**DATA LABEL: Public** 



## Bathgate Local Area Committee

West Lothian Civic Centre Howden South Road LIVINGSTON EH54 6FF

13 June 2017

A meeting of the **Bathgate Local Area Committee** of West Lothian Council will be held within the **Conference Room 14/15**, **Bathgate Partnership Centre**, **South Bridge Street**, **Bathgate** on **Monday 19 June 2017** at **10:00am**.

#### For Chief Executive

#### **BUSINESS**

#### **Public Session**

- 1. Apologies for Absence.
- Declarations of Interest Members should declare any financial and nonfinancial interests they have in the items of business for consideration at the meeting, identifying the relevant agenda item and the nature of their interest.
- 3. Order of Business, including notice of urgent business and declarations of interest in any urgent business
- 4. Confirm Draft Minute of Meeting held on 15th March 2017 (herewith).
- 5. Bathgate Academy Presentation by Grant Abbot, Head Teacher (herewith).
- 6. Police Ward Report report by Inspector Andrew Elliot (herewith).
- 7. Fire Service Ward Report report by Station Manager Richie Hall (herewith).
- 8. Service Update NETS, Land & Countryside report by Head of Operational Services (herewith).

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- 9. Housing, Customer and Building Services report by Head of Housing, Customer and Building Services (herewith).
- 10. General Update report by Head of Planning, Economic Development & Regeneration (herewith).
- 11. Workplan (herewith).

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NOTE For further information please contact Lorraine McGrorty on 01506 281609 or e-mail lorraine.mcgrorty@westlothian.gov.uk

MINUTE of MEETING of the BATHGATE LOCAL AREA COMMITTEE of WEST LOTHIAN COUNCIL held within CONFERENCE ROOM 14/15, BATHGATE PARTNERSHIP CENTRE, SOUTH BRIDGE STREET, BATHGATE, on 15 MARCH 2017.

Present - Councillors Harry Cartmill (Chair) and John McGinty

Apologies – Councillor Jim Walker

Absent - Councillor Willie Boyle

#### In Attendance -

Andrew Blake, Lead Officer, West Lothian Council Ian Hepburn, Community Regeneration Manager, West Lothian Council Inspector Andrew Elliot, Police Scotland Station Manager Richie Hall, Scottish Fire and Rescue Service Kate Ward, Housing Manager, West Lothian Council

#### 1. ORDER OF BUSINESS

The committee noted that in terms of the council's Scheme of Administration the meeting was inquorate. Nevertheless, the meeting could proceed with only two ward members present but any resolutions made would require to be reported to the Council Executive for ratification before they became effective.

#### 2. <u>STATEMENT BY THE CHAIR</u>

As this was the last meeting of the committee prior to the May 2017 Local Government Elections, the Chair extended his thanks to everyone who had contributed to the work of the committee during the term of the current administration and spoke of his pleasure at having had the opportunity to chair the committee.

#### 3. <u>DECLARATIONS OF INTEREST</u>

There were no declarations of interest made.

#### 4. MINUTE

The Committee noted the minute of its meeting held on 5<sup>th</sup> December 2016. The minute was then signed by the Chair.

#### 5. POLICE WARD REPORT

The committee considered a report (copies of which had been circulated) by Police Inspector Andrew Elliott providing an update on performance, activities and issues across the ward for the period up to 31<sup>st</sup> January

2017.

The report provided statistical information in relation to crime groups 1-5. A breakdown of anti-social behaviour performance for the period to January 2017 showed an increase on 96% in the number of youth calls in the year to date. Despite the increase, there had been a gradual decrease in the number of calls since October. The rise in calls was attributed to a specific group of teenagers who had caused anti-social behaviour in the town centre, Wester Inch and Boghall. Partnership work with Youth Justice Social Work was ongoing, the results of which were reflected in the decreasing call levels.

Arising from the discussion, Inspector Elliot undertook to raise the committee's request for Police Scotland to consider the re-introduction of traffic wardens as part of their future priorities and planning processes given the adverse effects illegal parking was having in towns. The council would also be invited to consider referencing the need for traffic wardens when it considered it's response to the current Police Scotland strategy consultation.

The committee was asked to note the terms of the report.

#### Decision

To note the terms of the report.

#### 6. <u>FIRE SERVICE WARD REPORT</u>

The committee considered a report (copies of which had been circulated) by the Scottish Fire and Rescue Service providing an update on activity within the Bathgate Multi-Member Ward for the period up to 31<sup>st</sup> December 2016.

The committee was advised that quarterly reports on the Multi-Member Ward Operational Plans had been produced by the SFRS to ensure delivery of the local Fire and Rescue Service Plan for West Lothian 2014-2017 which was a requirement under the Police and Fire Reform (Scotland) Act 2012, Section 41E.

Following the publication of the Bathgate Multi-member Ward Operational Plan, the Local Senior Officer for the Falkirk and West Lothian produced a Performance Plan detailing activity against key priorities.

Attached to the report Appendix 1 was a summary report that provided a series of graphs showing details of accidental dwelling fires, deliberate fires, fires in non-domestic properties, non-fatal non-fire emergencies and unwanted fire alarm signals for Scotland, West Lothian and the ward.

The Committee was asked to note the contents of the report.

#### **Decision**

To note the terms of the report.

#### 7. <u>SERVICE UPDATE – NETS, LAND AND COUNTRYSIDE</u>

The Committee considered a report (copies of which had been circulated) by the Head of Operational Services advising members of the recent activity of the NETS, Land and Countryside Services teams for the period 1<sup>st</sup> November 2016 to 31<sup>st</sup> January 2017.

The report provided statistical information in relation to Grounds Maintenance, Garden Maintenance, Street Cleansing, Parks and Woodland and Open Space and Cemeteries.

It was recommended that the Committee:-

- 1. Note the work carried out to date and future planned work.
- 2. Advise of any areas that required further investigation or inclusion in future workplans.

#### **Decision**

To note the terms of the report.

#### 8. HOUSING, CUSTOMER AND BUILDING SERVICES UPDATE

The Committee considered a report (copies of which had been circulated) by the Head of Housing, Customer and Building Services providing an overview of the service activities within the ward.

The report provided details of the property void and let performance for both mainstream tenancies and temporary tenancies.

There were 33 policy voids in the ward. Reasons included properties unable to be let due to Health and Safety reasons, being held for decant purposes at Rosemount Court and properties held to assist with decants due to remedial works.

The report examined the ward arrears position and provided a table showing the number of tenants in arrears for the third quarter of 2016/2017.

The report provided an update on the capital programme, noting that following on from completion in Balbardie Avenue in 2016, no other major programmes were occurring in the Bathgate area in 2017, although a share of all planned and high value reactive repair programmes would continue to take place in the ward. Senior and vulnerable tenants continued to benefit from the Assisted Decoration Scheme.

An update on Tenant Participation was also provided in the report including details of Queue Busters, Digital Inclusion Sessions, Tenant Facebook group, Good Neighbour Awards, Tenants Information Service AGM Showcase, Scottish Housing Regulator Visit feedback, Tenants

News and Landlord Report, TPAS Awards and the Annual Tenant Satisfaction Survey.

The report concluded with an overview of the work that had been carried out by the council officer based in the Safer Neighbourhood Team from October – December 2016.

The Committee was invited to note the Housing, Customer and Building Services activity as detailed in the ward report for the period 1 October to 31 December 2016.

#### Decision

To note the terms of the report.

#### 9. <u>GENERAL UPDATE</u>

The Committee considered a report (copies of which had been circulated) by the Head of Planning, Economic Development and Regeneration advising of current activity in the ward, specifically regarding the Bathgate Partnership Centre and the Town Centre/Business Improvement District.

The report provided an overview of the number of visitors to the Partnership Centre between June and December 2016, together with a breakdown of the usage of a variety of structured programmes that had taken place within the centre. A new McMillan Cancer Information and Support Service had opened in the library in June offering two surgeries per week which had been well attended. A self-service payment kiosk had been installed in the centre in November to give customers alternatives methods of paying rent and council tax.

The report then moved on to provide an update on town centre related matters which were discussed through regular meetings of the Bathgate Town Centre Management Group, including the Premises Improvement Scheme and an overview of various Bathgate events.

It was recommended that the Committee:-

- 1. Note the work carried out within Bathgate Partnership Centre;
- 2. Note the Work carried out in Bathgate Town Centre; and
- 3. Advise of any areas that required further information or investigation.

#### **Decision**

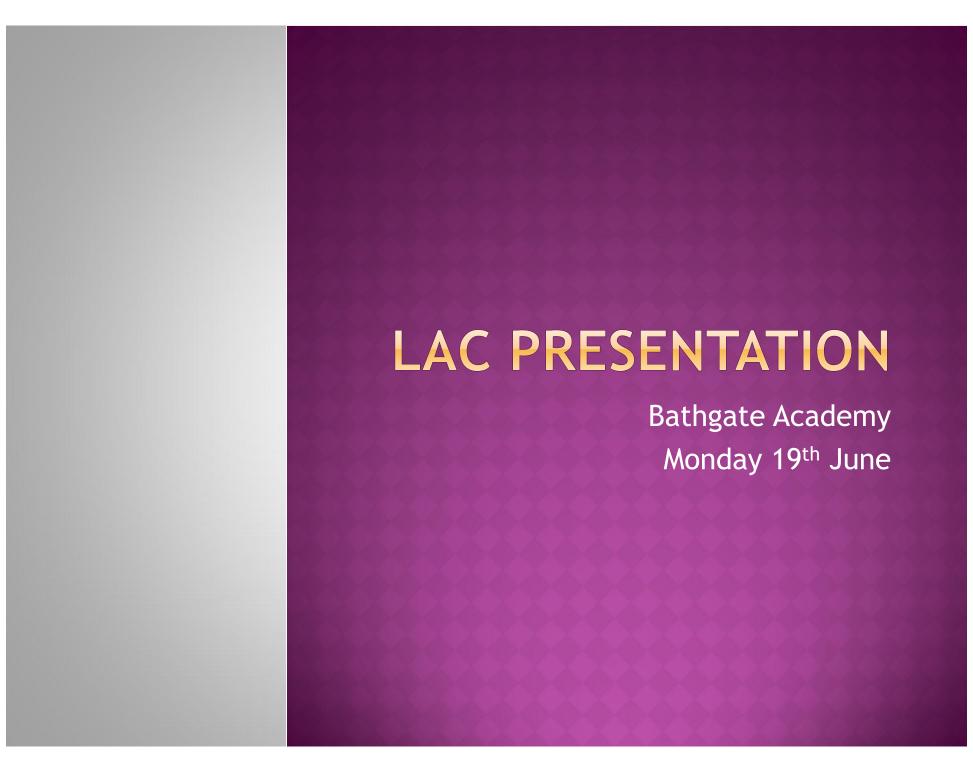
To note the terms of the report.

#### 10. WORKPLAN

A copy of the Workplan had been circulated for information.

### **Decision**

To note the Workplan.





# Our Vision and Values

Our Community

·Our Curriculum

Our Attainment

Our Priorities for Improvement

Our Opportunities and Constraints

lens into the life

# Educating the whole person in a sprit of enquiry, to judge wisely, act fairly and live well.

#### We believe in the values of

- Respect
- Ambition
- Achievement
- Confidence
- Support
- Success



#### And aim to

place young people at the heart of everything we do and to be the best they possibly can be

prepare our young people for the 21st century's ever changing employment landscape by ensuring a clear and positive ethos that recognises all our young people can achieve

be fully responsive to evidence, so perpetual change is a seen as a strength, not a weakness

actively seek feedback and ideas to help our school improve

ultimately ensure that barriers to progress are knocked down, through a strong commitment by a dedicated staff to ensuring all pupils learning and social needs are addressed

Underpinned by an Aspirational Agenda & Culture

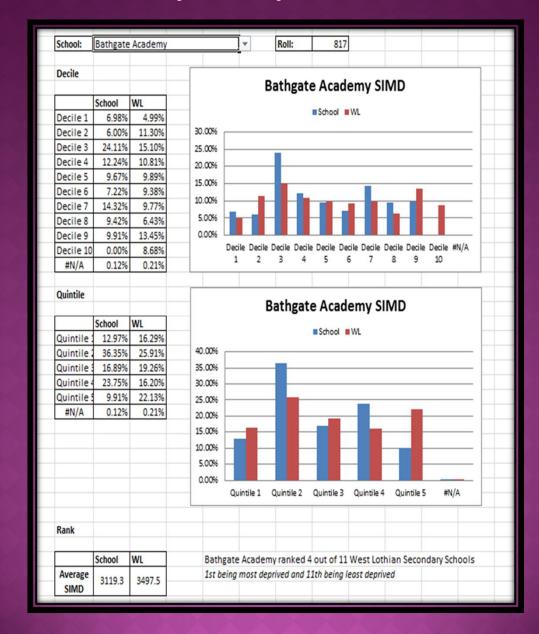


Our Vision and Values

## Our Community

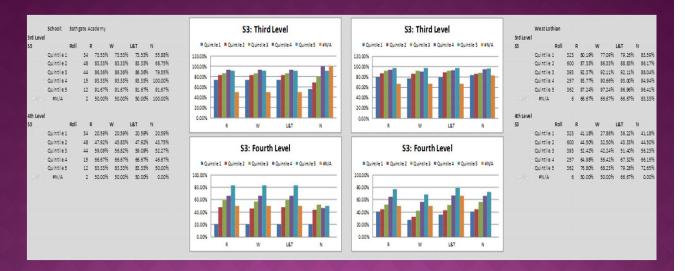
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- Our Attainment
- Our Priorities for Improvement
- Our Opportunities and Constraints
  - Our lens into the of Bathgate

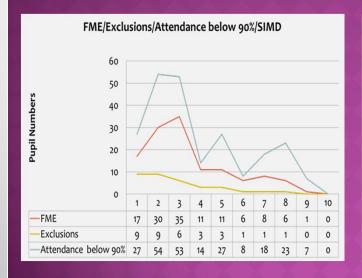
# To educate the whole person, in a spirit of enquiry, to judge wisely, act fairly and live well.

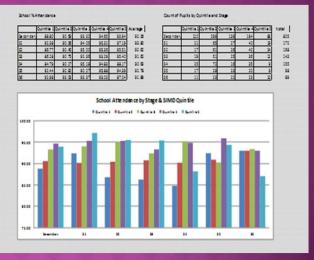




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- Our Community
- Our Curriculum
- Our Attainment
- •Our Priorities for Improvement
- Our Opportunities and Constraints
  - of Bathgate









Our Vision and Values

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- Our Curriculum
- Our Attainment
- Our Priorities for Improvement
- Our Opportunities and Constraints
  - Our lens into the

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## Positive Destination Figures



#### Identifying the gap

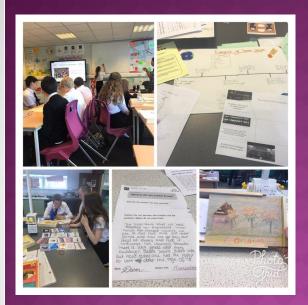
- S4
- boys
- 30% most deprived

Supporting Positive Destinations: key features of existing support and improvements made this session

- Improved profile of TTW Co-ordinator with range of employer and industry engagement opportunities growing. TTW Co-ordinator has increasing awareness of pupil needs and liaises well with House teams and SDS staff.
- · Robust internal hub model underpinned by partnership working
- Risk Matrix regularly cross referenced with SDS Risk levels and House Teams working knowledge of caseload to prioritise pupils for intervention
- SDS: Leavers groups and application clinics as well as one to one interviews and drop in clinic
- My Skills My Future (Kate Ashcroft): targeted group work, S5 Employability class and S4 Aspire



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- •Our Priorities for Improvement
- Our Opportunities and Constraints
  - Our lens into the of Bathgate







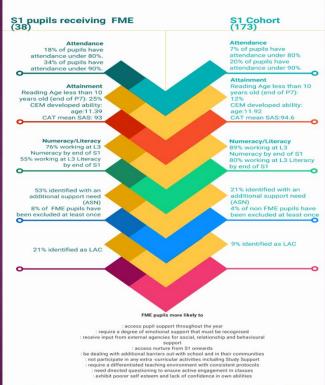
Our 2 day
culmination of
learning 'Origins' now
underway. S2 pupils
making links based
on their S1 work as
they ask 'where do
we come from?'



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- •Our Curriculum
- Our Attainment
- •Our Priorities for Improvement
- Our Opportunities and Constraints
- of Bathgate

# Our S1 Equity Challenge 'Educating the whole person, in a spirit of enquiry, to judge wisely, act fairly and live well.'





#### Our S2 Equity Challenge

'Educating the whole person, in a spirit of enquiry, to judge wisely, act fairly and live well.'







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- Our Community
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# **Priorities for session** 2017-2018

In a spirit of enquiry, we will focus our 'narrowing the gap' agenda on more specific professional learning opportunities and introduce a range of targeted interventions, additional resources and learner programmes around the following 3 key themes:

## Attendance & latecoming

On average, pupils living in quintiles 1-2 attend school 5-10% (10-20 days) less than pupils living in quintiles 4-5. This is a significant barrier on attainment.

Our aim is to improve the attendance of an identified group of pupils to at least 90% attendance in a school 1 2 3

#### **Engagement & Resilience**

Pupils living in less deprived areas are more likely to have opportunities to positively participate fully in school

Our aim is to better engage with various cohorts of pupils to overcome their barriers to learning by offering skill development opportunities, access to personalised learning programmes, wider opportunities and other options tailored to their specific circumstances.

#### **Numeracy & Literacy**

Pupils from lower SIMD and in receipt of FME generally have lower literacy and numeracy levels than others within our school community.

Our aim is to work closely with an identified group of pupils aiming for at least 85% of children within each SIMD quintile to successfully achieve CfE Third level literacy and numeracy by 2020. (Gov target)



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- Our Community
- •Our Curriculum
- Our Attainment
- •Our Priorities for Improvement
- Our Opportunities and Constraints
- Our lens into the of Bathgate

#### S5 SCQF Level 6:

	I+	3+	5+
2015-16	54%	31%	14%
Oct Predictions	63%	44%	30%
March Predictions	60%	40%	21%

#### S5 SQA A - C:

	I+	3+	5+
2015-16	47%	22%	7%
Oct Predictions	61%	40%	18%
March Predictions	54%	28%	12%

#### S4 5+ Level 5:

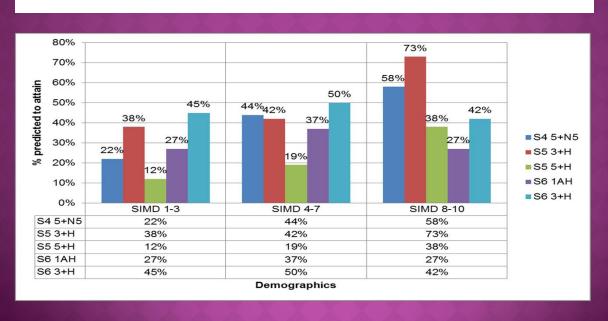
	SQA	
15-16	33%	
Oct Predictions	59%	
March Predictions	38%	

#### S6 I+ Level 7:

	SQA
2015-16	13%
Oct Predictions	21%
May Predictions	s 13%

#### Positive Dests:

2015- 16	90.68%
2016- 17	





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- Our Community
- •Our Curriculum
- Our Attainment
- •Our Priorities for Improvement
- Our Opportunities and Constraints
  - of Bathgate

## Our Improvements

## 1. Self-evaluation is used effectively at all levels to support on-going improvement in the quality of teaching and learning

What are we wanting to achieve and/or what are the problems we are trying to iddress?	What changes will we put in place which will lead to improvement?	Who will be our improvement team?	What is the timescale of our first test of change?	What measures will we use to guide this improvement work?
Learning, Teaching and Assessment priorities and objectives are redefined and articulated to ensure high quality learning experiences for all learners and are delivered by highly skilled staff. (2.3)	Re-write our Teaching, Learning & Assessment policy which will take cognisance of evidence based research, current best practice and ES guidance to ensure there is a coherent and well understood approach which is applied consistently.  L&T newsletters introduced to build upon current work across the school.	ELT, Working Group	June 2017	Observe increased confidence and variety of pedagogical approaches in evidence during learning visits and through staff feedback
Planned and protected time for teachers to engage in critical and creative thinking which will inform pedagogical approaches and lead to	Re-design format and structure of all in-set days including giving dedicated time to focus on identified whole school PDSA priority (SIMD 2 S4 pupils) and PLG focus.	QIF Steering Group, ELT	June 2017	School calendar and visual planning tool In-Set agenda
improved outcomes for learners. (1.3)	ELT meetings re-designed to give space for professional reading /dialogue and critical engagement of upcoming improvement activities.	НТ	August 2016	SAS incorporated in pupil information database
	Creating space through all planned meetings for professional dialogue on improvement to be a clear focus.	ELT	June 2017	
	Creating space through Hub departmental afternoons for professional dialogue and moderation of standards to make sound judgements on learner progress.	John Fleming/ELT	June 2017	
	Educational Psychology input with regards professional enquiry model will be introduced.		September 2016	
	School Attainment Summaries for each year group will be produced containing a range of data and information on our learners.	John Fleming/W. Macdonald (See SIP 2)	June 2017	
All staff participate in planned and collaborative earning which has a positive measurable impact on outcomes for learners. (1.2) Teachers are more confident in discussing how	Protected time for professional learning groups where practitioners will plan and evaluate the impact of their professional learning.	Sarah Moffatt/ ELT	June 2017	PLG times are in In-Set calendar Usage of staff portal indicates active participation in this development
they have improved their practice as a result of their professional learning practice. (1.2)	More direction and a central location during PLG time to ensure there is evidence of clear and measurable impact of professional learning on outcomes for learners.	Sarah Moffatt		CLPL resources used during PLG time
	Use of school staff portal and OneNote/Yammer to	Sarah Moffatt/ Grant		



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- Our Community
- •Our Curriculum
- Our Attainment
- •Our Priorities for Improvement
- Our Opportunities and Constraints
  - Our lens into the of Bathgate

## Our Improvements

#### 1. Outcomes and life chances for our learners continue to improve.

What are we wanting to achieve and/or what are the problems we are trying to iddress?	What changes will we put in place which will lead to improvement?	Who will be our improvement team?	What is the timescale of our first test of change?	What measures will we use to guide this improvement work?
Improved use of data to inform T&L through introduction of School Attainment Summaries (SAS) for pilot year groups.  (1.1) (2.3) (1.3)	A range of relevant data, initially S3 and S4, is made available to all staff, to deepen their awareness and knowledge of individuals and to inform planning, target setting and teaching and learning strategies.  RAFA methodology employed to target 'closing the gap' agenda focussing on 33 SIMD 2 S4 pupils.	All staff led by J. Fleming, W. MacDonald ELT and all identified staff	April 2017	Staff survey ELT meetings and reflection on use of SAS on identified dates  Specific RAFA planning and measurement tools as detailed on PDSA Dialogue at classroom learning visits will incorporate general discussion on how teachers have utilised SAS.
Improvement in numeracy levels and learner confidence in mathematics (2.3) (3.2) (2.4)	Refresh of Numeracy Framework Focussed Numeracy Cluster plan Numeracy Intervention programme introduced for identified pupils in BGE Involvement of EP and ES within pilot programme Introduction of S6 maths leader award	Alan Lawson Nastassja McGregor David Ferrier Craig Easton Cluster HTs and teaching staff EP	June 2017	Benchmarking assessment to judge value added. Identified pupils meet or exceed literacy and numeracy targets set Learner feedback Staff feedback incl. cluster staff Parental feedback
Improvement in literacy levels for identified learners  (2.3) (3.2) (2.4)	Refresh of Literacy Framework Embedding of targeted reading interventions for identified pupils in BGE Introduction of S6 literacy leader award	Kathryn Oliver/John Moffatt Shirley Miller Emma Jackson and TRT trained staff		
Whole school approach to tracking and monitoring progress in the BGE which leads to improved, high quality learner conversations with pupils. (2.3) (1.1)	Phased Introduction of Didbook BGE tracking tool to facilitate a manageable process that encourages reflection, dialogue and moderation.  Specific guidance and information on the purpose of learner conversations and improving learner engagement in planning their learning is produced	John Fleming Jamie Connolly & PTC team	September 2017	Staff/learner feedback ELT dialogue  Learner voice Staff dialogue Analysis of data recorded on Seemis interventions
	Planned professional dialogue and activities to support professional and shared understanding of achievement of a level within BGE.	ELT	October	Staff survey Active teacher engagement in planned in-set session ELT feedback on departmental engagement in identified Friday PM sessions
Planned opportunities for targeted interventions, wider or personal achievement, embedding DYW principles of skills for learning, life and work, are developed to ensure coherence and progression	Accredited Achievement pathway summary is created to map opportunities for wider achievement across all year groups allowing gaps to be identified for future improvement	SLT	3 per year, regular intervals	Increase number and variety of courses and qualifications being offered or planned.



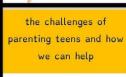
- Our Vision and
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- •Our Curriculum
- Our Attainment
- Our Priorities for **Improvement**
- •Our **Opportunities and Constraints**

## Bathgate Academy Parent Council want to hear from you!



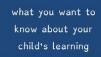
Come along to our drop in and share your thoughts on .....













Any other comments or suggestions for our

Bathqate Partnership Centre

Room 4

EQUALITY

Monday 29th May

how we can invest the

Pupil Equity Fund

Drop in open 4:15pm to 6pm

Blackburn Community Centre

Tuesday 13th June

Drop in open 6:15pm to 8pm

All parents and carers are welcome



Our Vision and Values

Our Community

•Our Curriculum

**•Our Attainment** 

•Our Priorities for Improvement

Our Opportunities and Constraints

•Our Self Evaluation :Q.I's

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## Our Self Evaluation for this academic year

Qua	lity Indicators for School	Our current evaluations
1.3	Leadership of change	Good
2.3	Learning, teaching and Assessment	Good
3.1	Ensuring wellbeing, equality and inclusion	Good
1.1	Self evaluation for self improvement	Good
2.2	Curriculum	Good

#### **DATA LABEL: PUBLIC**



#### **LOCAL AREA COMMITTEE**

#### WARD 8, BATHGATE,

#### REPORT BY POLICE INSPECTOR ANDREW ELLIOT

#### A. PURPOSE OF REPORT

Police Update for Bathgate.

#### B. RECOMMENDATION

For discussion by the Chair.

#### C. SUMMARY OF IMPLICATIONS

I Council Values

Focusing on our customers' needs Being honest, open and accountable Providing equality of opportunities Developing employees Making best use of our resources Working in partnership

- II Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment)
- III Implications for Scheme of Delegations to Officers
- IV Impact on performance and performance Indicators
- V Relevance to Single Outcome Agreement
- VI Resources (Financial, Staffing and Property)
- VII Consideration at PDSP
- VIII Other consultations

#### D. TERMS OF REPORT

To update the Local Area Committee on performance, activities and issues across the Ward for the period up to 31<sup>st</sup> January 2017.

#### **Our Purpose**

To improve the safety and wellbeing of people, places and communities in Scotland

Our Focus Keeping People Safe

**Our Values** 

Integrity, Fairness and Respect

#### **NATIONAL PRIORITIES - DELIVERED LOCALLY**

#### Police Scotland Priorities

- 1. Violence, disorder and antisocial behaviour
- 2. Protecting people at risk of harm
- 3. Road safety and road crime
- 4. Serious Organised Crime
- 5. Counter Terrorism

#### **WEST LOTHIAN PRIORITIES**

Your West Lothian Priorities

- 1. Protecting People
- 2. Reducing Anti Social Behaviour
- 3. Reducing Violence
- 4. Tackling Substance Misuse
- 5. Making our Roads Safer
- 6. Tackling Serious and Organised Crime

#### **COMMUNITY ENGAGEMENT PRIORITIES**

Your Local priorities

- 1. Reducing Anti Social Behaviour
- 2. Tackling Substance Misuse
- 3. Making our Roads Safer
- 4. Preventing Violence (in the night time economy)
- 5. Tackling Acquisitive Crime

#### **PERFORMANCE**

Crimes Groups 1 to 5 (Ref: Crime Statistics JG Area Command) (April 16 – February 17)						
	This year to date Last year to date					
Area	Rec.	Sol.	% Sol	Rec.	Sol.	% Sol
West Lothian Area	6821	3161	46.3%	6903	2860	41.4%
Bathgate (April-Feb)	1068	540	50.6 %	922	405	43.9%

Future statistics will be posted on the Police Scotland Website that can be accessed via the link below.

Ward plans and Community information can also be obtained be using the link to access the website and then tab into 'your community' and enter your postcode to find the Bathgate Ward.

http://www.scotland.police.uk/about-us/our-performance/

ASB performance for period up to and including 30/04/2017.

Bathgate Ward - to end April 2017								
Month Apr-17 LYTD TYTD % Change								
Youth Calls	51	44	57	30%				
All ASB Calls	176	165	176	7%				
Hate Crime	1	2	1	-50%				
Vandalism & Reckless Conduct	19	19	19	0%				
Fire-raising	2	2	2	0%				
Public Space Assaults	12	8	12	50%				

#### **ISSUES OF NOTE**

#### Exceptional Reporting on the above

#### April 2017

**Youth Calls** – increased by 30% in the new year to date figures although this is a slight decrease from March 2017. The significant figure is still being affected by the rise in calls in the main attributed to a specific group of teenagers who have caused ASB within the Town Centre, Wester Inch and in Boghall. Partnership work has continued since last report in addressing the offending behaviour of those involved which is reflected in the gradual decrease in calls. Due to the levels showing an increase in April a bid for additional national resources from the Prevention Task Force was successful and officers are now deployed in the Bathgate area until mid June supporting local officers in tackling ASB.

**ASB Calls** – A slight increase in the year to date. Again many of the calls re youths also have an effect on this figure. Additionally a number of problem premises have also come to the fore in the reporting period and these are being addressed at time of writing.

**Hate Crime** – Continues to decrease on a month to month basis.

**Vandalism / Reckless Conduct** – Remains at a static figure. On reviewing the reports there are no specific patterns or locations. The majority of incidents involved vehicles being scratched or damaged across the whole Ward.

**Fire Raising** – There were 2 incidents reported in April. These related to the same incident in the Boghall area. Investigations are still ongoing regards the reports.

**Public Space Assaults** – First increase in recorded reports since December 2016 from 6 in March. A number occurred within the town centre area and culprits reported accordingly.

#### **PREVENTION**

#### Activities

#### Reducing antisocial behaviour within our communities

The Ward officers and CAT continue to carry out high visibility patrols in identified locations for ASB. They have been concentrating activates in the Town Centre particularly in Whitburn Road, Kirkton Park and Balbardie Park.

The Ward Officers review all calls of ASB in an effort to identify offenders and will progress criminal complaints and ASB complaints to conclusion to ensure a positive outcome. This may involve reporting the person involved or tenancy warning via ASB legislation.

Reducing community and social harm caused by drug and alcohol misuse The Ward Officers and CAT continue to carry out stop and searches to deter, disrupt, divert and detect offenders.

There were a number of proactive stop and searches in public places over the reporting period with some excellent recoveries including cocaine and cannabis on a male person which due to the volume and value involved led to a number of private properties being searched under warrant and other recoveries including a cannabis cultivation.

3 properties within the Ward were searched under Misuse of Drugs legislation in pre planned operations over the reporting period.

All licensed premises in the town centre area now get routinely visited at peak demand periods and inspections carried out and recorded on Police systems.

#### Making our Roads Safer

The Community team continue to carry out road checks to provide reassurance and carry out enforcement and education of young drivers to work towards reducing the communities fear in regards anti social driving by young persons.

Road Safety - Local officers have carried out Speed checks at various locations in the Ward and a number of Conditional offer tickets have been issued in the ward for a variety of Road Traffic offences.

In the reporting period a number of drivers have been reported for Road Traffic offences that could not be dealt with by ticket, including driving whilst over drink drive limit, No insurance, Dangerous driving, Fail to stop for police and fail to stop / report after an accident. Of note 3 persons were reported for disqualified driving and 1 for dangerous driving

Local Ward officers continue to be tasked to patrol the Town Centre and resolve parking issues either by enforcement or educating drivers.

#### Prevent Violence (in the night time economy)

The number of serious assaults has reduced in Ward especially within the town centre area around licensed premises. In the reporting period there have been 4 recorded incidents with a suspect arrested and reported accordingly for each one. This is in line with the increase in licensed premises visits and routine inspections and is considered best practice across West Lothian.

#### Initiatives

#### **Reducing Anti Social Behaviour**

The Community Policing Team work closely with the WLC NRT officer for the area and continue to challenge ASB in the home, issue tenancy warnings, and this can lead to Anti Social Behaviour Orders being issued.

A number of problem tenancies have appeared in recent months and these have been dealt with robustly by local officers. One individual is currently remanded in custody due to repeated anti social behaviour in the locality, which was impacting on local residents. Another resident has been issued with a tenancy warning due to increases in ASB in and around the property.

#### **Tackling Substance Misuse**

The Community Policing Team will continue to carry out licensed premises visits and inspections to ensure licensees are supported and patrons can enjoy their night out safely.

Officers from the CAT and Ward officers will continue to carry out proactive high visibility patrols in areas identified by locals as being frequented by Drug users and dealers.

#### **Tactics used**

**Street Briefings** 

Stop and Search (evidence based)

Door to door delivery of Crime Stopper literature to engage local community to report dealing. This is done in the streets occupied by people where Intel would suggest they are dealing.

#### Making our Roads Safer

There has been an increase in tasked patrols in locations where intelligence provides that individuals are driving while under the influence of alcohol or are disqualified from driving.

Where hotspots are identified the local Ward Officers will liaise with Roads Policing to include on their patrol matrix to maximise opportunity of a police presence to address issue.

#### Prevent Violence (in the night time economy)

The night time economy detail is now embedded in local Policing in West Lothian and will have a particular focus in the summer months with the busiest period of the year about to get underway.

The CCTV system in the town centre is, at time of writing, still being upgraded and will lead to the cameras being monitored 24/7 in the coming months. The system is only monitored at present on an incident led basis.

Police Inspector Drew Elliot supported by Sergeant John Fleming leads local policing in Bathgate. Their depth of local knowledge and community focus will assist as we move forwards in the community-policing model.

The email for the Bathgate Community policing Team has not changed and although not a method for reporting crimes this can be used to make contact with the local officers.

BathgateCPT@Scotland.pnn.police.uk

We also request that people sign up and follow your local policing team on Twitter <a>@WestLothPolice</a> and <a>Facebook – West Lothian Police</a>

#### FORTHCOMING EVENTS

Event season is nearly upon us with the Highland Games and Newlands Day events starting off the month of June. There will be some significant resourcing demands placed on officers in Bathgate and the wider Divisional area with both local events and others such as the Scotland v England football match and perhaps more poignantly the ongoing terror incidents in England.

The Community Policing Team continue to focus on acquisitive crime and carry out follow up work after an incident to provide crime prevention in the area.

Your local community officers are contributors and partners in a number of local events and committees including Pub Watch, Town Centre Management groups, local events committees and strive to maintain local community contact whilst addressing issues of Anti Social Behaviour and criminality in Bathgate.

#### **CONTACTS**

**Sector Inspector** 

Inspector Drew Elliot Andrew.Elliot@Scotland.pnn.police.uk

**Community Sergeant** 

Sergeant John Fleming <u>John.fleming@Scotland.pnn.police.uk</u>

**Community Policing Team Bathgate** 

Mail to: BathgateCPT@Scotland.pnn.police.uk

**Ward Officers** – Constables Iain Law and Colin Moore are the community officers for the Bathgate ward.

In addition to this there are 10 Community Action Team West officers supervised by Sgt Hughes who are available to deal with community issues and hot spot tasking in the ward.

#### **Bathgate Academy Youth Community Officer**

Data Label: Public



#### **BATHGATE LOCAL AREA COMMITTEE**

#### BATHGATE MULTI-MEMBER WARD PERFORMANCE REPORT

#### REPORT BY SCOTTISH FIRE AND RESCUE SERVICE

#### **PURPOSE OF REPORT**

To update the Bathgate Local Area Committee on the activity within Bathgate Multi-Member Ward for the period up to 31st March 2017.

#### B. RECOMMENDATION

That Committee Members are invited to note and provide comment on the Bathgate Multi-member Ward Performance Report.

#### C. **SUMMARY OF IMPLICATIONS**

	•	
ı	Council Values	<ul> <li>Being honest, open and accountable</li> </ul>

- Focusing on our customers' needs
- Making best use of our resources
- Working in partnership

II	Policy and Legal (including					
	Strategic Env		ironmental			
	Assessment,		Equality			
	Issues,	or	Risk			
	Assessment)					

Quarterly reports on the Multi-member Ward Operational Plans are being produced to ensure delivery of the Local Fire and Rescue Plan, which is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012.

Ш Implications for Scheme of **Delegations to Officers** 

None.

IV Impact on performance and performance Indicators

WL CPP SOA Performance indicators.

V Relevance to Single **Outcome Agreement**  SOA1304\_13 Number of deliberate fires per 100,000 population

SOA1304\_14 Number of accidental dwelling

fires per 100,000 population.

VI Resources (Financial. Staffing and Property)

The council contributes to directly and in partnership to the delivery of the Ward Plan

Consideration at PDSP VII None

**VIII Consultations** West Lothian Citizen's Panel Survey, July 2014.

#### D. TERMS OF REPORT

#### D.1 Background

Quarterly reports on the Multi-Member Ward Operational Plans have been produced by SFRS to ensure delivery of the Local Fire and Rescue Plan for West Lothian 2014 – 2017, which is a requirement under the Police and Fire Reform (Scotland) Act 2012, Section 41E.

# D.2 Scottish Fire and Rescue Service (SFRS Bathgate Multi-member Ward Quarterly Report

Following the publication of the Bathgate Multi-member Ward Operational Plan, the Local Senior Officer for Falkirk and West Lothian has produced a Performance Report detailing activity against the key priorities.

The seven key priorities within the Bathgate Ward area are as follows:

#### **Continuous Priority**

Local Risk Management and Preparedness.

#### High Priority

- Reduction of Dwelling Fires
- Reduction in Fire Fatalities and Casualties
- Reduction of Unwanted Fire Alarm Signals

#### Medium Priority

- Reduction of Deliberate Fire Setting
- Reduction of Fires in Non-Domestic Property
- Reduction in Casualties from Non-Fire Emergencies.

#### E. CONCLUSION

The Bathgate Multi-member Ward Performance Report aligns to the key priorities of the Local Fire and Rescue Plan for West Lothian 2014 – 2017, the West Lothian Strategic Assessment of Community Safety and continues with the excellent partnership working on Community Safety, which is evident in West Lothian.

#### F. BACKGROUND REFERENCES

None.

Ritchie Hall Station Manager, Scottish Fire and Rescue Service 31st March 2017

Appendix 1 - Bathgate Multi-Member Ward Performance Report



# West Lothian Council Area Ward Performance Report

Year to Date January to March 2017

## **Bathgate**

#### **DISCLAIMER**

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

#### Introduction

Welcome to the Scottish Fire and Rescue Service Ward Performance Report. This performance report is designed to provide citizens, stakeholders and partners with information relating to ward based activity undertaken by the Scottish Fire and Rescue Service.

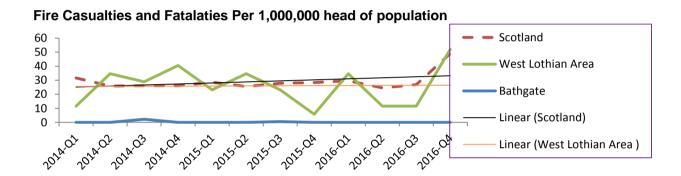
In addition to historical ward based activity, this performance report provides information on the historic activity in the West Lothian Council area and Scotland. To allow benchmarking to be undertaken, the units of measurement in the performance graphs in the report are based on incidents/events per head of population.

Whilst using historic statistical benchmarking data, consideration must be taken of the somewhat random nature of fire related incidents and events, and how this can pose difficulties in interpreting emerging patterns and trends. This is of specific relevance where ward level data is analysed due to the relatively small number of actual incidents/events that occur in ward areas.

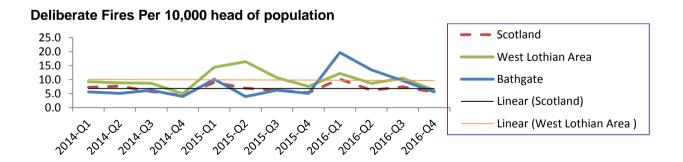
However, regardless of statistical anomalies, emerging patterns and trends in fire related incidents and events can assist the Scottish Fire and Rescue Service and Community Planning Partners plan and implement preventative intervention initiatives to target reducing fire related incidents and events.

# Accidental Dwelling Fires Per 10,000 head of population 7.0 6.0 5.0 4.0 3.0 2.0 1.0 0.0 Linear (Scotland) Linear (West Lothian Area)

During the 2016-17 year to date reporting period SFRS have dealt with 4 accidental dwelling fire in comparision to 1 during 2015-16 year to date reporting period.

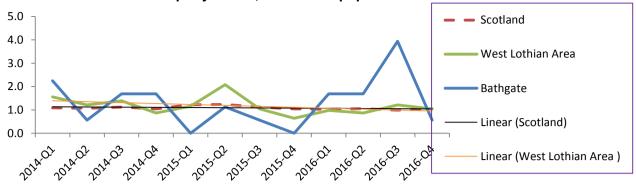


During the 2016-17 year to date reporting period SFRS have dealt with 0 casualties due to fire in comparision to 0 during 2015-16 year to date reporting period.



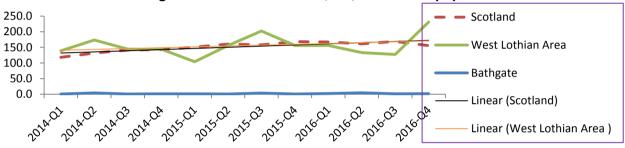
SFRS have dealt with 10 deliberate fires incidents during 2016-17 year to date reporting period in comparison to 10 during 2015-16 year to date reporting period.

#### Fires In Non Domestic Property Per 10,000 head of population



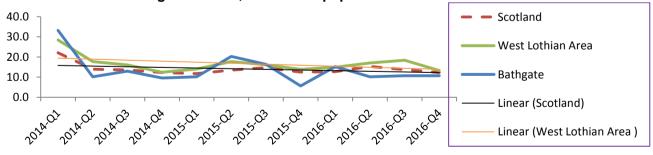
SFRS have dealt with 1 non domestic fires incident during 2016-17 year to date reporting period in comparison to 1 during 2015-16 year to date reporting period.

#### Non-fatal Non-Fire Emergencies Casualties Per 1,000,000 head of population



SFRS have dealt with 3 casualties from non-fire emergencies during 2016-17 year to date reporting period in comparison to 1 during 2015-16 year to date reporting period.

#### Unwanted Fire Alarm Signals Per 10,000 head of population



SFRS have dealt with 19 UFAS incidents during 2016-17 year to date reporting period in comparison to 10 during 2015-16 year to date reporting period.

#### **Additional Comments**

SFRS is committed to 'Working Together for a Safer Scotland' and to engage with business partners to reduce demand from Unwanted Fire Alarm Signals (UFAS).



# **BATHGATE LOCAL AREA COMMITTEE**

#### SERVICE UPDATE - NETS, LAND & COUNTRYSIDE

# REPORT BY HEAD OF OPERATIONAL SERVICES

#### A. PURPOSE OF REPORT

To advise members of the recent activity of the NET's, Land & Countryside Services teams for the period 1<sup>st</sup> February – 30<sup>th</sup> April 2017.

#### **B. RECOMMENDATION**

The Local Area Committee is asked to:

- 1. Note the work carried out by the service within the local area.
- 2. Advise of any areas that require further information or investigation.

#### C. SUMMARY OF IMPLICATIONS

Focusing on our customers' needs; making best use of our resources; working in partnership

II Policy and Legal (including None Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment)

III Implications for Scheme of None Delegations to Officers

IV Impact on performance and None performance Indicators

V Relevance to Single Relation Outcome Agreement crim

Relates to items 9 - We live our lives free from crime, disorder and danger & 12 - We value and enjoy our built environment and protect it and

enhance it for future generations

VI Resources - (Financial, In line with available revenue and capital Staffing and Property) budgets

VII Consideration at PDSP None

VIII Other consultations None

# D1 Terms of Report

Report on activity for period 1<sup>st</sup> February – 30<sup>th</sup> April 2017.

#### D2 Grounds Maintenance Routine Works

The first herbicide visit to shrub beds has been completed, without the use of Glyphosate. Spraying of grass channels has also been completed using a mix of Glyphosate and Flazasulfuron. Weed control on hard standing areas is ongoing and consists of Glyphosate alone.

Trials of alternative weed control methods have started and will continue throughout the summer. The European Chemicals Agency has concluded that the available scientific evidence does not meet the criteria to classify Glyphosate as a carcinogen.

The first grass cutting cycle started on the 10<sup>th</sup> April and was completed on schedule.

# **Grounds Maintenance Enquiries**

In total 22 ground maintenance enquiries were received and dealt with during this period.

Ball Game Enquiries – 2
Burns or Watercourses - 1
Drainage Flooding Grass Area – 2
Fencing Enquiries – 2
Galaday/Public Event Enquiries – 1
Grass Area Damaged – 2
Grass Cutting Enquiries – 2
Grass Left on Paths or Roads – 1
Ground Ownership Enquiries – 1
Illegal Adverts Estate Signs – 1
Neighbourhood Env. Team - 1
Shrub Bed Overhanging Path – 3
Weeds General Enquiries - 3

#### D3 Garden Maintenance Routine Works

Garden Maintenance Scheme started on 10 April 2017. Staff are dealing with additional work requests from Housing for individual properties as they arrive.

# **Garden Maintenance Enquiries**

In total 12 garden maintenance enquiries were received and dealt with during this period.

Garden Maintenance General Enquiries – 8 Garden Maintenance Grass Not Cut – 3 Garden Maintenance Standard of Cut - 1

#### **D4** Cleaner Communities Routine Works

Cleaner Communities staff continue to remove litter, fly tipping and debris on roads, footpaths and open spaces throughout the ward.

# **Cleaner Communities Enquiries**

In total 159 cleaner communities enquiries were received and dealt with during this period.

Enforcement Officer Enquiries – 7 Dead Animal - 6 Dog Fouled Grass/Open Space - 5 Dog Fouling on Paths/Roads – 32 New Dog Waste Bin Request – 6 Dog Waste Bin Overflowing – 4 Glass on Paths or Open Spaces - 9 Graffiti Non Offensive - 4 Graffitti Racist or Offensive – 2 Illegal Fly Tipping/Dumping - 36 Litter Bin Full/Overflowing - 2 Litter General Enquiries – 4 Litter on Paths/Roads/Verges - 16 Street Sweeping Enquiries - 14 Trollevs Dumped - 3 Vehicles Abandoned - 9

All enquiries regarding fly-tipping if suitable evidence is found are investigated and pursued by Enforcement Officers. Dog fouling patrols are also carried out in an effort to identify anyone failing to clean up after their dog.

# **Environmental Community Involvement**

Enforcement Officers are continuing to support colleagues from Public Transport and Social Policy by carrying out school transport checks on buses and taxis. Officers are also assisting colleagues in Community Learning & Development Youth Services through the positive destinations programme.

Partnership working with various agencies such as Police Scotland, Scottish Canals, WLC Housing and Woodlands Trust Scotland.

Education & Engagement Officers have attended several residents and community group meetings and are in the process of organising various initiatives over the coming months.

# **Enforcement Action**

During the period 1 fixed penalty notice was issued for a dog fouling offence and 4 fixed penalty notices were issued for littering offences

# D5 Parks and Woodland Routine Works

# **Little Boghead**

Following the successful application to Tesco Bags of Help, Little Boghead Nature Park was awarded £10,000 to spend on improving the park for both visitors and wildlife in 2017. West Lothian Council Ranger Service began the year by organising another community clean-up of the park, which was well attended by the Friends of Little Boghead, local residents and cub/beaver groups.

Lothian Conservation Volunteers (LCV) then devoted two full days to the park in April, cutting back vegetation that had overgrown the paths and helping to clear the edge of the large pond in readiness for a new pond dipping platform. The Ranger Service, with the help of some of the Friends group, has been back on site in subsequent weeks, helping to remove some of the cuttings from the previous conservation days. The remainder of 2017 will see further projects started, including ranger-led visits to the park for local schools.

# **Tree and Woodland Enquiries (17)**

Tree Blocking Light – 1
Tree Branches Overhanging – 6
Tree Dangerous or Unsafe – 3
Tree Enquiries General - 7

# **Open Space and Cemeteries**

#### **D6** Marchwood Crescent Park

The contract for park upgrade is currently out to tender.

#### **Meadow Park**

Discussions are ongoing regarding potential collaboration with Forth Fisheries Trust's Bathgate Water project to improve the park. Work to improve access from west will be completed in 2017/18 i.e. extending a cycle path.

#### **Balbardie Park**

We are working in partnership with Central Scotland Green Network Trust to improve the park. A masterplan has been drawn up. We will consult on this and apply for additional funds to ensure that necessary pathworks can be completed and the bike track rejuvenated.

### **Capital Programme**

Glenamavis and Puir Wives Brae Play Area are scheduled for refurbishment in the 17/18 Capital programme. Contract has been awarded and community consultation is underway.

#### **Open Space Enquiries (5)**

Public Park Enquiries - 5

#### **Cemeteries Routine Works**

Spring maintenance and grass cutting now underway across the cemetery estate.

#### **Cemeteries Enquiries (15)**

Cemeteries General Enquiries – 9 Lair Enquiries – 3 Lair Sunken or Uneven - 3

# **E** CONCLUSION

Routine works are currently progressing as scheduled. The weed control trials will be assessed on a regular basis with the outcomes reported at the end of the season.

The Garden Maintenance Scheme started 10 April.

Staff have received and dealt with a number of customer enquires relating to various service areas throughout the period. They aim to maintain our strong performance dealing with enquiries within our target timescales

Improvements for Marchwood Crescent Park and Balbardie Park are scheduled.

#### F. BACKGROUND REFERENCES

Open Space Strategy

Capital Programme

Appendices/Attachments: None

Contact Person: Tony Fleming, Waverley Street Depot, 01506 776437,

tony.fleming@westlothian.gov.uk

Jim Jack Head of Operational Services 19<sup>th</sup> June 2017 **DATA LABEL: PUBLIC** 



# **BATHGATE LOCAL AREA COMMITTEE**

# HOUSING, CUSTOMER AND BUILDING SERVICES UPDATE

# REPORT BY HEAD OF HOUSING, CUSTOMER AND BUILDING SERVICES

#### A. PURPOSE OF REPORT

To provide the Local Area Committee with an overview of the service activities within Bathgate ward.

# **B. RECOMMENDATION**

The Local Area Committee is asked to note Housing, Customer and Building Service activity as detailed in the ward report for the period 1 January – 31 March 2017.

#### C. SUMMARY OF IMPLICATIONS

ı	Council Values	Focusing on our customers' needs. Being honest, open and accountable. Providing equality of opportunities. Making best use of our resources. Working in partnership.
II	Policy and Legal (including Strategic Environmental	Housing (Scotland) Act 2001
	Assessment, Equality Issues, Health or Risk Assessment)	Housing (Scotland) Act 2010
III	Implications for Scheme of Delegations to Officers	None
IV	Impact on performance and performance Indicators	There is no impact
V	Relevance to Single Outcome Agreement	There are positive impact on the following SOA indicators:
		SOA4 – we live in resilient, cohesive and safe communities
		SOA8 – we make the most effective use of resources by minimising our impact on the built and natural environment
VI	Resources - (Financial, Staffing and Property)	None
VII	Consideration at PDSP	Yes
VIII	Other consultations	N/A

# D. TERMS OF REPORT Housing Performance Information

The purpose of this report is to provide the Local Area Committee with an overview of the activities of Housing, Customer and Building Services, specific to the Bathgate Ward

### **Property Void & Let Performance: Mainstream Tenancies**

Void Period	Jan 2017	%	Feb 2017	%	March 2017	%	WL Target %
0-2 wks	2	40%	5	56%	7	64%	55%
2-4 wks	1	20%	3	33%	3	27%	30%
4+ wks	2	40%	1	11%	1	9%	15%
Total Lets	5	100%	9	100%	11	100%	

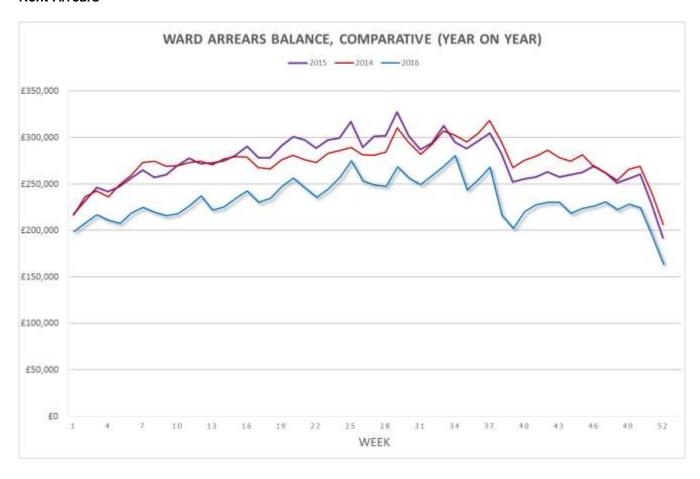
# **Property Void & Let Performance: Temporary Tenancies**

Void Period	Jan 2017	%	Feb 2017	%	March 2017	%	WL Target %
0-2 wks	2	67%	3	60%	3	33%	80%
2-4 wks	1	33%	1	20%	4	45%	15%
4+ wks	0	0%	1	20%	2	22%	5%
Total Lets	3	100%	5	100%	9	100%	

Delays in re-letting can occur for a variety of reasons. The type or location of the property, the completion of void work or the identification of additional works not visible during the initial inspection. Ensuring that vulnerable persons are appropriately supported through the viewing and sign up process can also add to timeframes. Some of our applicants have specific support requirements which require detailed planning and co-ordination by both social work and housing services prior to tenancy commencement.

In the year to date there have been 157 mainstream tenancies and 58 temporary tenancies let by the Bathgate Team. There are currently 41 Policy Voids in the ward. Reasons include properties unable to let due Health & Safety reasons, being held for decant purposes at Rosemount Court and properties held to assist with decants due to remedial works.

#### **Rent Arrears**



	2015/16 (WK52)		2016/17 (WK52)	
Arrears Banding	Balance	Tenants In Arrears	Balance	Tenants In Arrears
£0.01 to £99.99	£9,076	241	£7,893	161
£100.00 to £299.99	£30,529	163	£32,046	171
£300.00 to £499.99	£24,285	65	£28,951	76
£500.00 to £749.99	£20,277	33	£25,833	64
£750.00 to £999.99	£19,031	22	£18,696	22
£1000.00 to £1999.99	£44,835	32	£31,826	23
£2000+	£43,521	14	£18,243	7
Total	£191,553	570	£163,488	524

The Ward position for Q4 of 2016/17 is £163,488. This is a decrease of -£28,065 on last year's position. The West Lothian overall position has decreased by £26,707 from last year and at week 52 was £1,217,512

While there are 30 serious arrears cases (£1,000+) it should be noted 63% of cases are in the lower bands (£300 or less)

Although overall the position remains positive and we are tracking below last year we will continue focusing on the following:

- Arrangements to pay increase the visibility of tenants with arrangements within the performance model to identify trends in missed payments for follow up action
- Making best use of resources by considering communicating more with customers through email and telephone
- Increase Direct Debit Take Up by targeted work for example tenants who currently pay by Standing Order
- Benchmarking with other local authorities to ensure we identify and consider implementing any best practice
- Performance Monitoring and Reporting will be reviewed and where appropriate streamlined to ensure information is meaningful and robust to assist with improving rent arrears due.

#### **Bathgate Area Team Activity**

Officers in the team have a number of tenancies under supervision for issues such as child & adult protection, anti-social behaviour and poor tenancy conditions. Our officers' work with a range of services and agencies to ensure tenants and residents are fully supported, tenancies maintained and sustained as far as possible and appropriate action taken where necessary.

Rent arrears activity continues to be a weekly priority task for the team and will continue to work with all our tenants in offering the support, advice and assistance. Such assistance includes referrals for money and debt advice, benefit health checks, completion of income and expenditure to help set up a sustainable payment plan and where appropriate, assist with applications for Discretionary Housing Payments.

#### Capital Programme and New Build Council Housing

#### Local New Build Update

Site	No. Of Units	Site Start	No. of Houses Handed Over	Site Complete
Wester Inch	86	Enabling works are underway. Contract start date to be confirmed.	0	To Be Confirmed
Glasgow Road	9	October 2015	9	October 2016
Rosemount Gardens	30	August 2014	30	May 2016
Rosemount Ct Refurbishment	16	July 2016	16	April 2017

#### Capital Programme – Local Capital Upgrades

Following on from the completion in Balbardie Avenue last year, no other major programmes are occurring in the Bathgate area this year, but a share of all planned and high value reactive repair programmes take place in the area. Senior and vulnerable tenants are also benefitting from the Assisted Decoration Scheme.

#### Tenant Participation Update January - March 2017

#### **Tenants Participation Annual Report**

A tenant participation annual report has been developed. The purpose of the report is to document the substantial development work which has taken place during 2016/17 to promote tenant participation, find new interested tenants and new ways to enable them to participate. The report will be published on the intranet and council website.

#### **Tenant Led Inspections**

In January, tenants were invited via email and text to participate in a training session to learn about our inspection process. This attracted several interested tenants who will join our bank of inspectors for future inspections.

# • Asbestos in Void Properties

An action plan was developed from the recent Tenant Led Inspection into Asbestos in Void Properties and fed back to the inspectors on 17<sup>th</sup> Feb. The action plan will address each of the recommendations the inspector's made and will be followed up in due course. The TP team have continued to offer direct support to the TLI process throughout.

#### Anti-Social Behaviour

A second TLI into Anti- social behaviour commenced in February with 5 inspectors. The final report will be presented to Head of Service and senior managers and an action plan developed to meet their recommendations.

#### **Tenants Visit New Build**

In January, members of the Tenants Panel visited the new build houses at School Road in Broxburn. They were very impressed with the renovation of the old school building and the additional new houses on the site. They felt that the workmanship was finished to a very high standard and the surrounding landscape had rejuvenated the area.

#### **Tenants News**

The spring edition of Tenants News was published and sent out to all tenants in West Lothian. This is a very effective method of communicating with tenants. The TP Team are always interested in hearing from staff on any ideas or topics they would like to address by emailing <a href="mailto:TP@westlothian.gov.uk">TP@westlothian.gov.uk</a>

#### **Q Buster Sessions**

Staff has been out and about talking to customers about the new online Tenants Self-Serve which allow tenants to report repairs and check rent balances as well as offering the opportunity to pay from the comfort of their home.

#### Safer Neighbourhood Team

The Safer Neighbourhood Teams (SNTs) across the nine Multi-Member Wards are an integral part of the Community Safety Unit and are a key feature of partnership working. In the Bathgate ward partnership working sees the local housing team, youth worker, council officer within the SNT and Police officers all working together to tackle anti-social behaviour in the ward.

# WLC Officer based in SNT January - March 2017

The officers and other Community Safety Partners continue to provide early intervention to prevent crimes and antisocial behaviour from occurring and the further escalation of incidents. The number of new antisocial behaviour cases varies across West Lothian with some wards having more cases than others. Bathgate ward has had 16 new cases this month. This reflects antisocial behaviour reported to the Police and West Lothian Council in each community. There is no definitive reason for the level of numbers being reported from ward to ward and demographic variations and house type can all contribute to the way in which behaviour from others is tolerated or becomes intolerable to others.

ASBOs are deemed as a last resort to all other methods of curtailing antisocial behaviour within communities. It is only when particular individuals refuse to heed warnings issued, that the Antisocial Behaviour Order is requested through the legal process.

# E. CONCLUSION

To note the contents of the report.

# F. BACKGROUND REFERENCES

None

Appendices/Attachments: None

 $Contact\ Person: \underline{Kate.Ward@westlothian.gov.uk}$ 

Tel: 01506 283414 Date: 19<sup>th</sup> June, 2017.





# **BATHGATE LOCAL AREA COMMITTEE**

# **GENERAL UPDATE**

REPORT BY HEAD OF PLANNING, ECONOMIC DEVELOPMENT AND REGENERATION

# A. PURPOSE OF REPORT

To advise members of current activity in Bathgate, specifically the Partnership Centre and the Town Centre / Business Improvement District

#### **B. RECOMMENDATION**

The Local Area Committee is asked to:

- 1. Note the work carried out within Bathgate Partnership Centre.
- 2. Note the work carried out in Bathgate Town Centre.
- 3. Advise of any areas that require further information or investigation.

# C. SUMMARY OF IMPLICATIONS

I Council Values

Focusing on our customers' needs. Being honest, open and accountable. Providing equality of opportunities. Making best use of our resources. Working in partnership.

II Policy and Legal (including Strategic Environmental Assessment, Equality Issues, Health or Risk Assessment)

Community regeneration and partnership activity reinforces the council's commitment to community planning at a local level.

III Implications for Scheme of Delegations to Officers

None

IV Impact on performance and None performance Indicators

V Relevance to Single Outcome Agreement

We are better educated and have access to increased and better quality learning and employment opportunities.

We live in resilient, cohesive and safe communities.

We live longer, healthier lives and have reduced health inequalities.

We make the most efficient and effective use of resources by minimising our impact on the built and natural environment.

VI Resources - (Financial, Staffing and Property)

Activities will be delivered within partners' existing community planning resources.

VII Consideration at PDSP None

VIII Other consultations None

# D1 Terms of Report

This report updates the LAC on specific local services viz Bathgate Partnership Centre and Town Centre.

# D1.1 Bathgate Partnership Centre (January to May 2017)

Bathgate Partnership Centre has welcomed 124,699 customers between the months of January – May 2017, which averages at 24,000 per month. There were 6987 CIS transactions from January 2017 – April 2017 and 382 new members in Simpson Library for the same period.

1105 over 50s participated in structured programmes within Bathgate Community Centre, ranging from arts and craft classes to exercise classes. 1011 children under 5 participated in structured programmes such as playgroup, Jumping Jacks and activities within Simpson library. This was also for the period January 2017 – April 2017.

The new self-service Payment kiosk is fully operational and its use is steadily increasing. Transactions went 186 March 2017 – 341 in April 2017.

West Lothian Libraries have invested in a new Library Management System – Symphony. This has allowed a much more streamlined ordering process which has freed up staff to spend more time supporting customers and delivering added value activities. The system went live on Thursday 9 February 2017

The Macmillan Cancer Information and Support Centre continues to support members of the West Lothian community through their drop in surgeries within the library.

Simpson Library within Bathgate Partnership Centre has also taken part in many library activities/events in the past 6 months, including:

- World Book Day 2 March 2017 64 children from P6 at St Mary's Primary in Bathgate visited the Simpson Library. They were treated to a reading from David Walliams' book Gangsta Granny by the lady herself!
- Bookbug Week 15th 20th May 2017 Simpson Library contributed to the

22 Bookbug sessions held throughout West Lothian libraries. 280 children and adults attended sessions throughout West Lothian to share songs and rhymes, jokes and giggles.

We are now entering in to the summer period in which many exciting events will take place within the centre:

- Bathgate Partnership Centre will be decorated for Bathgate Newland's Day Procession on the 3<sup>rd</sup> June. The theme this year is Harry Potter to celebrate 20 years since Harry Potter & the Philosopher's Stone was first published (26<sup>th</sup> June). The staff were delighted last year to have won 'Third Prize' in the "Best Decorated Business Premises" competition and are hoping to do even better this year.
- This year we won 2<sup>nd</sup> Prize.
- The Summer Youth Programme will be running again for 2 weeks Monday 3<sup>rd</sup> July Friday 14<sup>th</sup> July 2017 10.30 am 12.30 pm. This is funded by Bathgate Community Centre Management Committee and run by Karen Johnston Early Years Family Worker. The programme offers a fun filled 2 weeks of activities, from arts and crafts to 3D printing for children aged 8-13 years. It is a very popular and well attended event each year.

# D1.2 Bathgate Town Centre

This section provides a brief update on town centre related matters within Bathgate, most of which are discussed through the regularly Bathgate Town Centre Management Group.

# Bathgate Town Centre Public Realm Regeneration

The Local Area Committee will be aware from recent communication with Council officers within Roads and Economic Development/Town Centre Management, that works to complete the redevelopment of Bathgate's pedestrian precinct (George Street) have been started (w/c 5th June 017). The works scheduled to start following the Bathgate Procession and be completed before the Christmas in Bathgate celebrations in December, will avoid impacting on events in the town/town centre. The phased programme will transform George Street over an estimated 24 weeks, and will complete the installation of high quality granite paving for the entire length of the precinct, between St David's Square and Steelyard, and from St David's Square to the top of the precinct. This will 'finish' the streetscape improvements previously made to the Steelyard and St David's Square in 2011, which now contains a great events space at Steelyard and a new civic area at St David's Square.

Following pre-start dialogue and site inspection, and in order to alleviate any congestion on George Street itself, a safe working space for the contractor to work from is being provided within a self contained small area of occupation (9 spaces) at the west entrance to Acredale car park. This will allow the contractor to operate from an enclosed compound with the ability to store material and have their container units off the main pedestrian thoroughfare on George Street. In addition,

Council officers will be further working with Enterprising Bathgate Limited, the Bathgate Business improvement district company, to ensure that the town centre remains open for business, building upon lessons from the initial phase works, with local business being kept informed of activities, and every effort made to keep any disruption to a minimum.

#### Seasonal Events

In the reporting period since the last Local Area Committee in March 2017, the town's two main traditional seasonal events have taken place with positive feedback on their successful operation. This year it is without doubt that the much improved weather conditions on both days, along with the hard working voluntary organisation groups, have assisted in this continued success. The West Lothian Highland Games was this year held on Saturday 27 May, followed the week after by the Bathgate Procession and John Newland Festival on Saturday 3 June 2017. Council officers within Economic Development/Town Centre Management will again be looking to engage with organisers to learn how best to seek to maximise support for future events from amongst the Bathgate and West Lothian community, but also how to identify and encourage greater interaction and therefore economic impact and potential benefits for our local businesses and services, as well as residents.

# Bathgate Food Assembly

Following the support and engagement of Council officers from within Economic Development/Town Centre Management and Business Gateway, the new Bathgate Food Assembly was successfully launched on the evening of Monday 24 April 2017, at the Regal Community Theatre here in Bathgate. This new initiative provides a food community that brings you the best produce from your local farmers and food makers from across West Lothian. There are currently 22 producers offering in excess of 300 local products. The Assembly is operated once a week on a Monday evening for collection of items purchased online in advance. It is reported that early feedback is really positive, and that whilst membership is steadily increasing there is still significant opportunities for greater participation amongst our local producers and suppliers from across Bathgate and West Lothian.

#### Network Rail and Environmental Amenity

The Local Elected Members may recall from previous reports to the Local Area Committee that Council officers from within Economic Development/Town Centre Management and Cleaner Communities team have been working in partnership with Network Rail and Carillion Development (as landowners) to help to maintain a better physical and visual environment within the area along Linkston Way, Bathgate, between Bathgate Rail Depot, Bathgate Gold Club and Morrisons Supermarket. Council officers have secured agreement with both interests over regular site maintenance, which includes litter pick and grass cutting as appropriate. This arrangement appears to be working well and assisting local endeavours to enhance our community's built environment.

In tandem with the above, Council officers within Economic Development/Town Centre Management have been in dialogue over a period of time with Network Rail

in relation to the ongoing maintenance and future aspiration for the site contained within the former railway station at King Street, Bathgate. Council officers have been successful in facilitating and securing a number of visits from Network Rail maintenance team to clean their site, and written commitment is now in place for a minimum maintenance and litter pick every three months, or as and when required. It is however recognised that a more long term strategic arrangement is required for the future of the site, which has been left vacant for more than five years since the new station opened. On a positive note, the most recent communication with Network Rail has intimated a preliminary willingness to firstly investigate internally options for potential disposal, adoption or licence to occupy the land, all to assist with its return to economic use; and to secondly work further with interests in Bathgate and West Lothian for its improvement.

# **E** CONCLUSION

The LAC is asked to note progress and new developments in both the Partnership Centre and Bathgate Town Centre.

#### F. BACKGROUND REFERENCES

None

Appendices/Attachments: None

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Craig McCorriston
Head of Planning, Economic Development and Regeneration
19 June 2017



# **BATHGATE LOCAL AREA COMMITTEE WORKPLAN 2017-18**

	Issue	Purpose	Lead Officer	Date	Referral
1	Housing Report	Quarterly update on housing	Head of Housing, Customer and Building	June2017	
		issues	Services		
2	Police/NRT Report	Quarterly update on police/SNT activity	Inspector Andrew Elliot	June 2017	
3	Fire Service Report	Report Update on operational plan for 2014-17	Station Manager Hall	June 2017	
4	Nets, Land and Countryside Services	Quarterly update on NETS activity	Head of Operational Services	June 2017	
5	General update Update on local activity		lan Hepburn	June 2017	
6	Housing Report	Quarterly update on housing	Head of Housing, Customer and Building	June 2017	
		issues	Services		
7	Presentation on Bathgate	Update on attainment etc	Grant Abbott	June 2017	
	Academy School attainment etc				
1	Housing Report	Quarterly update on housing	Head of Housing, Customer and Building	September	
		issues	Services	2017	
2	Police/NRT Report	Quarterly update on	Inspector Andrew Elliot	September	
		police/SNT activity		2017	
3	Fire Service Report	Report Update on operational	Station Manager Hall	September	
		plan for 2014-17		2017	
4	Nets, Land and Countryside	Quarterly update on NETS	Head of Operational Services	September	
	Services	activity		2017	

5	General update	Update on local activity	Ian Hepburn	September	
				2017	