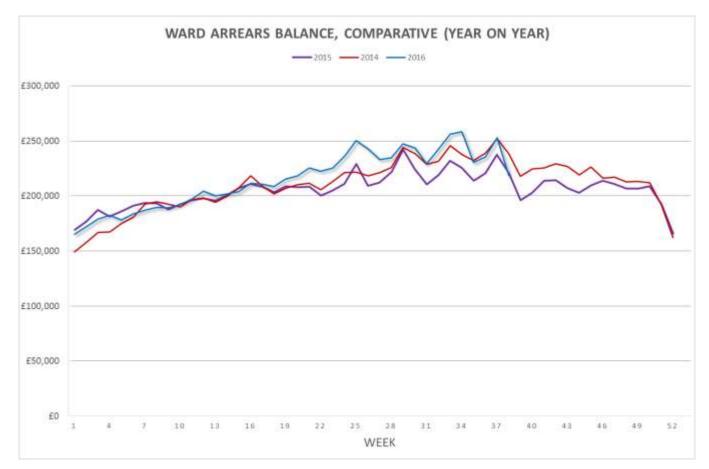
| Void Period | Oct 2016 | % | Nov 2016 | % | Dec 2016 | % | WL Target % |
|-------------|-------------|------|-------------|------|-------------|------|-------------------|
| 0-2 weeks | 0 | 0% | 0 | 0% | 2 | 67% | 55% |
| | 0 | 070 | 0 | 070 | 2 | 0770 | 0070 |
| 2-4 weeks | 1 | 50% | 2 | 100% | 1 | 33% | 30% |
| 4+ weeks | 1 | 50% | 0 | 0% | 0 | 0% | 15% |
| Total Lets | 2 | 100% | 2 | 100% | 3 | 100% | 100% |

Delays in re-letting can occur for a variety of reasons. The type or location of the property, the completion of void work or the identification of additional works not visible during the initial inspection and time taken ensuring that vulnerable persons are supported through the viewing and sign up process.

Some of our applicants have specific support requirements which require detailed planning and co-ordination by both social work and housing services prior to tenancy commencement.

There are currently 8 policy voids in the ward.

Rent Arrears



| | 2015/16 (WK38) | | 2016/17 (W | K38) |
|----------------------|----------------|--------------------|------------|--------------------|
| Arrears Banding | Balance | Tenants In Arrears | Balance | Tenants In Arrears |
| £0.01 to £99.99 | £15,905 | 331 | £9,094 | 200 |
| £100.00 to £299.99 | £33,154 | 178 | £28,238 | 153 |
| £300.00 to £499.99 | £26,629 | 68 | £25,452 | 67 |
| £500.00 to £749.99 | £28,699 | 47 | £26,510 | 76 |
| £750.00 to £999.99 | £28,771 | 33 | £29,734 | 34 |
| £1000.00 to £1999.99 | £44,648 | 34 | £57,744 | 43 |
| £2000+ | £43,027 | 14 | £42,152 | 16 |
| Total | £220,832 | 705 | £218,924 | 589 |

The Ward position for Q3 of 2016/17 is £218,924. This is a decrease of -£1,908 on last year's position.

The West Lothian overall position has decreased by £245,116 from last year and at week 38 was £1,562,678

While there are 59 serious arrears cases (£1,000+) it should be noted 60% of cases are in the lower bands (£300 or less)

Although overall the position remains positive and we are tracking below last year we will continue focusing on the following:

• Arrangements to pay - increase the visibility of tenants with arrangements within the performance model to identify trends in missed payments for follow up action.

• Making best use of resources by considering communicating more with customers through email and telephone.

• Increase Direct Debit Take Up by targeted work for example tenants who currently pay by Standing Order.

• Benchmarking with other local authorities to ensure we identify and consider implementing any best practice.

• Performance Monitoring and Reporting will be reviewed and where appropriate streamlined to ensure information is meaningful and robust to assist with improving rent arrears due.

Livingston North Team Activity

Rent arrears activity continues to be a weekly priority task for the team and will continue to work with all our tenants in offering support, advice and assistance. Such assistance includes referrals for money, energy and debt advice, benefit health checks, completion of income and expenditure to help set up a sustainable payment plan and where appropriate, assist with applications for Discretionary Housing Payments.

Officers in the team have a number of tenancies under supervision for issues such as child protection, antisocial behaviour and poor tenancy conditions. Our officers' work with a range of services and agencies to ensure tenants and residents are fully supported, tenancies maintained and sustained as far as possible and appropriate action taken where necessary, as well as ensuring, that where the situation arises, other members of the community affected are also supported.

Capital Programme and New Build Council Housing

| Ward 3 Livingston North | Site | No of units | Site Start | No of Houses Handed Over | Site Completion |
|-------------------------------|-------------|-------------|------------|-----------------------------|--------------------|
| | Appleton | | November | 0 | |
| | Parkway | 10 | 2016 | | |
| | | | To be | 0 | |
| | Deans South | 117 | confirmed | | |

Livingston North Ward

Tenant Participation Update

The TP team have been very busy over this period and have been working alongside other parts of the service reviewing processes, visiting teams improving communication and joint working. We have undertaken local events including a session at the Regal in Bathgate and the Joint housing network had their festive event with 20 members attending including the homeless network.

Queue Busters sessions to support awareness and use of the new online Tenants Self-Service Portal took place during October, November and December. These sessions were arranged over peak periods to offer customers the opportunity to set up an account on site. The sessions were facilitated by members of the performance and change team and took place Bathgate, Strathbrock, Whitburn, Armadale and Livingston with contact made with over 770 customers.

Digital Inclusion Sessions - Three pilot sessions were held during October to encourage tenants to access and use the internet. This is a joint venture between Adult Basic Education and the Tenants Participation Team. The sessions were also used to promote the Tenants Self-Service Portal, the Tenants Facebook Group and to raise awareness of the tenant participation opportunities available. Evaluation in November will determine the benefit of further sessions.

The Tenant Facebook group continues to provide customers with an online area where they can receive important information, keep abreast of TP events and be consulted on housing matters. With 208 members it remains the largest group of customers linked to TP. We are looking to continue to increase membership and the use of this method of consultation.

Good Neighbour Awards 2016 took place during October. The awards were held under a new format this year, enabling more of the finalists, their families and nominators to attend a formal reception hosted by Councillor George Paul within the Civic Centre. This was the seventh year of the awards, recognising local community activism and support. The overall award winner for 2016 was Louise Kelly from Livingston.

TIS AGM Showcase - The team were asked to present to the Tenants Information Service (TIS) AGM on the development of our tenants financial scrutiny model, following the successful application to the TIS Awards in June. The Service Development Officer delivered the presentation jointly with Alison Kerr from the Tenants Panel. The input was well received and may potentially generate benchmarking requests from other landlords and tenants groups.

Scottish Housing Regulator Visit Feedback - The Scottish Housing Regulator visited the council in September. Formal feedback on our ARC processes received in October was very positive, with no recommendations for improvement identified.

Tenants News & Landlord Report - Following changes, the autumn edition of Tenants News and Landlord Report were updated and issued during October.

The TPAS Awards 2016 took place 18th November at the Fairmont Hotel in St Andrews. Dyann Evans, Quality Development Officer, was awarded Runner-Up for the category of Tenant Participation Champion of the Year.

Annual Tenant Satisfaction Survey (ATSS) focus groups took place from September – December in various locations with approximately 30 tenants taking part. This formed part of the 2015 improvement plan and their views have been noted and will be taken on board when making recommendations. Feedback will be given to those who participated to inform them of how their opinions have helped influence changes to service delivery.

Safer Neighbourhood Team

Livingston North

Joint working has continued with Community Housing Officers in respect of ongoing issues within the ward, in particular due to a number of instances of drug use being reported. As a result there was 6 Warnings Served in relation to ASB and Drug use within WLC Properties. These properties continue to be monitored and further action will be considered if necessary.

There were issues in respect of Fire raisings and antisocial use of fireworks by youths. Targeted patrols took place in areas to reduce the incidence of such behaviour.

Officers attended The Riggs Tenant and Residents Group meeting and gave advice on reporting antisocial behaviour.

A 1st warning was issued on a tenant in Eliburn for noise and since then no further problems have been reported.

Numerous police checks have been carried out in the ward area in relation to HMO enquires.

A complaint was received re further youth disorder causing fear and alarm to which was investigated and as a result Police and Social Work were contacted and a joint approach taken to deal with the situation. Joint visits were carried out to the complainant with the allocated Youth Support Worker. This was followed up with joint visits with SNT and Community Police to the perpetrators. The youths involved were spoken to concerning their behaviour, parents advised on the behaviour and given verbal warnings concerning their conditions of Tenancy.

A noise complaint concerning a Tenant in a temporary tenancy has been under investigation and joint visits carried out with Police and Housing Officers. A further incident was quickly followed up with a warning letter and as a result, there have been no further incidents. Social work were informed of our involvement and support provided where required.

A warning for a noise complaint in Eliburn was issued and there have been no further issues reported.

SNT responded to a few out of hours calls to the Dedridge area reporting loud music and parties. Warning notices were issued where appropriate and no further complaints were received.

Youth disorder causing fear and alarm to a shoppers was dealt with by Police and SNT Officers carrying out joint patrols in the area. Youths hanging around were spoken to and no further action was required.

A warning was served regarding issues in a temporary tenancy in Livingston North and this is now being monitored.

An antisocial behaviour case in the area has now been resolved.

Regular visits have taken place to Travellers encampments in the area to monitor the sites.

E CONCLUSION

To note the contents of the report.

F BACKGROUND REFERENCES

None

Appendices/Attachments: None Contact Person: <u>Sandy.ross@westlothian.gov.uk</u>

Alistair Shaw, Head of Housing Customer and Building Services Date: 16th March 2016



LIVINGSTON NORTH LOCAL AREA COMMITTEE

SERVICE UPDATE - OPERATIONAL SERVICES

REPORT BY HEAD OF OPERATIONAL SERVICES

A. PURPOSE OF REPORT

To appraise members of the Operational Services activities for Livingston North from the 1^{st} November 2016 – 31^{st} January 2017.

B. RECOMMENDATION

The Local Area Committee is asked to:

- 1. Note the work carried out by the service within the local area.
- 2. Advise of any areas that require further information or investigation.

C. SUMMARY OF IMPLICATIONS

| SUMMART OF IMPLICATIONS | | Focusing on our quotomore' pooder making best |
|-------------------------|---|--|
| I | Council Values | Focusing on our customers' needs; making best use of our resources; working in partnership |
| II | Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment) | None |
| III | Implications for Scheme of Delegations to Officers | None |
| IV | Impact on performance and performance Indicators | None |
| V | Relevance to Single Outcome Agreement | Relates to items 9 - We live our lives free from crime, disorder and danger & 12 – We value and enjoy our built environment and protect it and enhance it for future generations |
| VI | Resources - (Financial, Staffing and Property) | In line with available revenue and capital budgets |
| VII | Consideration at PDSP | None |
| VIII | Other consultations | None |

1

D1 Terms of Report

Report on activity for period 1st November 2016 – 31st January 2017.

D2 <u>NETs, Land and Countryside Services</u>

Grounds Maintenance Routine Works

Winter routine maintenance works are progressing, hedge cutting in the ward has been completed for the year. The pruning and cleaning out of shrub beds is ongoing and on schedule for completion March.

The NETs team continues to deal with enquiries as they come in.

Grounds Maintenance Enquiries

In total 18 grounds maintenance related enquiries were received and dealt with during this reporting period.

Ball Game Enquiries – 1 Bench or Self Enquiries – 1 Bonfire Enquiries - 1 Grass Area Damaged - 1 Grass Cutting Enquiries – 1 Hedge Cutting Enquiries – 3 Shrub Bed Enquiries – 5 Shrub Bed Overhanging Path – 4 Weeds on Paths or Roads - 1

Garden Maintenance Routine Works

Garden Maintenance Scheme to start April 2017

Garden Maintenance Enquiries

In total 4 garden maintenance related enquiries were received and dealt with during this reporting period.

Garden Maintenance General Enquiries – 3 Garden Maintenance Hedge Cutting - 1

Cleaner Communities Routine Works

Cleaner Communities staff continues to remove litter, fly tipping and debris on roads, footpaths and open spaces throughout the ward.

Cleaner Communities Enquiries

In total 156 cleaner communities related enquiries were received and dealt with during this reporting period.

Env. Enforcement Officers – 10 Dead Animals – 4 Dog Fouled Grass/Open Space – 2 Dog Fouled in Kids Play Area- 1 Dog Fouling on Paths/Roads – 9 No Dog Fouling Sign Request - 1 New Dog Waste Bin Request – 6 Dog Waste Bin Overflowing – 3 Glass on Paths/Open Space – 4 Graffiti Non Offensive – 2 Graffiti Racist or Offensive - 7 Illegal Fly Tipping/Dumping – 37 Litter Bin Full/Overflowing – 2 New Litter Bin Request - 1 Litter General Enquires – 6 Litter on Paths/Roads Verges – 25 Street Sweeping Enquires – 25 Vehicle Abandoned – 9 Trolleys Dumped – 2

Enforcement Action

1 FPN issued for a dog Fouling Offence1FPN issued for a Litter offence4 warnings were given to underage youth following litter offences during school lunchtimes.

Following complaints of Dog Fouling and information from the local communities targeted patrols were carried out in Knightsridge, Deans, and Ladywell Education and Engagement Officers had meetings with the Head Teacher and eco Group at Meldrum Primary school to discuss how to tackle the problems of Litter and Dog Fouling.

Litter picking initiatives were carried out at Harrysmuir Primary and Inveralmond Community High School.

Enforcement Officers assisted colleagues from the Regeneration Team and Police Scotland during an operation to combat Anti-Social Behaviour in the Ladywell area.

Parks and Woodland Routine Works

There have been (out of approx. 200 tree related works carried out over this time period) 37 tree related jobs carried out by the Arboriculture/Woodland team. At this time there are no more than 6 outstanding routine jobs, none of which are urgent.

At this time there are no major projects on going

Parks and Woodland Enquiries (27)

Tree Enquiries General – 16 Tree Branches Overhanging – 4 Tree Blocking Light – 2 Tree Broken, Damaged or Dead – 3 Tree Leaves Causing Problems – 1

Open Space Capital Programme

All works (including tree and bulb planting) are now complete for Fells Rigg -Carmondean, Deans Park - Deans and Sutherland Way – Knightsridge. Proposals for Stonebank Park - Ladywell can still be viewed on our webpage www.westlothian.gov.uk/parkinfo. These plans have now gone out to tender.

Open Space Enquiries

Children Play Enquiries – 2 Youth Villages Meeting Places – 1

Cemeteries Enquiries

Cemeteries General Enquiries - 2

D3 Roads and Transportation Service

Street Lighting Routine Works

Routine maintenance and repair work is currently progressing as scheduled in Livingston North.

The following street lighting improvements have been planned for Livingston North, since the last meeting of the Local Area Committee, these are:

Lenzie Avenue - The replacement of the lighting installation is now complete

Main Street & Glen Road - The replacement of the lighting installation is now complete

During the period we received and dealt with 102 customer enquiries from residents Throughout the same period last year we received 145 enquiries from residents.

Performance in repairing street lighting faults was above 79%, within a 7 day period.

Roads Maintenance and Operations

Nether Dechmont Roundabout – Layout Improvements. Works which were scheduled for the roundabout re-design to complete back in November are now finished.

There is also a £17k budget for minor works at Deans P School which were scheduled for this financial year but will carry forward into the next tranche of works which will go ahead around the beginning of May 2017.

D4 Waste Services

Customer Enquires

During the period we received and dealt with 3426 customer enquiries from residents in Livingston North. During the same period last year we received and dealt with 1778 customer enquiries.

421 customer enquiries were received and dealt with relating to missed bin collections in the local area. During the same period last year we received and dealt with 407 customer enquiries.

822 customer enquiries were received and dealt with relating to new wheeled bins for local residents. During the same period last year we received and dealt with 300 customer enquiries relating new bins.

E. CONCLUSION

The winter grounds maintenance works are ongoing and on schedule.

4

All Capital works are progressing as planned.

Maintenance operations are progressing as planned with services commencing their winter programmes. Street Lighting maintenance and refurbishment programmes are on schedule as are the Roads Operations works.

There has been a considerable increase in requests for new blue wheeled bins, but this is to be expected due to the roll out of 140 litre bins and this should slowly decrease as residents settle into the new service.

F. BACKGROUND REFERENCES

Open Space Strategy

Capital Programme

Appendices/Attachments: NA

Contact Persons:

Daniel McComisky, Cleaner Communities Manager Waverly Street Depot, 01506 775108, Daniel.Mccomisky@westlothian.gov.uk

Graeme Malcolm, Roads & Transportation Service Manager

Whitehill House, 01506 776633, Graeme.Malcolm@westlothian.gov.uk

David Goodenough, Waste Services Manager

Deans Depot, 01506 777607, David.Goodenough@westlothian.gov.uk

Jim Jack Head of Operational Services 16th March 2017 DATA LABEL: PUBLIC



LIVINGSTON NORTH LOCAL AREA COMMITTEE

COMMUNITY REGENERATION UPDATE

REPORT BY HEAD OF PLANNING, ECONOMIC DEVELOPMENT AND REGENERATION

A. PURPOSE OF REPORT

The purpose of this report is to inform the Local Area Committee of progress towards developing regeneration plans within the ward, and related activities.

B. RECOMMENDATION

It is recommended that the Local Area Committee notes:

- 1. that a local regeneration group has been established in Knightsridge;
- 2. that community engagement activity has commenced from February 2017;
- 3. updates on the Vennie project's activity; and
- 4. a Stage 1 Community Asset Transfer application has been received from Livingston United Parish Church in relation to Carmondean Community Centre.

C. SUMMARY OF IMPLICATIONS

| I | Council Values | Focusing on our customers' needs. Being honest, open and accountable. Providing equality of opportunities. Making best use of our resources. Working in partnership. |
|-----|---|--|
| II | Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment) | Community regeneration reinforces the council's commitment to community planning at a local level. |
| III | Implications for Scheme of Delegations to Officers | None. |
| IV | Impact on performance and performance Indicators | Performance indicators relating to the activity within the plans are captured within the set of Regeneration key performance indicators. |
| V | Relevance to Single Outcome Agreement | We are better educated and have access to increased and better quality learning and employment opportunities. 1 |

We live in resilient, cohesive and safe communities. We live longer, healthier lives and have reduced health inequalities. We make the most efficient and effective use of resources by minimising our impact on the built and natural environment. VI **Resources - (Financial,** Activities will be funded from existing budgets or Staffing and Property) external sources. **Consideration at PDSP** VII Annual updates on regeneration plans will be presented to Partnership and Resources PDSP.

VIII Other consultations None.

D. TERMS OF REPORT

Regeneration Planning

A report was provided to the Local Area Committee in September 2016 outlining the background to developing regeneration plans, including the processes, structures, and timescales involved.

The Regeneration Framework, which was approved by Council Executive in February 2014, contains a commitment to develop regeneration plans in key areas of deprivation in West Lothian. Eight regeneration areas have been identified, based on the data zones within the bottom 20% of the Scottish Index of Multiple Deprivation. At present, this process has started in five of the eight regeneration areas, including Livingston Central which covers the communities of Knightsridge, Ladywell and Dedridge

Progress

The Livingston Central local action group was established in June 2016 and met on two occasions before the decision was taken by the members to meet at individual settlement level. The settlement groups (Knightsridge, Ladywell and Dedridge) have now met a number of times and their progress on the Knightsridge one is detailed below.

Knightsridge

The group has met a number of times to plan community engagement and begin to develop local partnership working.

As was reported to the December meeting of the Local Area Committee, the group feels that in order to identify what the priorities should be for Knightsridge (which would then be shared with the other Livingston Central groups) they were keen to undertake community engagement.

Since the last LAC, the group considered previous community engagement work which had been undertaken locally, including consultation exercises from the Vennie and a Health Issues in the Community course which was based in Mosswood Community Centre. Taking these recent examples into account, it was felt that further engagement would help verify issues identified previously, or otherwise identify new ones upon which regeneration work could be based on. Therefore, the 'H-diagram' method, which broadly asks what residents like and do not like about their community, and what ideas they have to improve it, is being used.

2

Some groups within the community who would not normally participate in these exercises had been suggested earlier i.e. Eastern European families, young people and unemployed people, and an engagement plan has been developed to try to target these groups. Part of the method itself looks to (confidentially) track the different 'types' of people who have participated to help ensure a balance of different cross-sections within the community.

Progress to date on this has included visiting Carmondean Health Centre and speaking with parents outside Knightsridge Primary School gates. Some council services that have regular contact with residents from the area, such as Access2employment and the Council Information Service at Arrochar House on Almondvale Boulevard, are assisting in identifying people to engage with. The Vennie has also undertaken engagement work with the young people there and is looking to support some of these young people to undertake wider consultation work with Knightsridge pupils at Deans Community High School. Some of the local action group have also consulted with parents of Knightsridge Primary School children.

Officers are still working on the basis that the first version of the Regeneration Plan will be in place for October 2017, as per Scottish Government requirements for Community Planning Partnerships to implement their locality plans. Therefore, they are keen to complete the community engagement and move onto the next stage of the process which is prioritising the issues and opportunities arising from the local engagement and the analysis of local statistics and asset mapping.

Partnership Working

As well as being used to progress regeneration plans ultimately, the meetings have also been used to allow partners to share what their group/service is doing locally. This has helped keep services informed and is enabling the development of additional links between services.

The Vennie

Community Garden

A tree planting session was planned for 25 February but was postponed due to inclement weather. However, it is hoped to provide this around Easter time. This will utilise small trees that have been donated to the project. In addition to this, an open day is being planned as part of a drive to get new people and groups involved in the garden and potentially taking on their own beds. This will take place in early spring.

Bike Project

A new container has been donated by SIBCAS for the bike project. This has been achieved through securing 'community benefit' from the contractors, in partnership with the council's procurement service. Staff and volunteers have been busy cutting back trees and shrubs to accommodate the new container. Local people have donated another nine bikes to the project, so there is now a total of approximately 60 bikes, therefore there is potential to move on other bikes to other similar projects. The project reports that they are currently lending out 25 bikes per session.

Vennie Voice

Young people from the Vennie have been working with Young Scot and SESTRANs over the last eighteen months. This was part of a project across Scotland to look at young people developing solutions to safe active travel. Following a presentation in

Edinburgh City Chambers, the young people from the Vennie were selected to further develop their idea of 'glow in the dark' 'discs' that would be embedded within pavements to make them less intimidating and increase visibility. The pilot area for this is going to be Knightsridge. A contractor working for SESTRANS will be coming out to speak to the young people involved to begin planning this. Counters will be used on the chosen path to track before and after path users to see whether the changes increase footfall. Once it has been installed and tracked, SESTRANS will be reporting the findings to all 32 local authorities.

Woodland Trust

Following fires in woodland areas in Ladywell and Dedridge, and as part of efforts to do educational work across Livingston, the Woodland Trust are looking to meet the Vennie Voice to discuss issues around woodland safety with Knightsridge young people.

Easter programme

The Vennie are currently planning their annual Easter programme which will run every day throughout the Easter holidays, culminating in a barbeque on 14 April.

Skate Park

The film produced by the Vennie, 'Our Skatepark', has been nominated for an award in an international film festival through their association with the Scotland's Urban Past project. This is the Architecture Film Festival which is held in Vienna, Austria in August 2017.

Community Asset Transfer

Livingston United Parish Churches have submitted a Stage 1 application to the council's Community Asset Transfer scheme with a view to acquiring Carmondean Community Centre (also known as Nether Bank Community Centre). Officers have had initial discussions with the organisations and are continuing to meet to look at establishing what the proposals will consist of before being fully considered by council.

E. CONCLUSION

The process for developing regeneration plans is underway within the Livingston Central area. Local action groups have been established, including in Knightsridge, and have begun the process of evidence gathering and statistical analysis.

A further update will be brought to the next meeting of this committee.

F. BACKGROUND REFERENCES

West Lothian Regeneration Framework 2014-2034

Contact Person:

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Craig McCorriston Head of Planning, Economic Development and Regeneration 16 March 2017



LIVINGSTON NORTH LOCAL AREA COMMITTEE

COMMUNITY LEARNING AND DEVELOPMENT YOUTH SERVICES REPORT

REPORT BY HEAD OF EDUCATION (LEARNING, POLICY AND RESOURCES)

A. PURPOSE OF REPORT

The purpose of the report is to update the Local Area Committee on the progress made by Community Learning and Development (CLD) Youth Services, and partners following a review of youth services in the ward.

B. RECOMMENDATION

It is recommended that the committee notes the content of the report.

C. SUMMARY OF IMPLICATIONS

| I | Council Values | Focusing on our customers' needs; being honest, open and accountable; providing equality of opportunities; making best use of our resources; and working in partnership |
|----|---|--|
| II | Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment) | None. |
| ш | Implications for Scheme of Delegations to Officers | None. |
| IV | Impact on performance and performance Indicators | The percentage of MCMC clients supported to move into a positive destination. |
| | | The number of antisocial behaviour calls regarding young people registered with the Community Safety Unit. |
| | | The number of young people who have participated in the Democracy Challenge. |
| v | Relevance to Single Outcome Agreement | SOA 2 – We are better educated and have access to increased and better quality learning and employment opportunities. |
| | | SOA 4 - We live in resilient, cohesive and safe communities. |

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SOA 7 - We live longer, healthier lives and have

Activities delivered from approved budgets.

Resources - (Financial, Staffing and Property) VI

Consideration at PDSP VII None.

VIII Other consultations None.

| D. | TERMS OF REPORT | | | | | | | | |
|-----|--|-------------------|---------------------|---------------------------|---------------------|---------------------|----------|----------------|-----|
| D.1 | Background | | | | | | | | |
| | The review highlighted opportunities for CLD Youth Services to work in partnership with local third sector youth and community organisations to develop a new youth work delivery model in Livingston North ward that is more equitable and relevant to young people's interests, needs and aspirations. Four key actions were identified: | | | | | | | | |
| | a) To redirect resource in Eliburn, build on the detached youth work undertaken by the Youth Action Project, and develop centre based provision in the locality relevant to 11 – 18 year olds by June 2017. | | | | | | lity | | |
| | b) To redirect resource their needs and inter work programme for | ests \ 11 – | with the 18 year | intenti olds b | on of de y Augus | veloping t 2017. | a fit fo | or purpose you | uth |
| | c) To work with Mosswo Vennie/Knightsridge and delivery of the young people. | Adve | nture F | Project | Board i | n relatio | n to th | ne co-producti | ion |
| | d) To continue to partici group, sharing inform | | | | | | | | ərs |
| D.2 | Developments | | | | | | | | |
| | The service has met with ke Group including the Youth / concerning youth disorder cal Table. A Youth Calls July – De | Action Is to t | n Proje the Con | ct and nmunit <u>y</u> | Police, y Safety | and has Unit. | | | |
| | | I | | 0 | | N 1 - | D | | |
| | Ward | Jul | Aug | Sep | Oct | Nov | Dec | Grand Total | |
| | Armadale & Blackridge | 12 | 22 | 18 | 17 | / | 10 | 86 | |
| | Bathgate | 37 | 59 | 48 | 36 | 14 | 9 | 203 | |
| | Broxburn, Uphall & Winchburgh | | 28 | 44 | 34 | 12 | 14 | 189 | |
| | East Livingston & East Calder | 43 13 | 33 14 | 24 19 | 14 28 | 16 14 | 13 17 | 143 105 | |
| | Fauldhouse & Breich Valley | | 14 | - | | | | | |
| | Linlithgow | 5 | / | 8 | 15 | 5 | 8 | 48 | |
| | Livingston North | 31 | 28 | 35 | 54 | 22 | 33 | 203 | |
| | Livingston South | 61 20 | 49 | 46 | 46 | 21 | 17 | 240 | |
| | Whitburn & Blackburn | 32 | 27 | 29 | 35 | 40 | 23 | 186 | |
| | Grand Total | 298 | 268 | 272 | 280 | 152 | 146 | 1416 | |
| | Table A shows youth calls by | ward | over th | ie six m | nonth pe | riod July | to Dec | cember 2016. | |

| Table B | Fable B. Youth Calls July – December 2016 Livingston North Ward | | | | | | | |
|----------------|---|---------|------------|-------|--------------|-------------|--|--|
| Month | Livingston Village | Eliburn | Carmondean | Deans | Knightsridge | Grand Total | | |
| Jul | 1 | 9 | 8 | 7 | 6 | 31 | | |
| Aug | 2 | 7 | 13 | 1 | 5 | 28 | | |
| Sep | 1 | 12 | 8 | 10 | 4 | 35 | | |
| Oct | 2 | 10 | 21 | 14 | 7 | 54 | | |
| Nov | | 1 | 10 | 6 | 5 | 22 | | |
| Dec | | 4 | 21 | 6 | 2 | 33 | | |
| Grand Total | 6 | 43 | 81 | 44 | 29 | 203 | | |

Table B displays the monthly breakdown of calls for the period July to December 2016. The main area for calls is Carmondean and, to a lesser extent, Deans and Eliburn. This shows the continuing issues in Carmondean in particular, and shows a reduction in calls recently in Eliburn.

Eliburn

Data processed by the Community Safety Unit Analysts shows a clear peak for calls during the early evening specifically between the hours 7.00 – 9.00pm in Eliburn. The main area for calls is in the Eliburn Road and Oldwood Place area which is close to Eliburn Park.

CLD Youth Services and Youth Action Project (YAP) are carrying out detached youth work in Eliburn to identify and consult with young people regarding youth provision. The target nights for this work are Thursdays and Fridays.

The service has visited and discussed with Livingston Community Football Club the use of the coffee bar in the Eliburn Pavilion. Newyearfield Community Centre is also under consideration as a base for youth work. Currently both venues are available on a Friday evening only. The service is seeking the views of young people and this will influence the learning offer and location of provision.

Carmondean

Data from the Community Safety Unit shows that most calls about youth disorder in Carmondean are during the early evenings, specifically between 6.00 - 8.00pm. The main area for calls is in Carmondean Centre Road with several calls at or near to Morrisons Supermarket. Other repeat locations are the M8, Lanark Avenue and Harburn Avenue in particular.

Taking into account attendance figures and the age profile of attendees for Carmondean Children's and Juniors Clubs; CLD Youth Services plans to merge these two clubs from 1 April 2017. This will provide some resource to establish suitable provision for 11- 18 year olds, following consultation work with young people on the streets and in school focus groups. The service is also exploring the potential to develop youth club provision in partnership with a local church organisation.

Mosswood Community Centre Management Committee and the Vennie Knightsridge Adventure Project Board

To provide more comprehensive information of children's clubs and youth clubs funded by the council, the Vennie has provided further details concerning numbers attending provision and their age groups. Data from the Vennie and Mosswood Community Centre children's clubs and youth clubs are listed below in tables C and D.

Table C: The Vennie Knightsridge Adventure Project Average Attendances By Club/ Age Group

| Name of club/day runs | Numbers of participants aged 5 -9 years | Numbers of participants aged 10 – 12 years | participants | Numbers of participants aged 17+years | | |
|--------------------------|---|---|--------------|---|--|--|
| Monday | 13 | 39 | 30 | 3 | | |
| Tuesday | 28 | 38 | 20 | 1 | | |
| Wednesday | 2 | 14 | 18 | | | |
| Thursday | 21 | 37 | 27 | 1 | | |
| Friday | 48 | 64 | 32 | 4 | | |

Table D: Mosswood Community Centre average attendances per club/age group

| Name of club/day runs | Numbers of participants | Numbers of participants |
|---------------------------|-------------------------|-------------------------|
| | aged 5 – 6 years | aged 7- 10 years |
| Tuesday After School Club | 8 | |
| Friday Children's Club | | 14 |

The Head of Education (Learning, Policy and Resources) convened a meeting in December 2016 with representatives of Mosswood Community Centre Management Committee and the Vennie/Knightsridge Adventure Project Board to discuss joint working opportunities. Partners agreed to make best use of their collective resources to meet the learning needs of children and young people. To this end a project was identified which would involve the Vennie running a youth club one night a week in Mosswood Community Centre. Council officers are supporting the Mosswood Community Centre Management Committee, who are experiencing a number of operational challenges and are facilitating further discussions with the Vennie to set up the youth project.

Livingston North Youth Providers Group

The service continues to participate in the Livingston North Youth Providers Group and is contributing to the developments and planning of youth provision in the ward.

E. CONCLUSION

CLD Youth Services has made good progress in taking forward the actions identified from the review of youth work in Livingston North ward. The service will continue to consult with young people in Eliburn and Carmondean through detached youth work and focus groups conducted in schools. The service will carry on work with key partners to further develop youth club provision for young people in Knightsridge.

F. BACKGROUND REFERENCES

CLD Youth Services Performance Report 9 June 2016

CLD Youth Services Review of Youth Provision 15 December 2016

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James Cameron Head of Education (Learning, Policy and Resources)

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DATA LABEL: PUBLIC



LIVINGSTON NORTH LOCAL AREA COMMITTEE – AS OF MARCH 2017

| | Report | Purpose | Lead Officer | Date |
|---|----------------------------------|---|-------------------|-----------|
| 1 | Housing Report | Quarterly update on housing issues | Alison Smith | June 2017 |
| 2 | Police Report | Quarterly update on police/NRT activity | Insp. Adam Smith | June 2017 |
| 3 | Operational Services Report | To provide a quarterly update report on activity | Jim Jack | June 2017 |
| 4 | Fire and Rescue | To provide an update on the new Operational Plan for 2015-17 | Martyn Brandrick | June 2017 |
| 5 | Community Regeneration Update | To update on regeneration activity within the ward | Craig McCorriston | June 2017 |