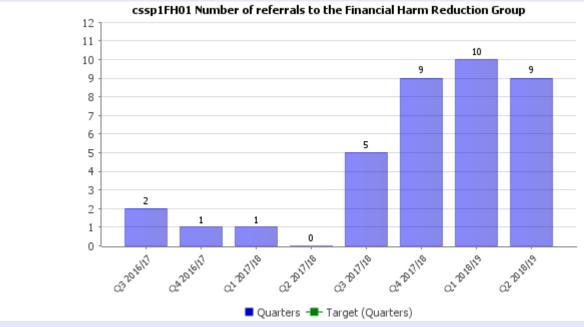
Agenda item no 6

# **Community Safety Board** – 10.12.2018

**Community Safety Performance Report** 

Generated on: 29 November 2018 09:43

Performance Indicator	cssp1FH01 Number of referrals to the Financial Harm Reduction Group	Partner Organisation	cssp WLC Housing, Cutomer and Building Services (Alistair Shaw)
Description	This performance indicator relates to the number of individual incidents of financial harm brought to the attention of Trading Standards and at least one other FHRG partner.	Responsible Officer  Data Collection Officer	Ed Machin; Alison Ritchie  cssp Police Scotland - Analyst(Christopher Grey); Linda Hughes; Ed Machin



For Quarter 2 - there were 9 referrals to the Financial Harm group.

For Quarters 4 and Quarter 1 - there have been 19 multi-agency referrals and several engagement events took place in total including media messages to members of the public and individual operational events to raise the awareness of financial harm. This variable quarterly total remains consistent as the trend pattern over the year.

The trend is variable over the year with a small rise in December. Interventions for the 5 cases in Quarter 3 include: Case 1 – Gentleman transferred over £17,000 by Western Union to various parties in Africa. Support and advice offered, including attempting to recover funds from Western Union. Police liaison with overseas forces.

Case 2 – Elderly female victim of bogus workmen incident. Advice and support.

### **Notes on Latest Data Entry:**

22-Nov-2018 There were 9 reported incidents of financial harm.

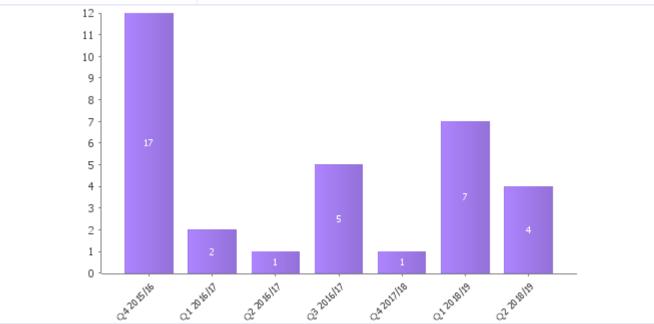
Case 3 – Gentleman 'befriended' by two young females – providing them with 'loans' of cash. Advice and support offered.

Case 4 – Elderly gentleman – victim of various investment scams totalling in excess of £38,000. Was already known as previously a victim of similar scams, but despite all previous attempts, he refuses to follow advice given, including discussions with banks etc.

Case 5 – Gentleman alleged he was victim of doorstep crime. Already has Mental Health worker – no further support measures appropriate.

The trend shows a variable referral number over the last year and we may have more in future following a review of the referral system and a new lead identified.

Performance Indicator	cssp1FH02 Number of multi-agency interventions	Partner Organisation	cssp Community Safety Partnership(Alistair Shaw)
Description	This performance indicator relates to the number of individual instances where	Responsible Officer	Alison Ritchie
	Trading Standards and at least one other FHRG partner have implemented support measures to prevent someone from continuing to be the victim of financial harm.	Data Collection Officer	Christopher Grey; Linda Hughes; Ed Machin



During quarter 2 2018, there were 4 interventions that took place providing 4 call-blocking units fitted during the reporting period for vulnerable people.

During Quarter 3, 5 interventions took place with vulnerable groups within the communities:

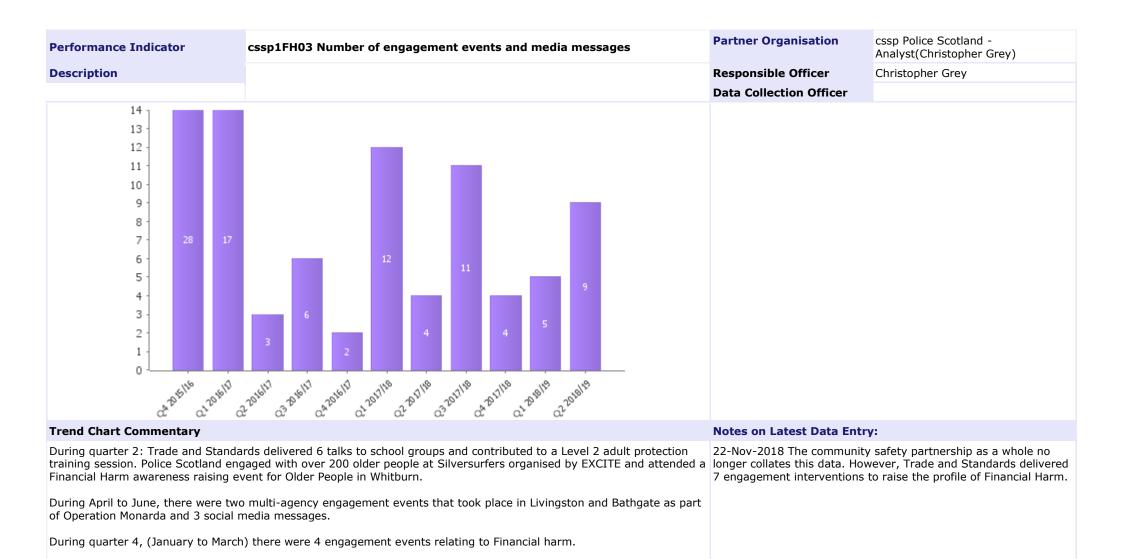
Advice event in Bathgate with Police Scotland, Trading Standards, Victim Support and Scottish Fire & Rescue Service as part of Operation Pinpoint.

One trueCall call blocker fitted following visit as part of the National Trading Standards project to identify possible scam vitims. Press release issued re iTunes gift card scams following loss of £2200 by two local residents Presentation to L2 Adult Protection training course on 22/11/17.

Advice events with Police Scotland, Trading Standards, Scottish Fire and Rescue Service and Care & Repair at Dobbies and Livingston Designer Outlet focusing on keeping safe at Christmas. The trend is variable.

### **Notes on Latest Data Entry:**

22-Nov-2018 There were 4 call-blocking units fitted during the reporting period.



The trend shows a fluctuating rise and fall in the data which is dependent on the demand and the availability of events at

which these prevention messages can be provided.

During Quarter 3: October

Freshers Week inputs delivered at Oatridge Campus providing new and existing students with safety advice, alcohol awareness, social media posting and internet crime prevention advice.

Flu Clinic held at Carmondean Health Centre an information stall on crime prevention and financial harm was held with positive feedback from participants.

Operation Pinpoint - Delivered in Boghall, Bathgate. EVA carried out in Town Centre, engagement stall with partners at Boghall Community Centre and Bathgate Partnership Centre. Additional high visibility mobile and foot patrols, speed checks and instances of dangerous parking addressed.

National Hate Crime Week - Engagement stalls at Bathgate Partnership Centre and Bathgate Community Centre. November

Learning at Work Event - Multi agency stall held at HMRC offices, Livingston regarding crime prevention, Keep Christmas Safe and an alcohol awareness 'bar' set up.

Safe at Sky, held at Sky Livingston featuring an information stall on crime prevention and financial harm. Personal Safety Talks - delivered to WLC staff.

Bystander Training - Delivered with 9 attendees, five of who represented licensed premises in West Lothian. This training encourages those trained to take a bystander approach to sexual violence which can be prevalent during the festive and winter periods. Officers trained attendees in the bystander approach to prevent violence assisted by partners from Womens Aid and the NHS.

Plans for further bystander training are planned following positive feedback.

Operation Jingle delivered throughout December with hig visibility and mobile foot patrols in and around the main shopping areas of West Lothian. Engagement stalls with partners, SFRS, Care and Repair, Victim Support and Trading Standards on 'Keep Christmas Safe' at Livingston Designer Outlet.

During period 2, housing and victim support provided information that focused on doorstep callers, bogus workmen scams and nuisance calls during Operation Pinpoint in Whitburn.

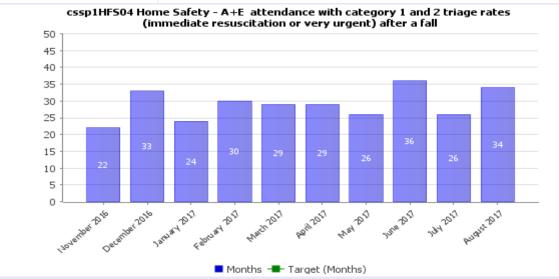
On 25th July, a joint event took place at Morrisons, Livingston with Trading Standards and other partners to provide advice to the public on doorstep callers, bogus workmen, scams, nuisance calls etc

14th September - there was a police engagement stall in Broxburn - Lip Reading Awareness Day

24th September - there was a police engagement stall focussing on doorstep crime - Silver Sunday, Excite Bathgate

Performance Indicator	cssp1HFS03 Slight casualty rate per 100 million vehicle kms	Partner Organisation	cssp Partner - West Lothian Council(Graeme Struthers)
Description	This performance indicator shows the number of slight accidents in West Lothian per 100million vehicle km travelled. The statistics are based on calendar years e.g. 2016/17 refers to Jan-Dec 2016.  A slight accident is defined as an accident in which at least one person suffers "slight" injuries, but no-one is seriously injured, or fatally injured. The targets are based upon achieving a 10% reduction on the 2004-2008 average by 2020 in line with national targets.	Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp SFRS Group Manager (Stuart Watson); cssp WLC Network Manager (Kevin Hamilton)
	Data is collected by Police Service Scotland and published annually by the Scottish Government.	<b>Data Collection Officer</b>	
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Trend Chart Commentary		Notes on Latest Data Enti	y:
statistics are based on calendar year A slight accident is defined as an accinjured, or fatally injured. The target line with national targets. Statistical fluctuate year on year however the saccident statistics are published ann	e number of slight accidents in West Lothian per 100million vehicle km travelled. The rs e.g. 2016/17 refers to Jan-Dec 2016. Cident in which at least one person suffers "slight" injuries, but no-one is seriously ts are based upon achieving a 10% reduction on the 2004-2008 average by 2020 in all variations in the number of people slightly injured per 100 million kilometres can slight casualty rate in West Lothian continues to be well below the target figure. It was not been superseded.		

Performance Indicator	cssp1HFS04 Home Safety - A+E attendance with category 1 and 2 triage rates (immediate resuscitation or very urgent) after a fall	Partner Organisation	cssp Partner - Scottish Fire and Rescue Service(Stuart Watson)
Description		Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp Police Scotland - Analyst(Christopher Grey); cssp SFRS Group Manager (Stuart Watson); Brian Robertson
		<b>Data Collection Officer</b>	Stuart Watson



August 2017 result

### **Trend Chart Commentary**

The figures although fairly consistent do show a slight reduction on a year on year basis. This will be monitored going forward. Data since August has been requested and we await the reply.

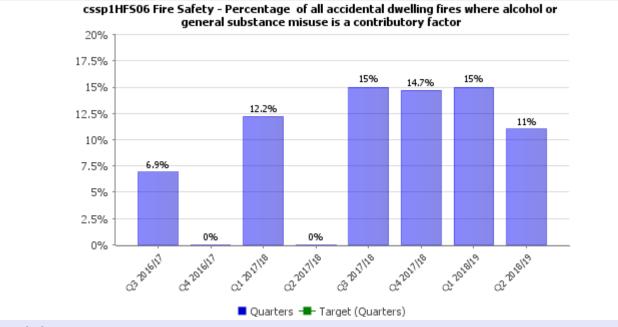
This is a relatively new PI, information sharing protocols have been developed to allow data collection which allow trend analysis moving forward. Whilst April to May sees a rise in these figures it gives an indication to partners that more work is required in identifying interventions. SFRS through our normal core activity make appropriate referrals to the falls team. This allows the team to resolve issues such as, torn carpets, stair bannisters missing or broken etc. It is clear to see that interventions will reduce the number of accidents caused by the aforementioned. Work is ongoing to 'drill deeper' into the reasons for A&E attendance and information gathering will allow partners to address the issues which are causing this type of accident.

### **Notes on Latest Data Entry:**

26-Nov-2018 No further NHS data available since this date.

Performance Indicator	${\it cssp1HFS05\ Home\ Safety\ -\ Home\ accident\ hospital\ admission\ rates\ for\ 60+for\ West\ Lothian}$	Partner Organisation	cssp SFRS Group Manager (Stuart Watson)
Description		Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp Police Scotland - Analyst(Christopher Grey); cssp SFRS Group Manager (Stuart Watson); Brian Robertson
		<b>Data Collection Officer</b>	
cssp1HFS05 Home	Safety - Home accident hospital admission rates for 60+ for West Lothian		
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Love riber 2016 December 2016	Januari Zeli Harri Zeli Harri Zeli Anga Zeli Harri Zeli Jang Zeli Jang Zeli Harri Zeli H		
	■ Months -— Target (Months)		
Trend Chart Commentary		Notes on Latest Data Entr	y:
forward. Data since August has bee Data from the A/E has only begun t been an increase in the first two mo of age and over. It is still too early	It do show a slight reduction on a year on year basis. This will be monitored going in requested and we are awaiting the reply. To be obtained. This will provide the benchmark for monitoring the trend. There has enths of Q2 2016/17 in Home Accident Hospital admission rates for persons 60 years to determine a trend. Further interrogation of information collection systems within into its required and work is ongoing. The data system for A/E is being upgraded and be verified.	26-Nov-2018 No further NHS data availabl	e since this date.

Performance Indicator	cssp1HFS06 Fire Safety - Percentage of all accidental dwelling fires where alcohol or general substance misuse is a contributory factor	Partner Organisation	cssp Partner - Scottish Fire and Rescue Service(Stuart Watson)
Description	This performance indicator provides the percentage of all accidental dwelling fires where alcohol or general substance misuse is a contributory factor. This indicator requires review and it is proposed that it is expressed as the numbers involved rather than percentage	Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp SFRS Group Manager (Stuart Watson); CSSPUP CSSPUP; Brian Robertson
		<b>Data Collection Officer</b>	CSSPRO CSSPRO



During Q2 2018/19 there were 4 incidents of accidental dwelling fires involving impairment of alcohol/drugs. This is an increase of 3 incidents when compared to the same reporting period in 2017/18, however, it shows a reduction of 2 incidents in comparison to the previous guarter in 2018/19.

Although the number of incident remains low the trend chart has remained steady over the last year with this quarter being slightly less.

It should be noted that in a further 5 instances, it was recorded as not known, which would indicate suspicion. It is very

### **Notes on Latest Data Entry:**

15-Oct-2018 During Q2 2018/19 there were 4 incidents of accidental dwelling fires involving impairment of alcohol/drugs. This is an increase of 3 incidents when compared to the same reporting period in 2017/18, however, it shows a reduction of 2 incidents in comparison to the previous quarter in 2018/19.

It should be noted that in a further 5 instances, it was recorded as

difficult to spot trends in this PI as the figures are fairly random and due to the sensitivity of the topic householders may be reluctant to divulge information. SFRS will continue to monitor this and engage with residents who require support

During Q1 2018/19 there were 6 incidents of accidental dwelling fires involving impairment of alcohol/drugs. This is an increase of 1 incident in comparison to the previous quarter and the same as Q1 2017/18.

It should be noted that in a further 5 instances, it was recorded as not known which would indicate suspicion. It is very difficult to spot trends in this PI as the figures are fairly random and due to the sensitivity of the topic householders may be reluctant to divulge information. SFRS will continue to monitor this and engage with residents who require support. During Q4 2017/18 there were 5 incidents of accidental dwelling fires involving impairment of alcohol/drugs. This is an increase of 1 incident in comparison to the previous quarter and there were no incidents recorded of this type in Q4 2016/17.

It should be noted that in a further 6 instances, it was recorded as not known which would indicate suspicion. It is very difficult to spot trends in this PI as the figures are fairly random and due to the sensitivity of the topic householders may be reluctant to divulge information. SFRS will continue to monitor this and engage with residents who require support. During Q3 2017/18 there were 4 incidents of accidental dwelling fires involving impairment of alcohol/drugs. It should be noted that in a further 2 instances, it was recorded as not known which would indicate suspicion. It is very difficult to spot trends in this PI as the figures are fairly random and due to the sensitivity of the topic householders may be reluctant to divulge information. SFRS will continue to monitor this and engage with residents who require support.

During Q2 2017/18 there were no incidents of accidental dwelling fires involving impairment of alcohol/drugs. It should be noted that in 4 instances 15%, it was recorded as not known which would indicate suspicion. It is very difficult to spot trends in this PI as the figures are fairly random and due to the sensitivity of the topic householders may be reluctant to divulge information. SFRS will continue to monitor this and engage with residents who require support.

During Q1 2017/18 12.2% of accidental dwelling fires involved impairment of alcohol/drugs. This seems to be particularly high for this quarter looking at previous years. SFRS will continue to monitor this and work with partners to educate and target high risk persons.

It was undetermined if Alcohol or drugs were a contributory factor in 12 of the 40 accidental dwelling fires in Q4 2016/17 as the occupants were non-committal.

not known, which would indicate suspicion. It is very difficult to spot trends in this PI as the figures are fairly random and due to the sensitivity of the topic householders may be reluctant to divulge information. SFRS will continue to monitor this and engage with residents who require support.

Performance Indicator	cssp1HFS07 Fire Safety - The number of accidental dwelling fires per 10,000 population	Partner Organisation	cssp Partner - Scottish Fire and Rescue Service(Stuart Watson)
Description	This measure relates to the recorded number of accidental dwelling fires.	Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp SFRS Group Manager (Stuart Watson)
		<b>Data Collection Officer</b>	



In Q2 2018/19 there were 35 accidental dwelling fires. This is reduction of 12.5 % from the previous quarter, although this is a slight increase of 3 incidents from the same reporting period in 2017/18.

The overall trend remains on a downward trajectory.

SFRS continues to work closely with partners to access dwellings and deliver Home Safety Checks, specifically targeting the most vulnerable within our communities. Improvements in partnership referrals should assist SFRS to focus more on high risk visits.

In Q1 2018/19 there were 41 accidental dwelling fires. This represents an increase of 17% from the previous quarter.

### **Notes on Latest Data Entry:**

24-Oct-2018 In Q2 2018/19 there were 35 accidental dwelling fires. This is reduction of 12.5 % from the previous quarter, although this is a slight increase of 3 incidents from the same reporting period in 2017/18.

When compared with the same reporting period in 2017/18 this highlights a reduction of 18%.

The overall trend remains on a downward trajectory.

SFRS continues to work closely with partners to access dwellings and deliver Home Safety Checks, specifically targeting the most vulnerable within our communities. Improvements in partnership referrals should assist SFRS to focus more on high risk visits.

In Q4 2017/18 there have been 34 accidental dwelling fires. This represents an increase of 23% from the previous quarter. When compared with the same reporting period in 2016/17 this highlights a reduction of 19%. The overall trend remains on a downward trajectory.

SFRS continues to work closely with partners to access dwellings and deliver Home Safety Checks, specifically targeting the most vulnerable within our communities. Improvements in partnership referrals should assist SFRS to focus more on high risk visits.

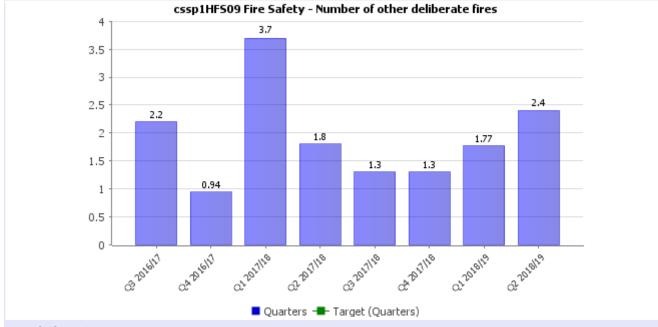
In Q3 2017-18 Accidental Dwelling fires have remained the same per 10,000 population. This is however a decrease of 13% equating to 4 less incidents from the same period in 2016/17. There is no real overarching trend in this area. SFRS will monitor this closely through the tasking and coordination group and continue to support areas of need.

In Q2 2017-18 Accidental Dwelling fires have decreased to 1.4 per 10,000 population. This is a reduction of 47% from Q1 and an increase in 5 incidents from the same period in 2016/17. There is no real overarching trend in this area possibly a very slight increase. SFRS will monitor this closely through the tasking and coordination group and continue to support areas of need.

In Q1 2017-18 Accidental Dwelling fires have increased to 2.72 per 10,000 population. The majority of these are attributed to cooking, with the elderly (65+) being the most prevalent group. SFRS will continue to work hard with partners to target high risk areas and groups to try and reduce this number.

Accidental Dwelling Fires continue to reduce over the five year trend. Smoke detection within homes alerts occupants in the early stages allowing them to deal with the situation before assistance is required. SFRS and partners continue to access dwellings and deliver Home Safety Checks (HSC). We will also continue to develop information sharing protocols and referral processes. The Home safety Checks to include Slips/Trips and Falls with the appropriate referrals thereafter. SFRS crews conduct PDIRs (Post Domestic Incident Response). This provides reassurance and offers HSCs to communities. Work is ongoing to consolidate referrals from partner agencies to ensure that the most vulnerable in our communities are supported.

Performance Indicator	cssp1HFS09 Fire Safety - Number of other deliberate fires	Partner Organisation	cssp Partner - Scottish Fire and Rescue Service(Stuart Watson)
Description		Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp SFRS Group Manager (Stuart Watson); Brian Robertson
		<b>Data Collection Officer</b>	



There have been 44 other deliberate fires within WL in Q2 2018/19. This correlates to 2.4 incidents per 10,000 head of population. This is an increase of 12 incidents from Q1 2018/19 and an increase of 4 incidents from the same reporting period last year.

The trend chart has shown an increase over the previous 6 months and SFRS will continue to monitor and work closely with partners to identify trends and target high risk areas.

There have been 32 other deliberate fires within WL in Q1 2018/19. This correlates to 1.77 incidents per 10,000 head of

### **Notes on Latest Data Entry:**

24-Oct-2018 There have been 44 other deliberate fires within WL in Q2 2018/19. This correlates to 2.4 incidents per 10,000 head of population. This is an increase of 12 incidents from Q1 2018/19 and an increase of 4 incidents from the same reporting period last year.

population. This is an increase of 8 incidents from Q4 2017/18 and a reduction of 47% from the same reporting period last year. The trend has been reducing over the previous quarters with a slight increase indicated in Q1 2018/19.

There have been 24 other deliberate fires within WL in Q4 2017/18. This correlates to 1.3 incidents per 10,000 head of population. This is the same number as Q3 and an increase of 7 incidents from the same reporting period last year. After a peak in Q1 the trend line is reducing to normal levels.

There have been 24 other deliberate fires within WL in Q3 2017/18. This correlates to 1.3 incidents per 10,000 head of population. This is a 40% reduction from Q2 and a 40% reduction from the same period last year. After a peak in Q1 the trend line is reducing to normal levels.

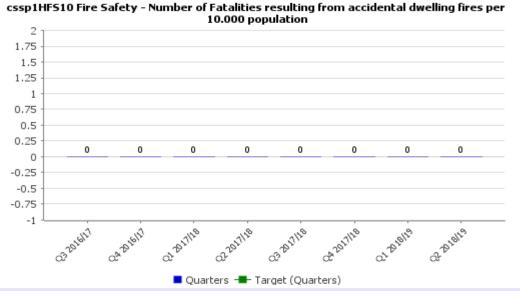
There have been 33 other deliberate fires within WL in Q2 2017/18. This correlates to 1.8 incidents per 10,000 head of population. This is a 51% reduction from Q1 and a 20% reduction from the same period last year. After a peak in Q1 the trend line is reducing to normal levels.

There have been 68 other deliberate fires within WL in Q1 2017/18. This correlates to 3.7 incidents per 10,000 head of population.

The majority of deliberate fires are secondary categorised into either refuse, grassland or derelict buildings incidents. The remainder include dwellings, vehicles, storage, barns sheds, hospitals, prisons etc. There has been a marked increase in non secondary deliberate fires. SFRS will continue to work with partners to identify trends and target high risk areas.

Deliberate fire' setting is a significant problem for the SFRS and partners in West Lothian. In the main, deliberate fires are secondary fires categorised into either refuse, grassland or derelict buildings incidents. There is a close link between deliberate secondary fires and other forms of antisocial behaviour. Reduction of Deliberate Fire Setting contributes to the West Lothian CPP Single Outcome Agreement, SOA1304\_13 Number of deliberate fires per 10,000 population. There have been 17 other deliberate fires within WL in Q4 2016/17. This correlates to 2.3 incidents per 10,000 head of population.

Performance Indicator	cssp1HFS10 Fire Safety - Number of Fatalities resulting from accidental dwelling fires per 10.000 population	Partner Organisation	cssp Partner - Scottish Fire and Rescue Service(Stuart Watson)
Description	This measure relates to the recorded number of fatalities resulting from accidental dwelling fires.	Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp SFRS Group Manager (Stuart Watson); Brian Robertson
		<b>Data Collection Officer</b>	



There were no fatalities in WL during Q2 and Q1 2018/19. This trend has continued throughout the previous few years. SFRS continue to deliver Home Safety Visits and develop referral pathways with partner agencies to target those most vulnerable and at risk in the local community.

There were no fatalities in WL during Q4, Q3, Q2 and Q1 2017/18

SFRS continue to deliver Home Safety Visits and develop referral pathways with partner agencies to target those most vulnerable and at risk in the local community.

There were no fatalities in WL during Q4 2016/17. SFRS continue to deliver Home Safety Visits and develop referral processes with partner agencies.

### **Notes on Latest Data Entry:**

16-Oct-2018 There were no fatalities in WL during Q2 2018/19

SFRS continue to deliver Home Safety Visits and develop referral pathways with partner agencies to target those most vulnerable and at risk in the local community.

Performance Indicator	cssp1HFS11 Fire Safety - Number of Casualties resulting from accidental dwelling fires per 10,000 population	Partner Organisation	cssp Partner - Scottish Fire and Rescue Service(Stuart Watson)
Description	This performance indicator shows the number of casualties resulting from accidental dwelling fires per 10,000 population	Responsible Officer	CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp SFRS Group Manager (Stuart Watson); Brian Robertson
		<b>Data Collection Officer</b>	



# Quarters - Target (Quarters) Trend Chart Commentary Notes on Latest Data Entry:

There were 6 casualties from Accidental Dwelling Fires in Q2 2018/19 which equates to 0.33 per 10,000 population. This number remains low and SFRS are committed to maintaining this. This figure is the same as the previous reporting period. The low figure is a clear indication that our engagement activities are working and smoke detection is alerting occupants early in a fire situation allowing safe evacuation of premises.

The trend chart shows a steady decline since 206/17 with a slight increase in the last 6 months although this is only one casualty.

24-Oct-2018 There were 6 casualties from Accidental Dwelling Fires in Q2 2018/19. This number remains low and SFRS are committed to maintaining this. This figure is the same as the previous reporting period.

There were 6 casualties in Q1 2018/19. This number remains low and SFRS are committed to maintaining this. This is a 14% reduction from the same period last year which is 1 casualty less. The low figure is a clear indication that our engagement activities are working and smoke detection is alerting occupants early in a fire situation allowing safe evacuation of premises.

There were 5 casualties in Q4 2017/18. This number remains low and SFRS are committed to maintaining this. It represents a 45% reduction from the same period last year which is 4 casualties less. The low figure is a clear indication that our engagement activities are working and smoke detection is alerting occupants early in a fire situation allowing safe evacuation of premises.

There were 5 casualties in Q3 2017/18. This number remains low and SFRS are committed to maintaining this. This is an increase of 2 from the same period last year. The low figure is a clear indication that smoke detection is alerting occupants early in a fir situation allowing safe evacuation of premises.

There were 5 casualties in Q2 2017/18. This number remains low and SFRS are committed to maintaining this. The low figure is a clear indication that smoke detection is alerting occupants early in a fir situation allowing safe evacuation of premises.

There were 7 casualties in Q1 2017/18 Whilst the numbers are relatively low, this is an indication that detection in dwellings are alerting occupants before they are affected by smoke inhalation and subsequently becoming casualties. Reporting on this quarterly is a new indicator for SFRS and a trend pattern has yet to be established. The early signs are showing a downward trend and indicating that the installation of smoke detectors are alerting occupants on the initial stages of a fire situation allowing them to deal with it before the need to call for assistance.

There were 9 casualties in Q4 2016/17 This is a increase of 5 compared to the same reporting period in 2015/16. Of the 9 casualties only 2 went to hospital as a result of their injuries for a precautionary check up. Whilst there have been occasional spikes , the numbers remain relatively low

### **Description**

### cssp1RS01 Number of Killed and Seriously Injured Casualties in West Lothian

This performance indicator measures the number of people killed or seriously injured Responsible Officer in road accidents within West Lothian on an annual basis. This performance indicator combines the separate targets for reducing the number of people killed and seriously

Data Collection Officer injured in line with the Scottish Governments Road Safety Framework.

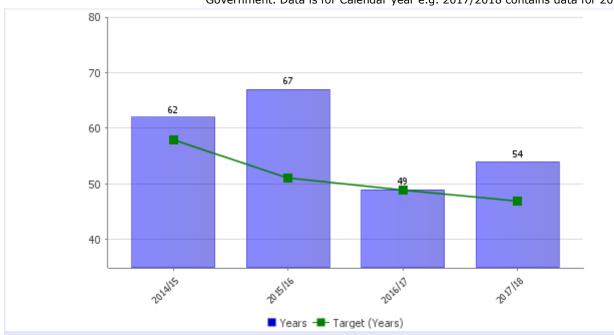
The target is based upon achieving a 40% reduction in people killed and a 55% reduction in seriously injured casualties by 2020 compared to the 2004-08 average.

Data is collected by Police Service Scotland and published annually by the Scottish Government. Data is for Calendar year e.g. 2017/2018 contains data for 2017.

### **Partner Organisation**

cssp Partner - West Lothian Council(Graeme Struthers)

cssp Police Scotland -Analyst(Christopher Grey)





### **Trend Chart Commentary**

### **Trend Chart Commentary:**

This performance indicator shows the number of people killed or seriously injured in road accidents within West Lothian as published annually by the Scottish Government. This indicator a combination of the separate casualty reduction

### **Notes on Latest Data Entry:**

14-Jun-2018 Provisional figure is 54 - data source: Key Road Casualties Scotland 2017, Table 11 (Scottish Government, June 2018) - extracted from:

targets for the number of people killed and the number of people seriously injured in line with Scottish Government national casualty reduction targets.

There was an increase in the number of people killed and seriously injured in West Lothian in 2017 compared to 2016. The provisional figures for 2017 show there were 54 people killed or seriously injured, an increase of 10% on 2016. Of these, sadly 4 people were killed with 50 people being seriously injured. The figures for 2017 are above the notional casualty targets although there is clearly considerable year-to-year variation.

Finally, it should be noted that good performance is illustrated by the number of road accidents being <u>below</u> the target line.

The target is based upon achieving a 40% reduction in people killed and a 55% reduction in seriously injured casualties by 2020 compared to the 2004-08 average.

https://www.transport.gov.scot/media/42306/sct04185220761.pd f on 14 June 2018.

### **Description**

### cssp1RS02 Number of Children Killed and Seriously Injured Casualties in West Lothian.

This performance indicator measures the number of children killed or seriously injured in road accidents within West Lothian on an annual basis. This performance indicator combines the separate targets for reducing the number of children killed and seriously injured in line with the Scottish Governments Road Safety Framework.

The target is based upon achieving a 50% reduction in children killed and a 65% reduction in seriously injured children by 2020 compared to the 2004-08 average.

Casualty reduction targets for West Lothian are set out in the Road Safety Plan 2012-2015 (2016 update due by end 2016), which has been agreed locally by Councillors. Data is collected by Police Service Scotland and published annually by the Scottish Government. Data is for Calendar year e.g. 2014/2015 contains data for 2014.

### **Partner Organisation**

### **Responsible Officer**

### **Data Collection Officer**

cssp Partner - West Lothian
Council(Graeme Struthers)

cssp Police Scotland Analyst(Christopher Grey)



### **Trend Chart Commentary**

Road casualty numbers are subject to a degree of random year-to-year variation and this indicator is particularly sensitive to random year-to-year change as the numbers are so low.

For 2017/2018 the number of children killed or seriously injured in road accidents was 7. This reflects the same figure from the previous year.

It should however be noted that there has been a reduction in overall fatal accidents in West Lothian with the previous year figure of 4 being reduced to 3.

### Notes on Latest Data Entry:

07-Sep-2018 For 2017/2018 the number of children KSI in road accidents was 7. This maintains the figure from the previous year. It should however be noted that there has been a reduction in overall fatal accidents in West Lothian.

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### Description

### cssp1SM01 Number of ABIs delivered in primary care and specialist NHS services.

Alcohol Brief Interventions (ABIs) is a Scottish Government approved activity which is seen as contributing to the overall objective of reducing alcohol-related harm by helping individuals to reduce their drinking to within sensible guidelines. The LDP Standard: Alcohol Brief Interventions continues as a Ministerial priority for 2018-19. The national and local targets for this year remain the same as 2017-18. NHS Lothian set a target of delivering 9938 ABIs; the West Lothian Alcohol and Drugs Partnership (ADP) has commissioned a delivery target of 1987 ABIs (498 per quarter) which is 20% of the NHS Lothian target.

### **Partner Organisation**

Clater)

Responsible Officer SOA13 Senior Manager 2 Soc

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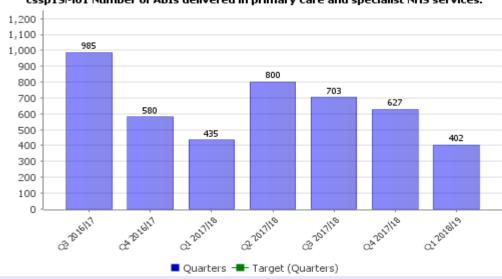
### **Data Collection Officer**

SOA13\_Senior Manager 2 Social Policy(Alan Bell); Deborah McAlpine

cssp Partner - NHS Lothian (Nick

Deborah McAlpine

### cssp1SM01 Number of ABIs delivered in primary care and specialist NHS services.



Q1 2018/19 result 402

### **Trend Chart Commentary**

This activity remains a Scottish Government priority. It is a Local Delivery Plan (LDP) target for NHS Lothian and the target is set by NHS Lothian. West Lothian ADP is committed to achieve 20% of the overall NHS Lothian target 1987 for 2017/18 (498 per quarter); this proportion is consistent with the proportion of budget resource allocated to West Lothian ADP by NHS Lothian. The Q1 figure excluded data from A&E and other hospital settings thus underrepresenting the true performance in West Lothian. In Quarter 4 2017/18, West Lothian delivered 627 ABIs, exceeding once again the quarterly target of 498 by 129 (126%). This is in keeping with past delivery and overall a very good performance once again. In 2017/18, West Lothian delivered a total of 2,565 ABIs; exceeding the target of 1,987 by 578 (129%). In 2016/17, West Lothian delivered a total of 3,227 ABIs. There is a time lag of around 3 months in the reporting of the data which comes from NHS Lothian.

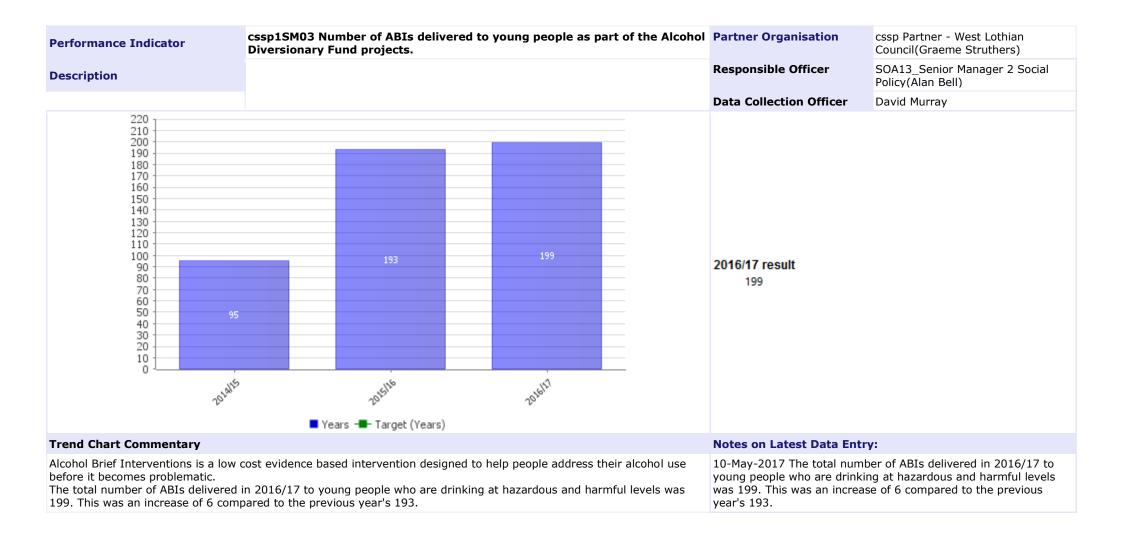
### **Notes on Latest Data Entry:**

18-Oct-2018 -- Standard check.

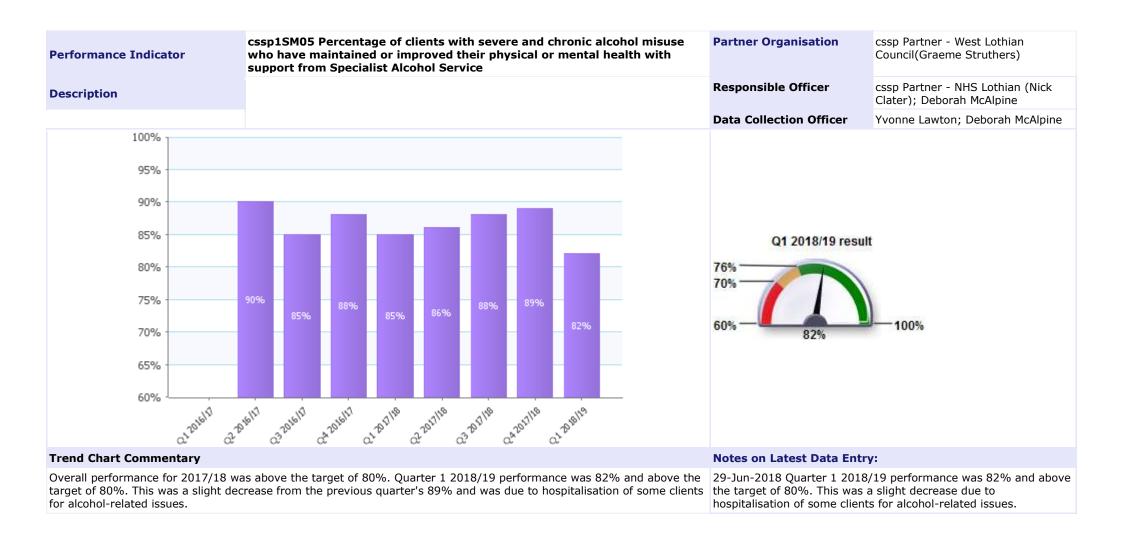
- 1. If the PI status has become/remains RED or AMBER please add an **explanation** and indicate what **corrective action** is being taken
- 2. If the PI is displayed to the public i.e. the code has a **P:** or **CP:** prefix, please ensure that the Trend Chart Commentary matches the whole of the chart BEFORE the data is Web Published.

[Please select and delete this text before adding the note]





Performance Indicate	or		104 Number o				ecorded in We	est Lothian from	Partner Organisation	cssp Partner - NHS Lothian (Nick Clater)
Description		Compare	ed to 2016, cas	se totals ha	ave increas	ed by a	a third in West	Lothian. As in	Responsible Officer	SOA13_Senior Manager 2 Social Policy(Alan Bell); Deborah McAlpine
		men in t are a sul	years, the pop heir early fortion oset of all deat dannually (eac	es with a k hs of peop	known histo ble who use	ry of lo	Data Collection Officer	Deborah McAlpine; David Murray		
10	12 201 <sup>A</sup>		16	Target (Ye	19 O <sup>th</sup> ears)		26 2617		<b>2017 result</b> 26	
Trend Chart Commen	itary								Notes on Latest Data Entr	y:
increased by a third in Scottish men in their ea	n the 2017 calendar year there were 27 drug-related deaths (DRD) in West Lothian. Compared to 2016, case totals have increased by a third in West Lothian. As in previous years, the population most at risk are single, unemployed, white cottish men in their early forties with a known history of long term substance misuse. DRDs are a subset of all deaths of eople who use drugs. National statistics on DRDs are produced annually (each August) by the National Records of terms of the cotland (NRS).							related deaths (DRD) in Wes totals have increased by a th years, the population most a Scottish men in their early for term substance misuse. DRD who use drugs. National stat	endar year there were 26 drug- t Lothian. Compared to 2016, case aird in West Lothian. As in previous t risk are single, unemployed, white orties with a known history of long as are a subset of all deaths of people istics on DRDs are produced annually al Records of Scotland (NRS).	



Performance Indicator	cssp2ASB to Police S		of reported antis	ocial behaviour ir	Partner Organisation		cssp Police Scotland - Analyst(Christopher Grey)	
Description	West Lothi	an. It details ho ces to address t	w the Community S hose priorities area	Safety Partnership was and the action the		Responsible Offic	cer	CSSP 3. ASB and Hate Crime(Alison Smith); cssp Police Scotland - Analyst(Christopher Grey)
			ratively take to affe Lothian a better pl		n each priority and	Data Collection C	Officer	
100								
90								
80 -								
70								
60								
50 10,7	66	10,432	10,756	10,591		Could not load Gauge data		
40						dadge data		
30								
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alute		2015/16	DIEID	BULE				
		■ Years 🖶 Tar	get (Years)					
Trend Chart Commentary						Notes on Latest I	Data Entr	y:
This information is collected from Police Scotland in the reporting y last year's submitted figure which It should be noted that there is a figures for last year which were subject to different collation stars.	ear. The annual was 10,756. discrepancy b	al figure for Wes	t Lothian for 2017/ 6/2017 figures reco	2018 is 10,591. Thi	s is a decrease from  I Police Scotland			

### **Description**

### cssp2ASBHC02 Publicity to raise the profile of Hate Crime's and incidents

The Community Safety Strategic Plan outlines the priorities for Community Safety in West Lothian. It details how the Community Safety Partnership will share intelligence and resources to address those priorities areas and the action that partners will independently and collaboratively take to affect positive change in each priority and contribute to making West Lothian a better place to live.

### **Partner Organisation**

Analyst(Christopher Grey)

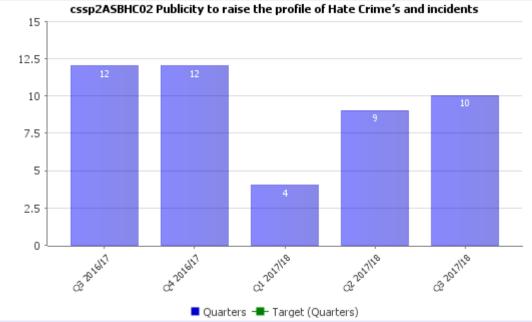
Responsible Officer

CSSP 3. ASB and Hate Crir

CSSP 3. ASB and Hate Crime(Alison Smith); cssp Police Scotland - Analyst(Christopher Grey)

cssp Police Scotland -

### **Data Collection Officer**



### **Trend Chart Commentary**

The trend shown above on the graph is variable in the number of publicity initiatives undertaken, however this may be a result of the data collection procedure and clarity on content type. This PI is being monitored for further discussion and review for inclusion from April 2018.

During quarter 3, the following activities took place:

October - National Hate Crime week saw multi agency engagement stalls being located at Bathgate Partnership Centre and Bathgate Community Centre to raise awareness and provide information and support. Hate crime inputs were delivered across all of West Lothian's High Schools by YCO's and Police Scotland visited the Glitter Cannons, an active LGBT group within the local community again to offer advice and positive engagement.

### **Notes on Latest Data Entry:**

27-Nov-2018 During quarter 3, there were 10 initiatives to publicly raise the profile of Hate Crimes and Incidents within West Lothian.

During Q4, Q1 and Q2 for 2018, ongoing work in this field relating to Hate Crime publicity continue to take place however it is no longer collated as a measure of performance.

November - 16 Days of Action against Gender Based Violence too place. In partnership with West Lothian DASAT and Women's Aid inputs were delivered to health visitors. LGBT training completed. Engagement stalls on domestic violence at Livingston Shopping Centre. A march with over 100 participants was held in Livingston Town Centre to mark the end of the 16 Days of Action.

During quarter 2, there were 9 instances of publicity awareness. These included; 3 hate crime awareness inputs to schools by the youth community officers, attendance by Police at a Family Fun Day in Blackburn covering LGBT issues and support for youths, and attendance at the LGBT PRIDE celebrations. This was an engagement even and a stall was organised by the police which included resources, advice, balloons and an e-car. WLC officers visited the stall and provided some brief cover for police personnel. The Gay Police Association was also in attendance and had a stall. The figures quarterly vary although there continues to be a keen interest in ensuring that Hate Crime is covered by the CS Partners at every opportunity available. As well as the work covered over period 2, there was also a lot of work out into the planning for O3.

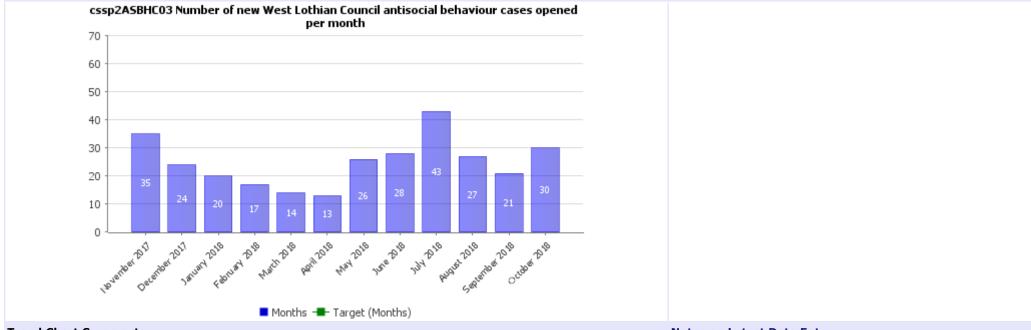
During Quarter 4 There were 8 inputs delivered to schools during National hate crime week and 4 other interventions took place during the 4th quarter.

During Quarter 3, there was social media releases including a joint pledge between Police Scotland and West Lothian Council were organised regarding;

- \* Hate Crime incidents
- \* Awareness raising re the 16 days of action for violence against women. There was also a stall in the civic centre which was multi agency and included the Domestic and Sexual Assault Team (DASAT) from Social Policy being in attendance.
- \* Hate Crime Week during October 2016 which included visits to Mosques in West Lothian, visits to the Glitter Canons (LGBT youth group), visits to 3rd party reporting sites, leaflets delivered to the Polish Community and high footfall shops by police community officers, Police talks to Mental Health groups and the Lip Service Group, and media releases relating to a PINPOINT initiative.
- \* National Anti-Bullying Week in November Work was carried out in both primary and secondary high schools, WLCollege and with police Scotland in respect of the National Anti-Bullying Week in November.

There was also no requirement for Hate Crime cameras.

Performance Indicator	cssp2ASBHC03 Number of new West Lothian Council antisocial behaviour cases opened per month	Partner Organisation	cssp Police Scotland - Analyst(Christopher Grey)
Description	This performance indicator measures the number of opened antisocial behaviour (ASB) cases reported to the council Safer Neighbourhood Team on a month by month basis. Cases can roll over from one month to the next and our target is to close cases within a 3 month period. This performance indicator assists the Service to monitor and manage case load across the team.	Responsible Officer	CSSP 3. ASB and Hate Crime(Alison Smith); cssp CSU Antisocial Behaviour Manager (Alison Ritchie); cssp CSU Policy and Peformance Officer(Yvonne Beresford)
		<b>Data Collection Officer</b>	



During April 2018, there were 13 new cases opened during the month, 26 new cases opened during the month of May, 28 15-Nov-2018 There were 30 new antisocial behaviour cases cases opened during June 2018 and an increase of cases opened in July with 43 opened. This is the most number of cases opened in a month over the previous 12 months with no obvious reason for the increase. In comparison, the level of cases opened dropped during August to 27, more comparable in numbers to May and June before dropping again to 21 cases being opened in September 2018. There is no known reason for the drop in cases being opened other than it is running parallel to the numbers of ASB incidents being reported. The numbers of cases opened during October rose again to 30. The numbers opened monthly reflect the ongoing numbers of active cases with 81 open in July, 80 open in August, dropping to only 55 in September before rising again to 76 during October.

### **Notes on Latest Data Entry:**

opened in the month of October 2018

**Description** 

## cssp2ASBHC04 Percentage of antisocial behaviour cases reported which were resolved within locally agreed targets of 3 months.

The percentage of antisocial behaviour (ASB) cases resolved within the locally agreed target of 3 months. Resolved is defined by The Regulator as where the landlord has taken appropriate measures to address the cause of ASB complaint and has advised the complainant of the outcome, or where the landlord does not have the authority or power to resolve and it has provided a full explanation of the landlord's position to the complainant. This performance indicator assist with the monitoring and timeous closure of cases in line with The Regulator

### **Partner Organisation**

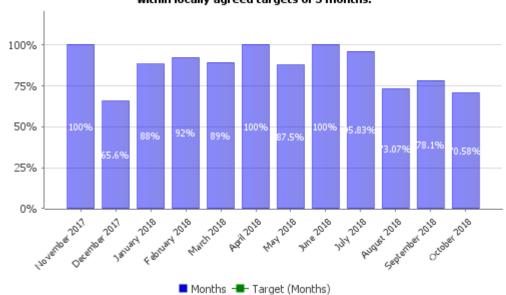
cssp WLC Housing, Cutomer and Building Services (Alistair Shaw)

### **Responsible Officer**

CSSP 3. ASB and Hate Crime(Alison Smith); cssp CSU Antisocial Behaviour Manager (Alison Ritchie); cssp CSU Policy and Peformance Officer(Yvonne Beresford)

### **Data Collection Officer**

### cssp2ASBHC04 Percentage of antisocial behaviour cases reported which were resolved within locally agreed targets of 3 months.



### Trend Chart Commentary

(Locally, the monthly target has been set at 30.77% for monitoring purposes only).

Since the lower % rate in December 2017 (65.6%), the % of ASB cases closed within the 3 month target since then has remained relatively high with April and June showing 100% and a slight dip in May at 87.5%. This rose to 100% in June and a slight drop to 95.83% in July and a further drop to 73.07% in August. The % rose slightly in September to 78.1% of cases being closed within the target before dropping once more to the lowest during 2018, to 70.58%.

The 2017/18 target has been set at 100%. As part of the WLAM review, the formula used to calculate this indicator was

### **Notes on Latest Data Entry:**

15-Nov-2018 During October 2018, 24 cases out of 34 were closed within the locally agreed 3 month target (70.58%) with 76 cases still active.

changed to 'number of resolved ASB cases within locally agreed targets' as a percentage of 'number of resolved ABS'. This allows the service to closely monitor performance and highlights cases that were not closed within target for investigation. The monthly monitoring of this indicator gives the service an indication on how they are performing against the Annual Return to the Charter indicator 19.

For the cases that were not closed within the target period, this could be due a number of reasons. Often, due to the nature of the enquiry, there needs to be additional inputs from colleagues in other departments or there are other issues which cause a case to require a higher or longer degree of intervention, investigation or support. Often, where there are added complications in a case, it can take longer to help resolve it. Sometimes, cases requiring input from a number of services and when behaviour is more sporadic, require a longer than 'normal' period of evidence gathering before a case can be considered for Legal action.

Performance Indicator	cssp2ASBHC05 Percentage of customers satisfied by Safer Neighbourhood Team involvement	Partner Organisation	CSSP 3. ASB and Hate Crime(Alison Smith)
Description	The Community Safety Strategic Plan outlines the priorities for Community Safety in West Lothian. It details how the Community Safety Partnership will share intelligence and resources to address those priorities areas and the action that partners will independently and collaboratively take to affect positive change in each priority and contribute to making West Lothian a better place to live.		CSSP 3. ASB and Hate Crime(Alison Smith); cssp CSU Antisocial Behaviour Manager (Alison Ritchie); cssp CSU Policy and Peformance Officer(Yvonne Beresford)
		<b>Data Collection Officer</b>	



Since the new financial year started in April 2018, there is currently no customer survey live for use and the future of using this means of gaining satisfaction feedback is under discussion due to new procedures being implemented under GDPR guidelines.

Previously, the Community Safety Unit encouraged customers to engage in the satisfaction survey although the outcome remains that in the majority of cases, they are unwilling to participate. The results show that 7 people assisted with the surveys during quarter 2 and again in quarter 3. In January alone however, it has risen to 8 participants. It has been acknowledged that the satisfaction rate reduced from 82% to 71% with 6 people in total to end December not satisfied

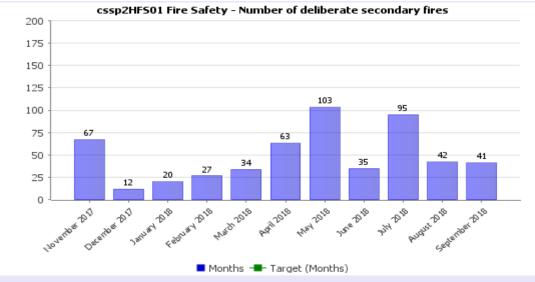
### **Notes on Latest Data Entry:**

09-Apr-2018 In total over the year, 20 people out of 29 people said that they were satisfied with the action taken by the council staff in dealing with their complaint. This equated to 69%

with the involvement of the SNT which changed in January 2018 with 8 people not satisfied but an increase to 19 people satisfied with the SNT involvement. The data did not change during February 2018. By the end of March, there were a total of 20 people out of 29 who said that they were satisfied with the Councils involvement in dealing with their complaint - this equated to 69% overall.

Overall, there remains to be difficulty in finding customers available during the day to partake in the survey. As a result of this continuing issue and in an effort to increase the number of surveys undertaken, e-mails were sent out to customers where known with a letter attached asking them to partake in the survey. Unfortunately, the numbers remain low. Officers will be continuing to encourage service users to partake in the survey and this will remain to be monitored on a monthly basis.

Performance Indicator	cssp2HFS01 Fire Safety - Number of deliberate secondary fires		cssp Partner - Scottish Fire and Rescue Service(Stuart Watson)
Description	This measure relates to the number of recorded secondary fires.		CSSP 2. Home, Fire and Road Safety Lead(Stuart Watson); cssp Partner - Scottish Fire and Rescue Service(Stuart Watson); cssp SFRS Group Manager (Stuart Watson); Brian Robertson
		<b>Data Collection Officer</b>	



There were 178 incidents in this category in Q2 2017/18 with a spike in July as the weather was warmer and dryer. Although this an 11.5% reduction from the previous quarter it highlights an increase of 61 incidents from the previous July and can directly attributed to the weather. The reduction in August and September can be attributed to the children returning to school although the figures are still an increase on the previous year.

The trend follows previous years where the deliberate secondary fires are on a downward trajectory towards the end of the year with the worse weather having an impact. SFRS continue to work as part of the Daily TAC process to identify the youths involved and provide engagement and diversion activities.

In Q1 2018/19 there were 201 deliberate secondary fires with the majority being woodland and crops, loose refuse and wheelie bins (132). There was a spike in April and May which is a result of the better weather and follows the trend of the previous years. Although the figure remains high it shows a 30% reduction from Q1 of the previous year. The trend chart

### **Notes on Latest Data Entry:**

16-Oct-2018 There were 41 deliberate secondary fires in September . A reduction of 1 incident form the previous month.

highlights the usual increase from the winter months as the better weather moves in and the schools break up for Easter holidays. SFRS continue to work as part of the Daily TAC process to identify the youths involved and provide engagement and diversion activities.

SFRS attended 81 deliberate secondary fires in Q4 2017/18, this is a significant decrease of 29% from the previous quarter and ten incidents less than the same reporting period in 2016/17. The reduction can be directly related to the spike around the bonfire period in the previous quarter which follows the trend of previous years. SFRS continue to work with partners as part of the Daily TAC process to identify and monitor trends to target the youths involved and provide engagement and diversion activities.

SFRS attended 114 deliberate secondary fires in Q3 2017/18, this is a slight increase from Q2 below and a 30% decrease from the same period the year before. The reduction can be weather related due to a wet summer but the daily tasking and co-ordinating process continually reviews the issue of deliberate secondary fires to address trends and identify opportunities to prevent further incidents. SFRS are working with partners to address the issues associated with Secondary Fires. This includes fire safety input to schools, joint bike patrols with PS in troubled areas and thematic work in pinpoint areas.

SFRS attended 89 deliberate secondary fires in Q2 2017/18, this is a significant decrease from Q1 below and a 27% decrease from the same period the year before. The reduction can be weather related due to a wet summer but the daily tasking and co-ordinating process continually reviews the issue of deliberate secondary fires to address trends and identify opportunities to prevent further incidents. SFRS are working with partners to address the issues associated with Secondary Fires. This includes fire safety input to schools, joint bike patrols with PS in troubled areas and thematic work in pinpoint areas.

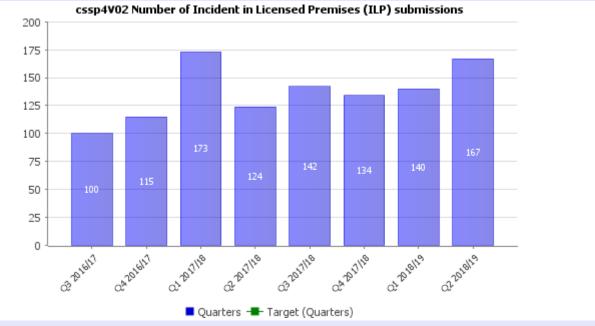
In Q1 2017/18 there was an increase in Deliberate secondary fires showing 288 instances. The majority were found in April tailing off into June.

SFRS attended 288 Deliberate Secondary Fires during Q1 2017/18, this represents a 47% increase on the same period 2016/17. These incidents were in the main due to an early spell of good weather and more prevalent in the Whitburn and Blackburn ward and the Livingston North ward.

- This has been identified by the Community Safety Unit analyst as being the same crowd of youths in both areas Police aware,
- From our participation in the Daily Tasking (TAC) process, we have assisted in securing 'Streetwork' in this area (WL Council workers).
- Community Firefighter has participated in joint 'Bike Patrols' with Police Scotland during evening hours in the identified areas.
- Community Firefighters have attended Inveralmond Community High School to give an 'anti-social behaviour' input during a Crime Day at the school.
- SFRS and partners will continue to work hard to reduce these numbers

There were 91 incidents in this category in Q4 2016/17 with a seasonal spike in march as the weather became dryer. (this was 27 fewer incidents compared to this reporting period last year). The five year trend analysis depicts a slight upward trajectory due to seasonal spikes. Education and a Partnership approach is key to addressing this issue. Work is ongoing through the TAC group and Early Effective Intervention partners in acquiring relevant referrals for youth engagement. The introduction of School Based officers will see effective improvement in antisocial behaviour and secondary fire setting over the coming months.

Performance Indicator	cssp4V02 Number of Incident in Licensed Premises (ILP) submissions		cssp Police Scotland - Analyst(Christopher Grey)	
Description		•	CSSP 4. Violence Lead(Christopher Grey); cssp Police Scotland - Analyst(Christopher Grey)	
		<b>Data Collection Officer</b>	Christopher Grey	



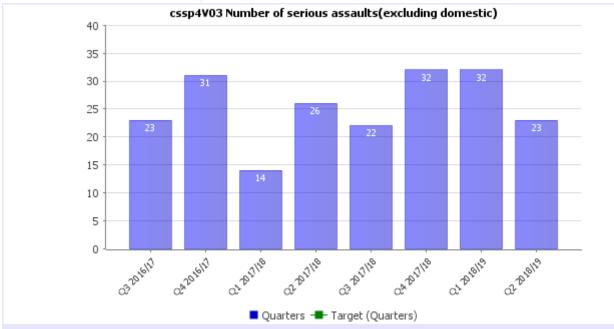
During the Q1 2018/2019 period a total of 140 incident at a licensed premise submissions were made. During the same time frame a total of 351 pro-active inspections were carried out..

Despite this only a few premises are considered as problematic or monitored indicating that the vast majority are operating responsibly within the local communities which is to be welcomed.

### **Notes on Latest Data Entry:**

20-Nov-2018 During the Q2 2018/2019 period a total of 167 incident at a licensed premise submissions were made. During the same time frame a total of 168 pro-active inspections were carried out.

Performance Indicator	cssp4V03 Number of serious assaults(excluding domestic)	Partner Organisation	cssp Police Scotland - Analyst(Christopher Grey)
Description		Responsible Officer	CSSP 4. Violence Lead(Christopher Grey); cssp Police Scotland - Analyst(Christopher Grey)
		<b>Data Collection Officer</b>	cssp Police Scotland - Analyst(Kenny Milne); Christopher Grey



The Q2 2018/2019 figure of 23 is a reduction of 9 assaults from Q1. This figure is below that of most quarters with the exception of Q1 2017/2018. Intelligence-led night time economy patrols in town centres and specialist resources have assisted in bringing the figure down.

During quarter 3, the trend chart shows a reduction in figures from both quarter 1 and 2, which is a welcomed figure and follows a similar pattern to the previous reporting year. There is a significant number of preventative initiatives carried out around public houses and in public spaces at this time of year and 4 incidents were committed in or near to licensed premises in December.

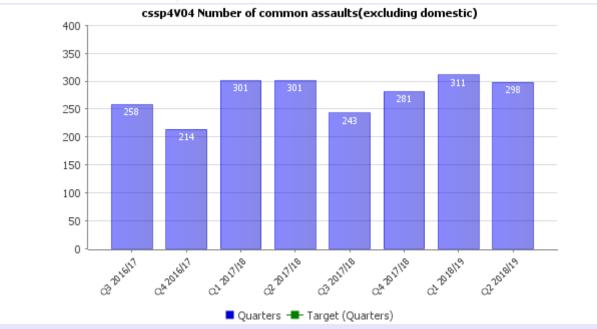
From 1 July 2017 till 30 September 2017, Q2, there have been 26 serious assaults at common law recorded, excluding

# **Notes on Latest Data Entry:**

22-Nov-2018 The Q2 figure of 23 is a reduction of 9 assaults from Q1. This figure is below that of most quarters with the exception of Q1 2017/2018. Intelligence-led night time economy patrols in town centres and specialist resources have assisted in bringing the figure down.

domestics, which is an increase of just under 50% from previous quarter. Of these however 22 have been solved with persons reported. Again this is a significant rise in detections from previous quarter. Of the 26 recorded this quarter only 2 incidents were at or around licensed premises which n reviewed and formal interventions and action have been instigated if required and appropriate. There has been no particular trend identified over the period with the majority of incidents taking place in private dwellings, and alcohol involved in most. Additional specialist resources were deployed in the Bathgate Ward from 30 May to 14 June and have assisted in the reductions across the board.

Performance Indicator	cssp4V04 Number of common assaults(excluding domestic)	Partner Organisation	cssp Police Scotland - Analyst(Christopher Grey)
Description		Responsible Officer	CSSP 4. Violence Lead(Christopher Grey)
		<b>Data Collection Officer</b>	cssp Police Scotland - Analyst(Kenny Milne); Christopher Grey



Common assaults decreased by 13 since Q1 however remain consistent with Q1/Q2 data from 2017/18. Intelligence-led night time economy patrols continue over the weekends with an aim to reducing violence.

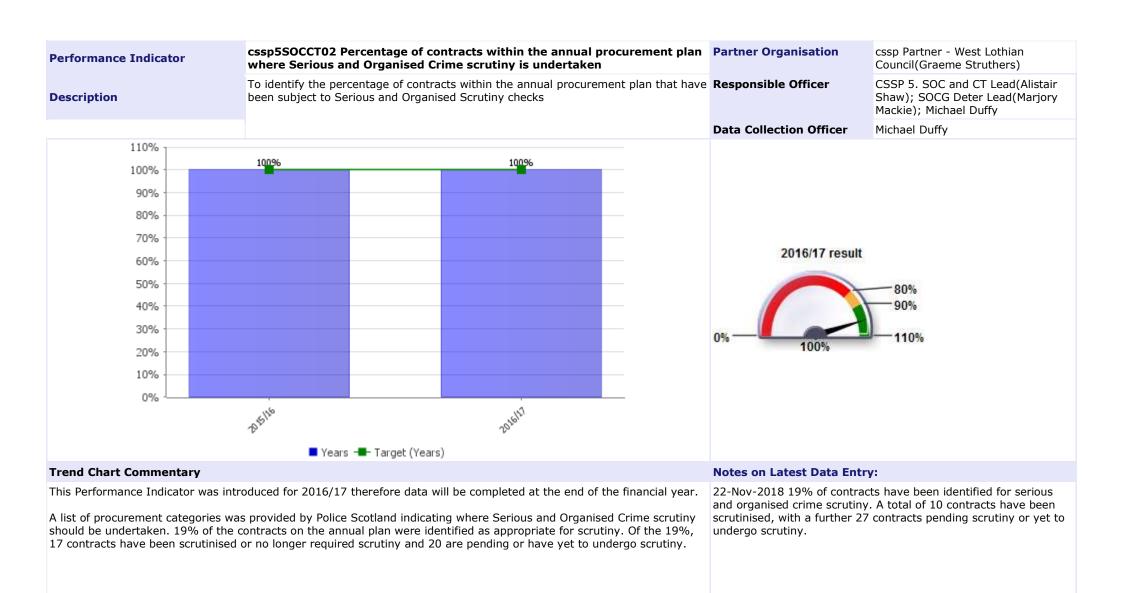
For quarter 3, this is a notable decrease from the previous quarter particularly considering this quarter covers the festive period.

Intelligence-led night time economy patrols continue over the weekends with an aim to reducing violence.

For the Q2 period there have been 301 reports of common assault recorded in West Lothian excluding domestic aggravator codes. 226 have been recorded as solved. This is a continued increase from the previous Quarter although overall and in 3 and 5 year trends the numbers are steadily reducing. The solvency rate has also increased which is to be welcomed. Notable decreases continue in Wards, Bathgate and Livingston North, where a predominant night time economy is based.

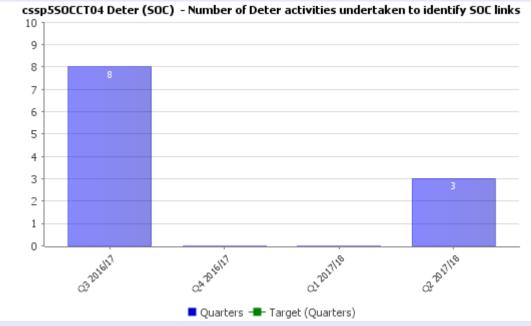
# **Notes on Latest Data Entry:**

27-Nov-2018 Common assaults decreased by 13 since Q1 however remain consistent with Q1/Q2 data from 2017/18. Intelligence-led night time economy patrols continue over the weekends with an aim to reducing violence.



Performance Indicator	Gateway fo		age of applications to WL Business ude a declaration by the applicant tha vity.	Partner Organisation	cssp Partner - West Lothian Council(Graeme Struthers)
Description				Responsible Officer	CSSP 5. SOC and CT Lead(Alistair Shaw); cssp WLC Business Development Manager (Jim Henderson)
				<b>Data Collection Officer</b>	cssp WLC Economic Development (Alice Mitchell)
90	100	100  Aptill  Years -■- Target (Years)	100 Zarnia	2017/18 result 95	—97 —102
Trend Chart Commentary				Notes on Latest Data Enti	ry:
100% of all grant offers now in annum.	nclude a declaratior	of non-involvement (DNI).	Γhere are approximately 30 grant offers p	er 26-Nov-2018 100% of all gr non-involvement.	ant offers now include a declaration of
In 2017/18, 100% of the 25 gr In 2016/17, 100% of the 45 gr In 2015/16, 100% of the 47 gr Target for 2018/19 remains at	rant offers included rant offers included	a DNI. a DNI.			ay have delivered 2 Cyber Security onths. These were attended by a total

Performance Indicator	cssp5SOCCT04 Deter (SOC) - Number of Deter activities undertaken to identify SOC links	Partner Organisation	cssp Police Scotland - Analyst(Christopher Grey)
Description		•	CSSP 5. SOC and CT Lead(Alistair Shaw); cssp Police Scotland - Analyst(Christopher Grey)
		<b>Data Collection Officer</b>	



During Q2 2018, Police Scotland encouraged Best Bar None (BBN) in West Lothian to undertake self training, on-line to raise the awareness to their staff.

They used the Run, Hide, Tell video

They utilised CT awareness training, approved by NACTSO and undertaken ACT - Action Counter Terrorism They utilised the Industry Self-Delivery e-learning module

Each of the 12 venues have been proactively encouraged to display information to their customers.

Since Q3 2016/17 there have been no means to capture this information.

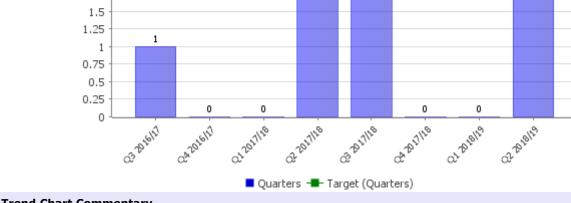
During Q3, there were 8 Deter Partnership activities undertaken which have included;

# **Notes on Latest Data Entry:**

26-Nov-2018 There was a total of 3 DETER activities undertaken, 1 during Q2 of 2018 and 2 throughout 2017-18 including Q2, from Business Gateway. Police Scotland helped Best Bar None in West Lothian to carry out self-training for DETER activities and 2 Business Gateway Cyber Security workshops were delivered in the past 12 months. These were attended by a total of 19 local businesses.

ISPs in place for licensing and procurement and further work on future ISPs ongoing with Police Scotland and WLC, Integrity Group set up and working through plan, SOCG WL Checklist almost complete with actions to progress, continuation of Operation Heathyard, Promotional stand at The Centre, participation in launch of Adopt A Post Office, Scottish Business Resilience Centre now engaged with West Lothian Financial Harm Reduction Group, press release and social media messages issued re mass marketing scams.

Performance Indicator	cssp5SOCCT05 Prevent (CT) – Delivery of WRAP (or other nationally approved PREVENT training products) training to staff involved in Child Protection and Adult Protection	Partner Organisation	cssp Partner - West Lothian Council(Graeme Struthers)
Description		Responsible Officer	CSSP 5. SOC and CT Lead(Alistair Shaw); cssp WLC Social Policy ( Jo MacPherson)
		<b>Data Collection Officer</b>	cssp WLC Social Policy ( Jo MacPherson)
cssp55OCCT05 training proc	Prevent (CT) — Delivery of WRAP (or other nationally approved PREVENT ducts) training to staff involved in Child Protection and Adult Protection		
2,75			
2.5			
2.25			
2	2 2		



1.75

Q2 2018/19 - Refresher training was delivered to all education staff(including teachers, support workers and office staff) by the Head Teachers on 20 August 2018. (Any staff off sick or on maternity leave during this training date, will receive the training on their return to work).

Education staff working centrally will receive their refresher training from their line managers.

Manual training was also coordinated by the learning and quality assurance manager.

In addition, the whole council obtained PREVENT training on a corporate level.

# **Notes on Latest Data Entry:**

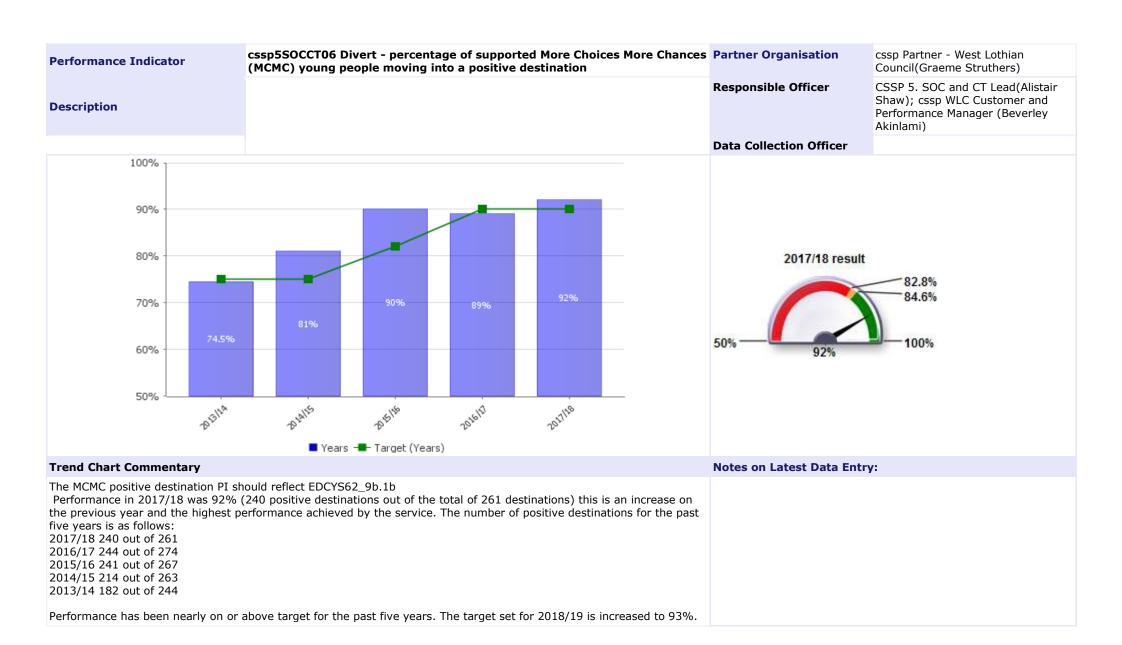
03-Dec-2018 There have been 3 functions of WRAP training carried out along with PREVENT training during Quarter 2.

Prevent training for the Period - February 2017- 30th November 2017: Face to face during Adult Protection Level 1 = 72

E learning = 131

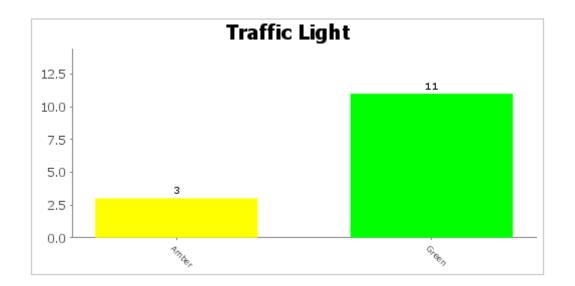
Total individual training sessions for the period Feb to end November is 203. The total training sessions for December alone is 19 via 1:1 training and e-learning.

There are a few people involved in the roll out of WRAP training. The training has been completed for Secondary Schools but not for primary schools. The Head Teachers for Primary Schools will be trained on 9th June and thereafter they will cascade the training to their staff on the first day of term next session (ie August 2016). Training has been delivered to relevant staff in Social Policy and an e learning module has been made available to staff mid May. A range of staff across partners have already been trained in Prevent Case Conferences with further training being planned for later this year.



# **Community Safety Board Community Justice Sub Committee Performance Report**

Generated on: 23 November 2018



# CPP13 West Lothian Council SOA13 Criminal Justice Team PI Code & Short SOA1304\_31 Number of children/young people in secure or residential schools on PI Owner(s): Manager(Norma Paterson); SOA13 Senior Name offence grounds. Manager 3 Social Policy(Tim Ward) **HOS Approved for** No of children or young people either in secure or residential school in relation to offence grounds **Description** public/PDSP No established by the Children's Hearing. display/reporting ?: 4. We live in resilient, cohesive and safe communities; Life Stage All 2. Reducing Antisocial Behaviours; 8. We have improved life chances for people and **Categories:** families at risk; 9. We live our lives free from crime, disorder and danger; SOA13: Single Outcome Agreement 2013; SOA13\_Community Safety Forum Last Updated: Q2 2018/19 Status: 🜠 **Current Value: 0** 3 **Current Target: 1** Red Threshold: 7 **Amber Threshold:** 5 Q2 2018/19 result Quarters - Target (Quarters) **Latest Note: Trend Chart Commentary:** This is an indicator of the effectiveness of locally based services in keeping children out of Residential schools and secure care because of their offending behaviour. With the introduction of the Whole Systems Approach, one of West Lothian's priorities is to be able to respond effectively to situations where young people are assessed as being at high risk of harm or reoffending. If services are effective, partners should be able to minimise the use of external services with the use of robust packages of locally based support.

From quarter 3 of 2015-16 to quarter 1 of 2016-17 the figure remained constant at two young people. In quarter 2 of 2016-17 two young people were taken into secure care because of offending reasons and one returned to West Lothian from a residential school leaving a net increase of one so three young people were in external provision for offending reasons at the end of the quarter. There was further movement during quarter 4 resulting in an increase of one overall. This figure had reduced to 2 by the end of quarter 1 of 2017-18 due to one young person leaving residential school and another leaving secure care. In quarter 2 of 2017-2018 this figure rose to 3 but one young person left residential school in August and another left in November which has reduced the figure to 1. The last remaining child in residential school left in April 2018. Since that time there has been no use of external resources for offending reasons which is a positive trait and at quarter 2 of 2018-19 the figure remained at zero.

Work continues to design services to better manage the behaviour of young people in the community to enable this positive trend to be sustained.

The target for 2018-19 will remain at 1 as the ambition should be to avoid use of external provision wherever possible. The target is likely to be reduced to zero from 2019-20

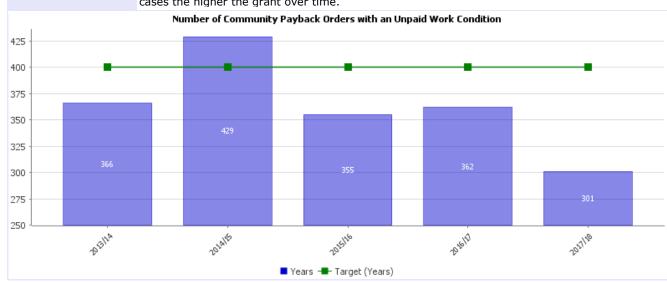
# SPCJ Criminal Justice

### PI Code & Short Name

### **Description**

# SPCJ073\_9a Number of Community Payback Orders with an Unpaid Work Condition

The number of Unpaid Work cases supervised in the community is an indicator of demand on the Criminal and Youth justice Service and also affects the grant it receives. The higher the number of cases the higher the grant over time.



PI Owner(s): zSPCJ PIAdmin; Tim Ward

HOS Approved for public/PDSP No display/reporting ?:

**Categories:** Management

Last Updated: 2017/18

Status: /

**Current Value: 301** 

**Current Target: 400** 

Red Threshold: 300

**Amber Threshold:** 350

### 2017/18 result



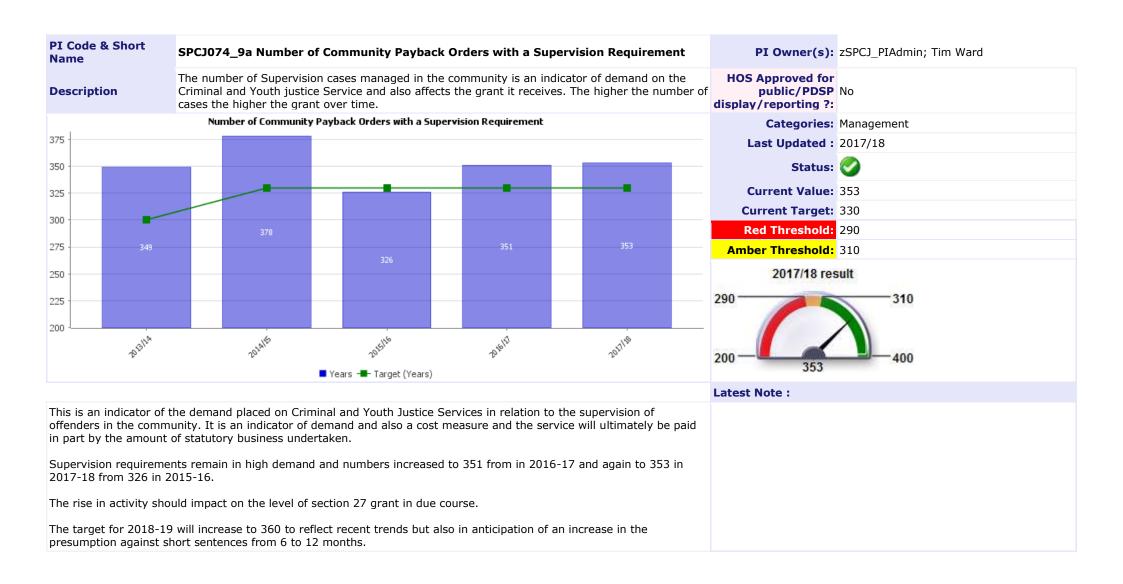
This is an indicator of the demand placed on Criminal and Youth Justice Services in relation to the supervision of offenders subject to Unpaid Work. It is an indicator of demand and also a cost measure and the service will ultimately be paid in part by the amount of statutory business undertaken.

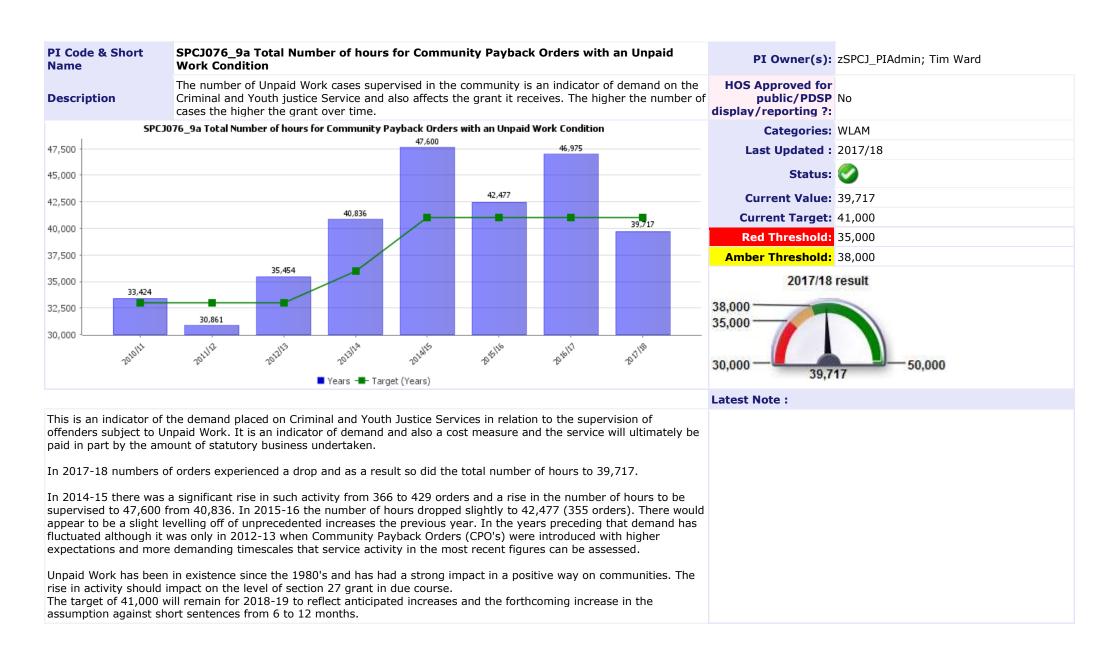
In 2016-17 there was a small increase to 362 from 355 in 2015-16. This was following a significant spike in 2014-15. In 2017-18 there was a dip to 301 such orders. The service is reviewing the reason for this drop.

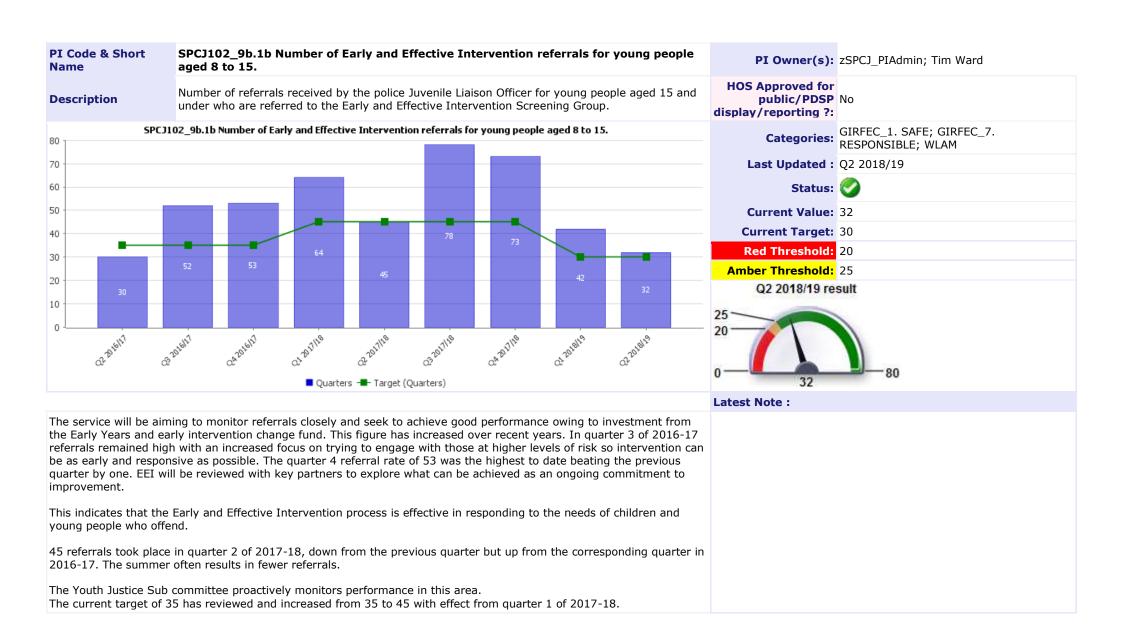
Unpaid Work has been in existence since the 1980's and has had a strong impact in a positive way on communities. Activity should impact on the level of section 27 grant in due course.

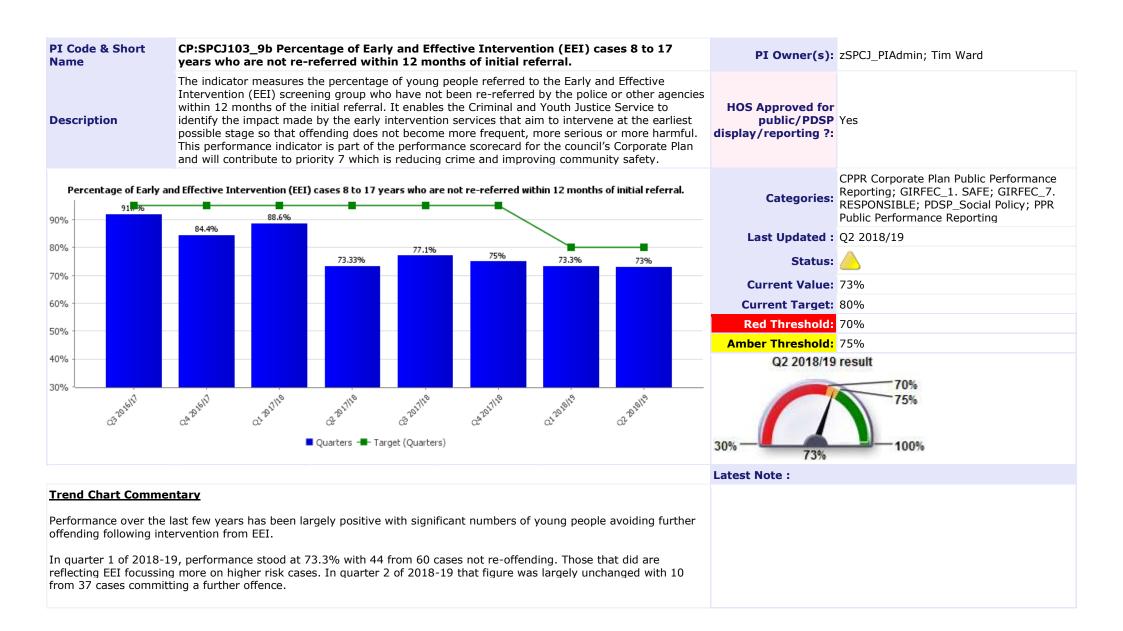
The target for 2018-19 will remain at 400 as it is anticipated that order numbers will rise again in anticipation of an increase in Community Payback Orders as a consequence of the presumption against short vsentences rising to 12 months from 6 months.

# **Latest Note:**









This shift began in quarter 1 of 2016-17 which is reflected in the trend chart.

Those that did reoffend were doing so with less severity and at a lower rate which distorts the performance somewhat.

EEI is currently subject to a review to ensure targetting is appropriate and whether indicators need to be drilled down further in terms of risk.

The target for this performance indicator is to achieve 95% by 2022/23 and this was set in the development of the council's Corporate Plan. The current target is 80% which was agreed by the Community Partnership Board due to targetting of higher risk cases.

# PI Code & Short Name

P:SPCJ107\_9b Percentage of offenders under the age of 22 who have been referred to and engaged with the Inclusion and Aftercare Service who have gone on to access employment, education or training.

PI Owner(s): zSPCJ\_PIAdmin; Tim Ward

# **Description**

25%

20%

15% 10%

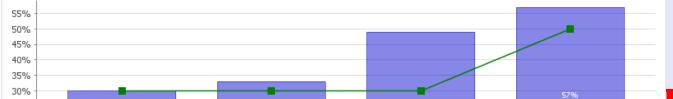
5%

0%

The Youth Inclusion Project works with young people who offend to assist them access employment, education or training. This Performance Indicator measures the effectiveness of the Youth Inclusion Project in engaging with Young Offenders up to age 25 to improve employability opportunities.

HOS Approved for public/PDSP Yes display/reporting ?:

Percentage of offenders under the age of 22 who have been referred to and engaged with the Inclusion and Aftercare Service who have gone on to access employment, education or training.



**Categories:** PDSP\_Social Policy; PPR Public Performance Reporting

**Last Updated :** 2017/18

Status:

Current Value: 57%
Current Target: 50%

Red Threshold: 20%

**Amber Threshold:** 25%

2017/18 result



## **Trend Chart Commentary**

This is a newly developed performance indicator and aims to measure the effectiveness of the Inclusion and Aftercare Service in engaging with young offenders up to age 25 years and assisting them secure employment, education or training opportunities with a view to reduce unemployment within the young offender population.

■ Years - Target (Years)

Current performance in 2017-18 was 57% which is an increase from 49% in 2016-17. The target for 2017-18 was increased to 50% to reflect an ongoing improving trend.

Future targets will be reviewed as more data becomes available in the coming years but the longer term aim is to increase employability for offenders year on year.

The target for 2018-19 has been increased to 60% in order to encourage ongoing improvement.

25/16

### **Latest Note:**

# PI Code & Short Name

# P:SPCJ120\_9b.1a Percentage of women who offend who complete assessment and successfully engage with the Almond Project.

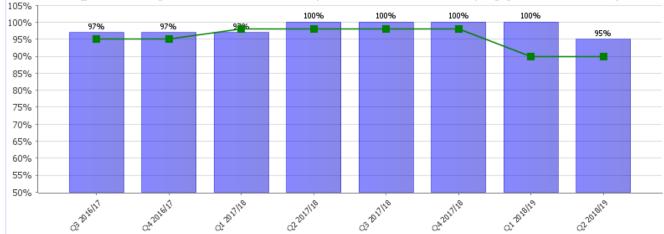
PI Owner(s): zSPCJ\_PIAdmin; Tim Ward

# **Description**

This is an indicator of how effective the Almond project for women offenders is at engaging women who meet the criteria for the project who will be those who are vulnerable and at risk of further offending. The project has been developed as a consequence of the report by the commission on women offenders published in April 2012 that suggested women needed mentors and additional support to stay out of the justice system.

HOS Approved for public/PDSP Yes display/reporting ?:

P:SPCJ120\_9b.1a Percentage of women who offend who complete assessment and successfully engage with the Almond Project.



Categories: PDSP\_Social Policy; PPR Public Performance Reporting

**Last Updated :** Q2 2018/19

Status: 🥙

**Current Value:** 95%

**Current Target:** 90% **Red Threshold:** 88%

Amber Threshold: 93%

Q2 2018/19 result



### **Trend Chart Commentary**

This indicator provides data as to the effectiveness of the Almond project in engaging women who may otherwise have received little support. Current data shows very high levels of engagement and compliance since the start of the service.

Quarters - Target (Quarters)

Performance has remained strong since quarter 1 of 2015-16. Quarter 1 and 2 of 2015/2016 showed performance at 97% with a further increase to 100% in quarter 3 dropping slightly to 97% in quarter 4. This represented 32 women out of 33. Performance for quarter 1 of 2016-17 remained strong at 94%. In quarter 2 performance increased to 96% and the most recent performance for quarter 2 of 2017-18 showed this to be 100%, with 40 from 40 women engaging positively. In quarter 3 this was 100 again with 38 women successfully engaging.

Successful engagement is important if women are to be encouraged not to reoffend. The approach taken by staff is tenacious and they persist in keeping contact with women, particularly early on in engagement.

The target for 2018/2019 will remain at 98% to reflect performance and encourage ongoing improvement.

### **Latest Note:**

22-Oct-2018 This represents 44 out of 46 women who completed assessment and successfully engaged with the Almond Project



Since the Almond Project became operational, there has been a high rate of women taking up the offer of mental health support. This has been 100% on occasion with the lowest at 91%. However, as this represents a small number of women slight variations can have a significant impact on the percentage.

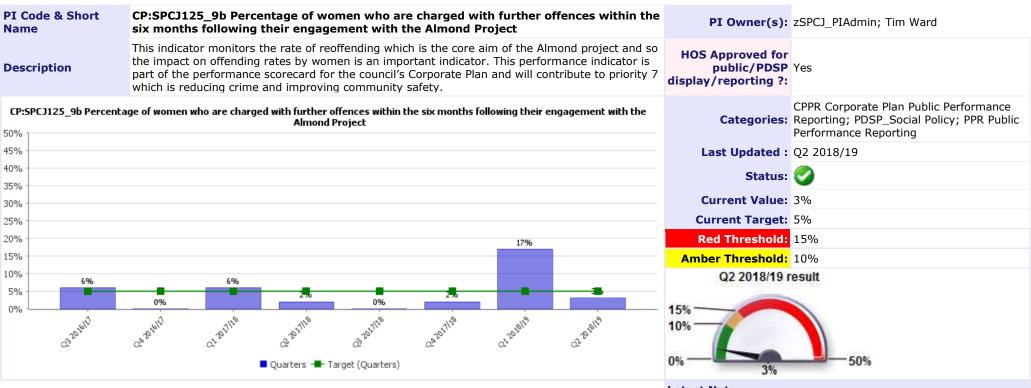
The trend for guarter 1, 2 and 3 of 2015/2016 saw this figure settle in the mid to low 90's with a rise to 100% in guarter 4. This trend is due in part to a willingness for women to engage with health services and strong advocacy by the Almond Project staff.

Quarter 1 of 2016-17 saw performance of 91%. Continued efforts were made to encourage engagement with appropriate mental health services which is seen as a key contributor to avoiding reoffending. By quarter 3 of 2016-17 performance had increased to 96% (31 from 32 active cases). In guarter 4 of 2016-17 performance stood at 94% with 32 from 34 women engaging with mental health support. In guarter 1 of 2017-18 this improved slightly to 97% with 31 from 32 women engaging. By guarter 3 of 2017-18 performance stood at 97% (28/29 cases).

### Latest Note:

02-Aug-2018 This represents 24 out of 24 women with mental health issues who receive appropriate support.

Since the commencement of the Almond Project, levels of engagement with mental health services have remained high and this trend is expected to continue due to the intensive support provided by the Almond Project.	high
e target for 2018-19 will remain at 95% as there will be instances of women being unwilling to engage with mental alth services.	tal



Tracking and reducing reoffending is a key focus for all justice services. Women in particular should be targetted in order to ensure they are kept out of the system as much as possible.

Whilst performance has varied slightly since quarter 2 of 2015-16, the numbers have involved only one or two women charged with further offences. In Quarter 3 of 2017-18 0/38 had been charged with a further offence (0%).

These encouraging trends continues to demonstrate how effective the Almond Project is in reducing the reoffending rates for women.

However in quarter 1 of 2018-19, 6 from 35 (17%) women did re-offend. This is unusual and some analysis as to what occurred with those particular women is underway.

#### Latest Note:

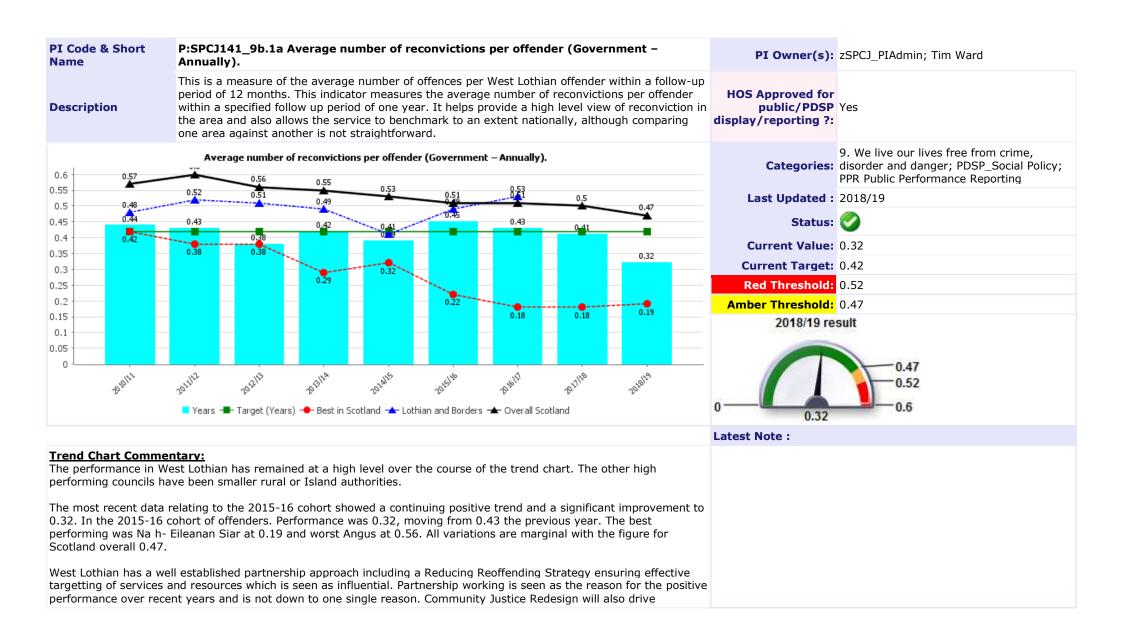
15-Oct-2018 -- Standard check.

- If the PI status has become/remains RED or AMBER please add an explanation and indicate what corrective action is being taken
- 2. If the PI is displayed to the public i.e. the code has a **P:** or **CP:** prefix, please ensure that the Trend Chart Commentary matches the whole of the chart BEFORE the data is Web Published.

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There are two full time Key Workers in the Project and this is likely to have a positive impact on waiting lists and further improve the effectiveness of the intervention. The service will be reviewed during 2018-19 to see if there is more than can be done to bring more women into the service and out of the adult justice system.

The target for this performance indicator is to achieve 2% by 2022/23 and this was set in the development of the council's Corporate Plan. The target for 2018-19 will remain at 2% to reflect normal trends but this will be kept under review. Consideration will also be given to changing the time span the measure is taken and extending the period to 9 months.



improvements. New arrangements are in place in shadow form and will be made full by April 2017.
The target for 2019-20 will reduce to 0.32 as it is felt that this will enable the service to sustain improvement. There is a new national performance framework in development and it is likely that this particular indicator will be replaced in due
course

#### PI Code & Short CP:SPCJ143\_9b.1a Percentage of Community-based Orders supervised by the Criminal PI Owner(s): zSPCJ PIAdmin: Tim Ward and Youth Justice Service with a successful termination. Name This is an indicator of the Percentage of Community-based Orders supervised by the Criminal and Youth Justice Service that are completed successfully. This includes Community Payback Orders, Probation Orders, Community Service Orders, Supervised Attendance Orders, Drug Treatment and Testing Orders and Parole (and other post release) Licences, Those who successfully engage **HOS Approved for** with supervision will stand a far greater chance of avoiding or reducing offending in the future. **Description** public/PDSP Yes This is an indicator that illustrates in relatively quick terms how successful services are at display/reporting ?: ensuring offender engagement which will in turn impact on reoffending. This performance indicator is part of the performance scorecard for the council's Corporate Plan and will contribute to priority 7 which is reducing crime and improving community safety. CPPR Corporate Plan Public Performance CP:SPCJ143 9b.1a Percentage of Community-based Orders supervised by the Criminal and Youth Justice Service with a successful Categories: Reporting; PDSP Social Policy; PPR Public termination. Performance Reporting 100% 95% **Last Updated:** Q2 2018/19 90% Status: 85% 80% **Current Value: 58%** 75% **Current Target: 70%** 70% 65% Red Threshold: 50% 60% **Amber Threshold:** 60% 55% Q2 2018/19 result 50% 45% 40% 60% 50% Ouarters - Target (Ouarters)

### **Trend Chart Commentary:**

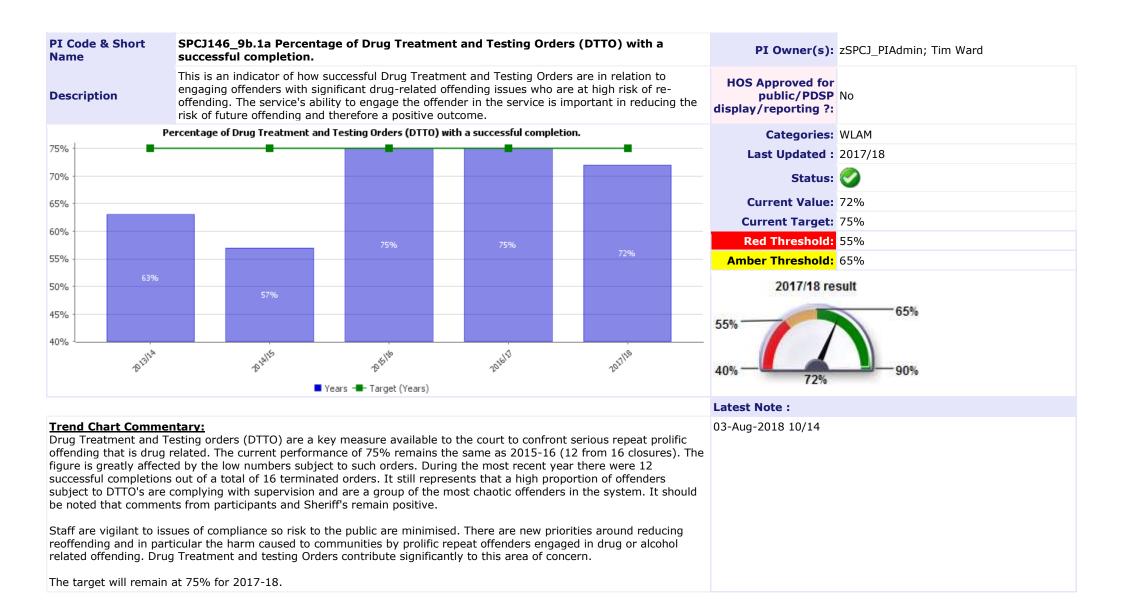
In quarter 2 of 2017-18 there was a dip from 78% to 62%. This was as a result of a higher than usual proportion of men being returned to court for non compliance. In quarter 3 performance improved again to 71% with 59 from 83 orders completed successfully. In quarter 4 there was a dip to 66% with 61 from 9s successfully completing. This dipped further to 62% in quarter 1 of 2018-19 and again to 58% in quarter 2 with 45 from 77 completing successfully. There does not appear to be a specific reason for this although there wee 29 less orders terminated in quarter 2.

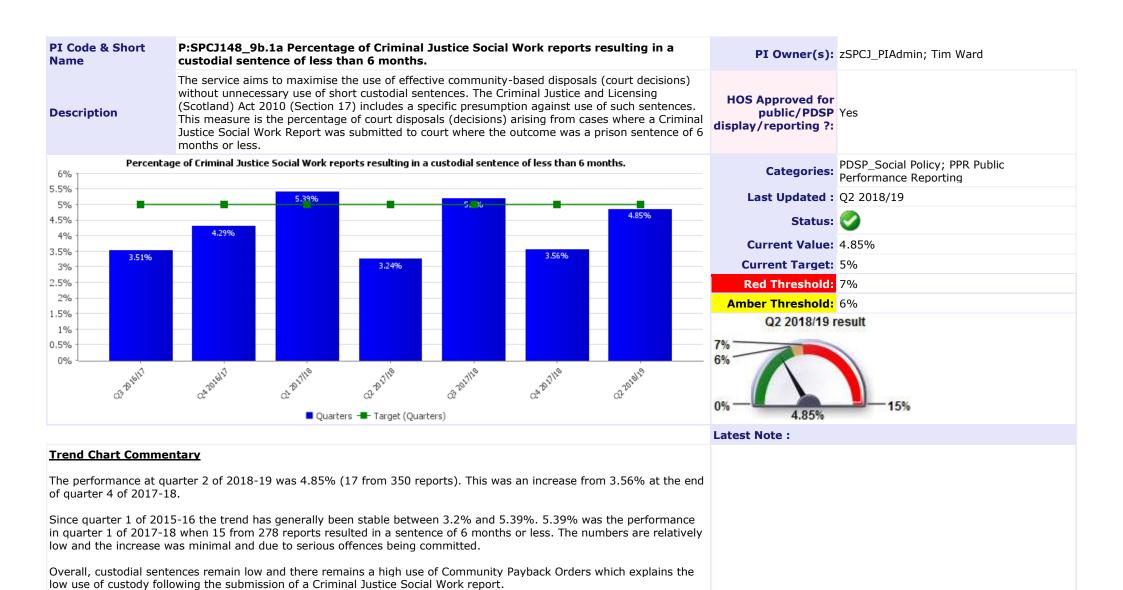
Latest Note:

Performance for quarter 4 of 2016-17 was 77% (57 from 74). This was up from quarter 3 of 2016-17 stood at 67%, with 60 from 89 orders being completed successfully. The emerging trend is that quarter 1 of a financial year has a high successful completion rate as larger numbers of orders are closed early in the new financial year.

The quarter 1 figure for 2016-17 was high, 83.3%, due to high levels of closure but also a strong emphasis on ensuring engagement. In quarter 2 of 2016-17 performance dipped to 74%, with 90 from 122 orders completed successfully. The rate was better for women (89%) compared to men (73%).

The target for this performance indicator is to achieve 75% by 2022/23 and this was set in the development of the council's Corporate Plan. The target will remain at 70% for 2018-19 and then consideration will be given to converting the indicator to annual which should help even out seasonal anomalies and give a better indication of improvements.





In quarter 4 of 2016-17 the performance stood at 4.29% with 15 from 349 reports submitted resulting in a custodial sentence of 6 months or less.
The target for 2018-19 remains at 5% to reflect overall trend over the last two years. This will however be reviewed at the end of the year and consideration given to lowering the target. The Scottish Government has announced a presumption against 12 months sentences in the future and this may influence a change in this indicator.